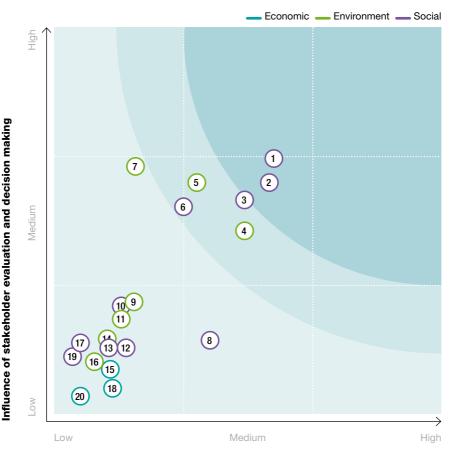




Materiality Analysis

The company's materiality analysis delivered in 2019 allowed us to identify the expectations of our stakeholders on environmental, social and economically relevant issues.

The programs that we head up guided by our sustainability strategy are aligned with the materiality analysis and the issues prioritized by our different stakeholders, who include our customers, suppliers, opinion leaders, the media, employees, the Board of Directors, senior management and the Executive Committee. The issues are also checked by the technical benchmark analysis of the sector and the expertise of the world's business leaders.



Importance of economic, environmental and social impacts.

Strategic Topics

1 Healthy lifestyles for everyone

Offer to our customers a safe and high-quality product portfolio which includes organic and healthy foods for special nutritional needs. Likewise, we provide information to help consumers make better food choices.

2 Attraction, retention and development of human talent

Provide technical and human training for our employees to facilitate their professional and personal growth. We also ensure our employees receive fair compensation, an additional complete benefit portfolio and options for working remotely.

3 Social responsibility in the supply chain

Work together to make possible the development of our small, medium and large providers and our Surtimax and Super Inter partners, promoting alliances and cooperation. We also provide strategies that encourage local and direct purchasing.

4 Prevention and proactive work on mitigation and adaptation to climate change

Development of initiatives to measure, mitigate and compensate for environmental emissions from our operations.

5 Circular Economy

Generate a disposal process for the used packaging and containers of our private labels, exclusive brands and from those of national suppliers. We also, encourage initiatives for producing environmentally friendly packaging.

6 Strategic social and philanthropic investment

Develop, generate and invest resources to achieve the first generation with zero chronic malnutrition by the year 2030.

Relevant Issues

- 7 Production practices. Responsible and sustainable consumption
- 8 Diversity and inclusion
- 9 Protection of natural resources (inside Grupo Éxito)
- 10 Safe and healthy work environment

Emerging Issues

- 11) Environmental responsibility in the supply chain
- (12) Geopolitical environment in the region
- (13) Human rights
- (14) Sustainable construction
- 15 Economic development where we have operations
- (16) Food waste
- 17 Rural migration
- 18 Economic performance
- 19 Real estate management
- 20 Tax contributions

Sustainability based on a business strategy that fosters building up our nation

Key Strategy Drivers



We are working to achieve the first generation with zero child chronic malnutrition by 2030

- Creating a call to action in society to foster the zeromalnutrition initiative among Colombians so we can achieve this higher purpose together.
- Influencing national, regional, and local public policy so that child nutrition is a priority among all government leaders
 Social corporate GOAL.



Direct and local procurement in Colombia. Developing our suppliers and their supply chains

- → Buy locally and directly, without intermediation in order to boost the country's economy, generate employment and contribute to the well-being of communities and populations.
- → Promote inclusive business models that develop territories, communities and supply chains of our suppliers.



We measure, mitigate and work to compensate our impact on the environment

- → Be a retailer with less plastic use, which reduces the need for packaging and promotes the circular economy.
- Reduce our carbon footprint by 22% by the year 2022
 Environmental corporate GOAL.



We promote and make healthy living habits accessible to all

- Develop the most extensive portfolio of healthy products in the country that will help our customers improve their quality of life.
- → Develop a mechanism in the corporate digital ecosystem that allows our customers to know how to have more balanced lifestyles.



We improve the quality of life of our employees

- → We promote and support our staff on their personal and professional development.
- Be a leader company in gender equity and promote diversity and inclusion in Colombia

Food security

Risk of health crisis due to inferior product quality or lack of conformity and/or adequate safety measures. Not having or implementing proper procedures for recalling products that may cause food poisoning.

Health and safety at work

Risk of damage to the health and safety of employees due to company activities or the absence and/or insufficiency of actions to prevent occupational risks and diseases.

Good business practices risks

Risk of (unintended) non-compliance with Grupo Éxito's commitments to good business practices (conflicts of interest, responsible lobbying, abuse of dominant position, among others).

Risks monitored by the Audit and Risks Committee and the Sustainability Committee and reported to the Board of Directors.

Risks

Risks monitored by Senior Management and reported to the Sustainability Committee.

Social responsibility in the supply chain

Risks of non-compliance by suppliers with regulations and commitments assumed by Grupo Éxito with respect to human rights and fundamental freedoms; child labor; forced labor; discrimination; freedom of association; minimum wage; and health and safety, among others.

Packaging

Economic and environmental risks related to the lack of reducing packaging (eco-design, bulk) or the reuse and recycling of packaging (especially plastics), as well as non-compatibility with packaging restrictions related to health issues.

Sustainability risks

In 2019, we identified the main strategic risks associated with the company's sustainability. This identification was carried out using the internal risk methodology and validated by the Corporate Committee. The risks found allow us to measure the impacts and establish control measures and strategies associated with social, environmental and economic issues.



We are working to achieve the first zero chronic-malnutrition generation by 2030

To achieve that goal, we are working on:

- Generation and divulgation of knowledge
- Generation of alliances and resources
- Communication and awareness
- Influence in public policy



The commitment is to contribute to the Sustainable Development Goals:























Receiving Fundación Éxito's help has been very important to me and to the cognitive development of my daughter Saray."

EDILMA ROSADO

Mother beneficiary of the Fundación Éxito through the Baylor Colombia Foundation - BIPAI (Baylor International Pediatric AIDS Initiative) of the University of Texas in the United States.



Listen to the stories

here telling how the Fundación Éxito contributes to the country.

Children with better nutrition in Colombia

Chronic malnutrition is a condition that alters the physical and cognitive development of children. The damage caused during pregnancy and during the first five years of life is the most serious and can be irreversible.

64,602 children

received a better nutrition thanks to programs led by Fundación Éxito.

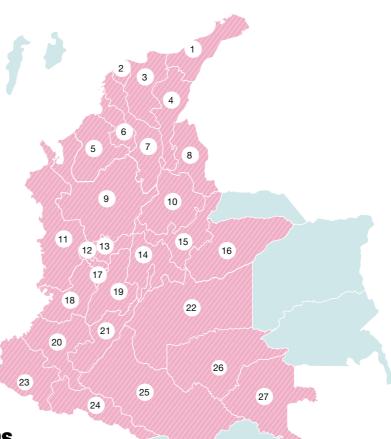
1.8%

38,346 boys and girls were beneficiaries of nutrition benefited from the Foundation's nutritional programs.

- → 28,744 children under 2 years of age received nutritional care in their first 1,000 days of life.
- 9,602 children between the ages 2 to 5.

3,099 infants were benefitted from breastfeeding counseling programs.

23,157 children benefitted from the complementary programs (music, reading and training for educators).



257 partner institutions

in 188 municipalities and 27 regions

 La Guajira 	Santander	19. Tolima
2. Atlántico	11. Chocó	20. Cauca
Magdalena	12. Risaralda	21. Huila
4. Cesar	13. Caldas	22. Meta
Córdoba	14. Cundinamarca	23. Nariño
6. Sucre	15. Boyacá	24. Putumayo
7. Bolívar	Casanare	25. Caquetá
8. Norte de Santander	17. Quindío	26. Guaviare
9. Antioquia	18. Valle del Cauca	27. Vaupés

COP151 million 0.5% Other contributions **Working together** COP736 million 2.2% in donations from suppliers for an early and partners. 65 participating companies, of which 57 are childhood with Grupo Éxito suppliers COP1,555 million 4,8% better nutrition Donation of Grupo Éxito employees and partners Fundación Éxito had a total revenue of COP32,330 million, thanks to the support of various partners. **6.6%** COP6,913 million 21% of own resources More than COP21,600 million invested in nutrition and complementary care of children, thanks to the support of different partners. More than **102,000 donation** certificates COP7,784 million 24% in donations from customers were provided to customers who (Goticas, change and piggy contributed with the purchase of Goticas (Drops of help and the donation of their change in the point of sale to help reduce chronic malnutrition. COP15,194 million raised by Grupo Éxito 47% COP11.840 million COP391 million For the sale of recycled material in commercial campaign donated by Grupo Éxito. 22,188 revenues and the Netflix's tons of recyclable material produced contribution for the availability by its business operations of the film Magia Salvaje COP1,684 million COP123 million Food banks in-kind donation of garments by the textile industry

COP1,156 million shareholder-approved donation

More food donations from Grupo Éxito

Approximately **1,950 tons** of food and non-food products were donated to **19** food banks and **27** institutions.

579,301 people benefited, thanks to the administration by food banks.

Grupo Éxito is the largest Colombian retail donor to food banks through the Fundación Éxito.



"Fundación Éxito has helped children eat better and mothers receive better information about child nutrition."

LEONARDO MENGUAL Wayú

Recovery of agricultural surpluses through REAGRO

Joined by Saciar in Antioquia, we were able to benefit **80,667** with **3,303** tons of food through the administration of the REAGRO Antioquia Program financed by the Fundación Éxito to prevent food loss.

With the national REAGRO program, we salvaged **4,600** tons of food.



For the past five years, Fundación Éxito has orchestrated the Lactaton (Breastfeeding Marathon) to promote mothers' milk as the most natural and irreplaceable food to combat chronic malnutrition

The Foundation earned the "El Colombiano Ejemplar" (Outstanding Colombian) Award in the children's category from the El Colombiano newspaper, a prize that awards the people and institutions that contribute to the development and transformation of their communities.

Breastfeeding, the best sign of love

More than **21,000** breastfeeding women attended the fourth Lactaton in more than **86** municipalities of **21** regions. **374%**

Recognizing those who work for infant nutrition

The country held its **16th Annual Childhood Nutrition Awards** during Childhood Nutrition Month. The awards are granted to private and public organizations, health institutions and the media for significant efforts to promote childhood nutrition in Colombia.

- → 8 prizes were awarded to 7 entities and media.
- → 8 Éxito locations received special mention for their commitment to raising funds for child nutrition.
- → For the first time, the Family category was added in recognition of beneficiary families who assume their mission with love and responsibility to protect their children with essential efforts such as nutrition.

The goal of reducing chronic malnutrition is an integral component of the 2018 - 2022 National Development Plan

One of the strategic pillars of Fundación Éxito is to influence of public policies aimed at improving childhood nutrition.

For the first time, Colombia's 2018 - 2022 National Development Plan included a specific indicator related to chronic malnutrition, whose goal was to reduce the rate from **10.8% in 2018 to 8% in 2022.**

Fundación Éxito supported 10 municipalities in the development of work plans to consolidate and laser-focus their efforts toward eradicating chronic malnutrition.

Fundación Éxito promotes the rights of children and adolescents

As a principal member of the NiñezYa [ChildrenNow] collective, the Fundación Éxito participated actively in the creation of NiñezYa Antioquia, an umbrella organization that has united **16 civic organizations** to promote the rights of children and adolescents in local development plans.



Mireya Cuesta and her son Dereck benefited from the nutritional packages and complementary care offered by Fundación Éxito through the Nutrydar Foundation in Bogotá.

Fundación Éxito and the Procuraduría General de la Nación (Office of the Inspector General) signed an agreement with the aim of contributing to the development of public policies and state actions, both at the national and regional levels, to eradicate chronic malnutrition among children in Colombia.



Eradicating chronic malnutrition is everyone's responsibility

Fundación Éxito, in partnership with the mayor's office of Bogotá and the Santa Fe Foundation, built the first guide in Colombia for the care and prevention of chronic malnutrition in children with a focus on public health.

More than **1,500 boys and girls** in Bogotá were evaluated for **18 months** to understand how a multisector public health intervention could help defeat chronic malnutrition in children.

- Fundación Éxito invested more than COP2,000 million in the evaluation and intervention.
- These children received food packages as a result of this intervention.

One out of every two children improved their nutritional status during the development of the Guía para la Atención y Prevención en niños y niñas menores de un año (Guide to Care and Prevention in Children Under One Year of Age).



Learn here about the application of the Guide for the Care and Prevention of Chronic Malnutrition.

I In 2019, we achieved:

- → The inclusion of an indicator related to the reduction of chronic malnutrition in the National Development Plan together in a collaborative effort between Fundación Éxito and the national government.
- An increase in the number of beneficiaries of Fundación Éxito to 64,602 children, which guarantees them better nutrition.
- → The creation of an intervention guide for medical attention to children with chronic malnutrition through Fundación Éxito in an alliance with the Bogotá mayor's office and the Santa Fe Foundation.

In 2020, our challenges are:

- Launching a communication campaign to raise awareness among Colombians about the importance of eradicating childhood malnutrition.
- → Supporting the construction of the Municipal and Regional Development Plans and seeking the inclusion of technical elements that will allow to work towards zero child malnutrition in this territories with the support of Fundación Éxito.
- Maintaining the number of children benefited by Fundación Éxito.



We buy locally and directly in Colombia and help develop our providers and their supply chains

In order to achieve this, we worked on these fronts:

- Buying locally and directly
- Developing our suppliers and partners



The commitment is to contribute to the Sustainable Development Goals:





12 RESPONSIBLE CONSUMPTION AND PRODUCTION









2 ZERO HUNGER











Thanks to the creation of formal jobs, Grupo Éxito's partnership with Sangara is a light of hope for families who have been affected by the violence in San Andrés de Tumaco."

PAULINO OCORO

Productive Projects Advisor for the Asociación de Acuicultores del Pacífico (Fish Farmers Association of the Pacific.





When we join forces, we build a better country and transform realities

In different parts of Colombia there are people, communities and institutions that, with determination, build up a country.



Ancizar Gómez, coffee grower for Café Quindío.

We build up our nation hand-in-hand with:

3,302 Didetexco suppliers

1,383 of goods and services

1,855 real estate companies

99 textile industry partners

We support our small providers in order to accompany them in their growth and strengthening process

We support the growth of our small suppliers, joining forces with Promotora de Comercio Social.

- → 265 micro-entrepreneurs sell their products at Éxito, Carulla, Sutimax and Super Inter stores.
- → 208 businesses participated in the product portfolio offered by Éxito wow Carulla FreshMarket.
- 32% growth in sales during the year, through the Promotora de Comercio Social.

"The first big challenge we made with Grupo Éxito, and which the company also made with us, was to take us from the regional to the national level. We found a complementary partnership because it allow us to offer a wide variety of high-quality, premium products. They have been a great support to our expansion."

JAIME MORENO

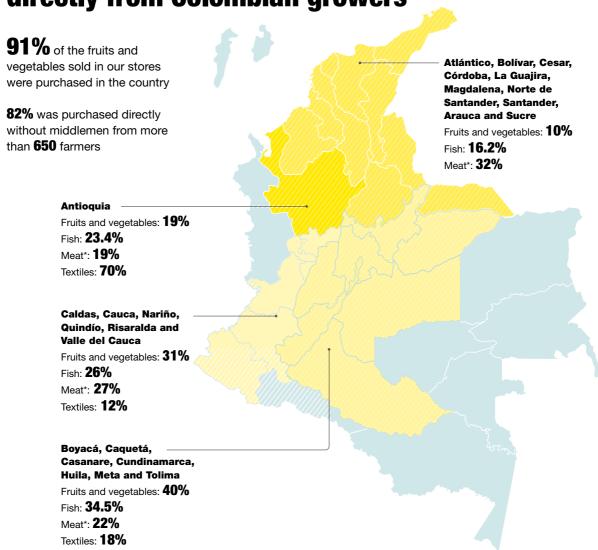
Operations Manager of Café Quindío



Here you can learn

how we build up our nation in partnership with Café Quindío.

We buy local fruits and vegetables directly from Colombian growers



* Beef, pork and chicken

We rely on national and direct purchasing, without intermediaries, to boost the country's economy, create new jobs, contribute to the welfare of communities and populations and develop more sustainable supply chains.

Alliances to promote direct purchasing

We work together with our micro, small, medium and large suppliers to obtain greater benefits through the generation of shared value.



Yilbert Alonso, a farmer and member of the Asociación Prestadora de Servicios Integrales del Bajo Jordán of Aspresín, suburb of La India township in Santander an organization through which we obtain baby (murrapo) bananas for our stores.

We work with 21 rural associations and farmers foundations

More than **650** farmers have been benefited in Antioquia, Atlántico, Bolívar, Boyacá, Caldas, Cauca, Caquetá, Casanare, Cesar, Córdoba, Cundinamarca, Huila, La Guajira, Magdalena, Meta, Nariño, Norte de Santander, Quindío, Risaralda, Santander, Sucre, Tolima and Valle del Cauca More than **5.7 million** items sold.

We visited 10 regions in Colombia and participated in the farmer business roundtables in order to encourage direct purchase of agricultural products without intermediaries.

We develop inclusive businesses in the agricultural sector

National Government Agreement Coseche y Venda a la Fija (Harvest and Sell for Sure)

We are the main ally of the national government in the Coseche y Venda a la Fija program.

2,375,381 units of agricultural products purchased from 12 suppliers during 10 farmer roundtable negotiations.

Comproagro

We buy directly from **120 producers** in Boyacá, Antioquia and Cundinamarca.

1,592,332 units of marketed fruit and vegetables.

149%

SalvaTerra

We buy and sell avocados and onions from Ocaña grown in the Reincorporation and Training Territories (ETCR) in Catatumbo, which benefit **34 families.**



Orlando Lafaux found legal alternative work in the seafood industry in 2019 through Grupo Éxito s alliance with Sangara

We support sustainable supply chains in San Andres de Tumaco

In order to help stimulate the shrimp and fish farming industry in San Andres de Tumaco, we formed an alliance with Sangara, a seafood provider in the same region. In this way, families from Tumaco can find an alternative option for legal employment.

- More than 100 direct and indirect jobs were created
- We purchased **76 tons** of shrimp and
 12 tons of fish last year, thanks to this alliance

Our meat and fish are Colombian

We buy **91%** of the beef, pork, veal and buffalo in Colombia from more than **110** producers.

We buy **81%** of our fish and seafood from Colombian fishers

"The fact that Grupo Éxito and Sangara have joined forces to promote Tumaco's fishing industry means a lot because legal jobs will be created in the region."

ORLANDO LAFAUX

A fisher from the Farmers and Fishers Association of Soledad Curay, Tumaco. "We are proud because even though we have lost our liberty, we are able to work for Éxito, even in here. We are already thinking about moving forward and not going back to a life of crime or continue making mistakes."

JUAN CARLOS OSORNO

Inmate, Yarumal prison



In the Yarumal prison in Antioquia, 50 inmates make between 6,000 and 8,000 private- label jeans per month that are sold at Éxito stores.



Socially conscious fashion made by Colombian hands

93% of our garments are produced in Colombia.

Of the **48 millio**n garments we sell per year, 57.8% correspond to our own brand. Of these, nearly 90% are made in the country.

In **99** workshops located in **6** regions, we promote the generation of some **8,000 jobs,** mostly for single mothers.

We export close to **730,000** garments of our own brands to the Dominican Republic, Uruguay, Ecuador and Argentina, which helps promote the growth of the national textile industry.



Learn here
how clothing
manufacturing
contributes
to the development
of opportunities

We Generate win-win relationships with neighborhood minimarkets and mom-and-pop grocery stores.

More than **1,400** merchants participate in Aliados Surtimax and Aliados Super Inter, a business model aimed at generating win-win relationships that promote the growth of neighborhood minimarkets, mom-and-pop groceries and Grupo Éxito.



Close to **1,200** Aliados Surtimax in **18** regions



More than **200** Aliados Super Inter in **5** regions



Le Central de la Central de la

Edier Coneo, investment manager at La Central de Clemencia in the Bolivar Region, is part of the Aliados Surtimax program, a sustainable trade proposal that brings together formal and traditional market practices so that the owners of minimarkets and mom-and-pop groceries can grow and develop their businesses.

"I had the idea of turning my store into a supermarket, but I didn't have the resources or infrastructure to be able to set it up – I just had the shop. Thanks to the Aliados Surtimax program of Grupo Éxito, I was able to fulfill my dream."

EDIER CONEO

Investment manager of La Central de Clemencia.



Learn more

about how we build up our nation with the Aliados program.

We support environmentally and socially sustainable supply chains

During 2019, we launched a new model of social and environmental audits, along with the quality and safety assessments for the suppliers of our private label products.

100% of our providers have been audited under the social audit model. With the model implemented in 2019, 15% of our private label suppliers were audited.



Susanita was one of the providers audited with the new social audit model, which follows the universal principles of human rights, conventions of the International Labour Organization and the labor guidelines of the Colombian legislation.

We work with our providers to make our supply chain sustainable

Nearly **900** providers signed the Supplier Charter of Ethics, which outlines the necessary standards to make our supply chain more sustainable.

We train our suppliers to strengthen their production processes

More than **460** providers attended **18** training sessions about good farming practices, managing water resources, food safety and quality and processes, among others.



Coca-Cola, Industrias Fantasía, Postobón, Operadora Avícola Colombia, MIC, Industrias Cannon de Colombia, Oster, Comercializadora de Hielos Iglú, ABBA, Dar Ayuda Temporal and Grupo Uribe were the winning suppliers.



"We are very proud to have won the Sustainable Development Award. The comproagro.com project benefits more than 27,000 farmers in 29 regions of the country who promote their products on the platform. We thank Grupo Éxito for recognizing the hard work we have done."

GINNA JIMÉNEZFounder of Comproagro

Proveedores de Éxito 2019 (Exito's 2019 Successful Suppliers), an evening when the company honored its best suppliers

During the 11th Annual Proveedores de Éxito awards, Grupo Éxito named **12** winners from **104** nominees in several categories.

We succeeded in:

- Strengthening local and direct purchasing in the country's regions, benefiting less-fortunate communities
- Creating and implementing the supplier evaluation model, in which we unified the quality, safety, environmental and social evaluations
- → Ensuring our edible oil supply comes from certified farms or farms in the process of certification with zero deforestation

In 2020, our challenges are:

- To work hand-in-hand with our meat suppliers to consolidate the sustainable livestock model, which ensures compliance with aspects related to forest management of the farms
- To implement the training model for suppliers joined by EAFIT social, where aspects related to the development of our supply chains are strengthened
- → Gathering geographic information on our suppliers from the meat and Fruver departments



We measure, mitigate and compensate our impact on the environment

We work on these initiatives to achieve:

- The measurement and mitigation of the carbon footprint
- Efficiency in resource and waste management
- Reduction of material
- Sustainable construction
- Consumer education



The commitment is to contribute to the Sustainable Development Goals:





12 RESPONSIBLE CONSUMPTION AND PRODUCTION





















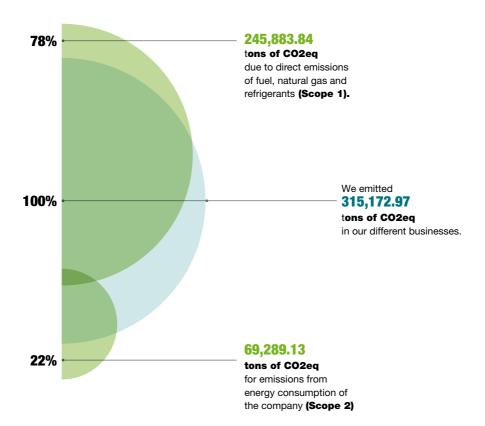
66

We support Grupo Éxito in its quest to optimize its energy consumption. Thanks to the implementation of energy efficiency and solar energy strategies, we have achieved company savings of more than 20%. This is how we work for the well-being of Colombians and the planet.

President for Colombia and Panama of Green Yellow.

We measured our carbon footprint, worked hard to mitigate it and compensate it

We hold ourselves responsible for our impact on the environment, and we seek to raise awareness in others for them to take care of the planet as well.



We generated greater efficiency in energy consumption and the use of refrigerants

We are the first retailer in Colombia to implement the new refrigeration system called CO₂ transcritical on the country's Caribbean coast. The Carulla FreshMarket Buenavista in Barranquilla now has natural refrigerants.

This new system enables:

- The reduction of refrigerant needed by 60% compared to amount needed by conventional systems
- → The elimination of 18 tons of CO_{2eq} into the atmosphere per year
- → The need of 10.89 tons of refrigerants in our premises



We installed more than 400 solar panels with the Carulla brand, which is equivalent to planting 296 trees. The first to be developed were the carports (solar parking lots) at Carulla FreshMarket Oviedo.

81 locations under the Carulla, Éxito, Super Inter and Viva have efficient energy programs and solar energy generation in place, implemented by Green Yellow, for a total of 201 stores.

We generate **224,800 kWh/year** of energy with the solar projects, avoiding the emission of **6,382** tons of CO_{2eq} into the atmosphere per year.

Since 2013, we have stopped consuming 1**6,566,866 kWh/year** due to the energy efficiency projects.

We installed eight panels for the solar tree and **two** solar tables for the new Carulla SmartMarket.

We have **8** facilities with photovoltaic plants.

We achieved a reduction in energy consumption in retail operations of **22,287,791 kWh.**



Through the use of 12 double-decker tractor trailers, we cut trips down by more than 216,000 kilometers and eliminated 32 tons of CO_{2eq} emissions from the atmosphere.



We launched our first fleet of 28 electric vehicles (EVs) for home grocery delivery from Éxito and Carulla markets. This initiative helped us to eliminate 10.7 tons of CO_{2eq}.

We've placed our bets on sustainable mobility and cleaner air

We launched our first fleet of 28 EVs for grocery delivery from Éxito and Carulla markets.



We strengthened **Movámonos** (Let's Move), a sustainable mobility collaborative program that encourages employees in Medellín and Bogotá to use sustainable means of transport.

203 days of time saved in traffic jams.

43,752 carpools.



We've mitigated the impact of our operations by protecting strategic ecosystems

With BanCO2, we protected more than **3,201** hectares of strategic ecosystems and compensated for the emission of more than **6,230** tons of CO_{2eq.}

38 families and **one** indigenous community protect forests, wetlands, mangroves and Andean alpine ecosystems, thanks to the company's payments for ecosystem services.

We ratified the "The Voluntary Accord for Zero Deforestation in the Palm Oil Chain in Colombia"

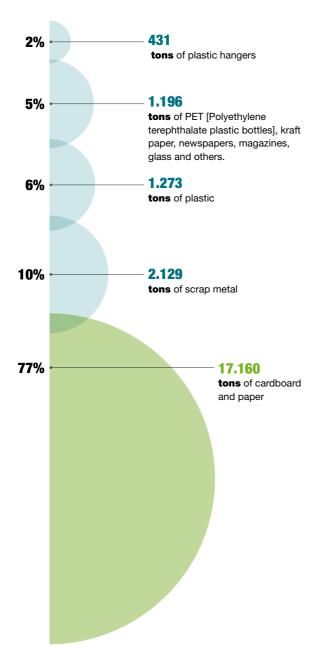
100% of our private label edible oil suppliers are certified as Roundtable for Sustainable Palm Oil (RSPO) or are in the process of such certification.

The Tropical Forest Alliance Colombia 2020 (TFA) seeks to protect Colombia's forests and reduce tropical deforestation.

Our water consumption was

We have Colombia's largest recycled cardboard process

The more than **22,100** tons of recyclable material collected and sold provided us a funding source for Fundación Éxito projects. This equates to approximately one day without garbage in Colombia.





We properly dispose waste

We kept 29,700 tons of waste from being sent to landfills

We repurposed 66 tons of hazardous waste with potential for reuse, which would have been previously destined for incineration, stabilization or other treatment for recovery.

We recovered 149 tons of used cooking oil from both customers and businesses, with potential for repurposing and resale.

We took advantage of 12,000 tons of organic waste with potential to be used for soil composting.

We are advancing to be a retailer with less plastic

e no longer sell straws and plastic mixers in our stores

We eliminated the

Styrofoam in the fruit

and vegetable section

- We replaced plastic tape wrappers used in produce with banana leaves: this eliminates the tape while preserving the life of the product
- In all Carulla
 FreshMarket
 locations, reusable
 mesh bags for fruits
 and vegetables are
 now available to our
 customers in the

produce section

We launched the post-consumption model:
Soy RE (I'm a RE), which has recycling points in
11 company stores to encourage recycling of plastic containers, beverage cans or multilayer packaging (Tetrapak). In 2019, we recovered more than 12 tons from 11.100 customers

- We have reduced the use of plastic bags at the point of sale by **61%** since 2015, thanks to the commitment of our customers and our internal strategies
 - We eliminated the use of film as a protective cover display strategy in most of our fruits and vegetables, instead relying on their peeling as a natural form of food packaging and reducing food waste with the help of our customers
 - We delivered more than **3.8 million** Puntos Colombia [award points] to **688,000** customers to reward their commitment to the environment by utilizing reusable bags.

More than **2.9 million** reusable bags and **90,000** privately owned shopping carts were purchased by our customers

For several years now, we have been implementing different initiatives to reduce the use of plastic, being a company that proactively and uniquely manages these issues in Colombia.

4,672 reusable mesh bags were purchased by customers in **13** stores.

3,015,021 reusable bags were acquired by our customers in **500** stores.

We make it easy for our customers to separate and recycle waste dangerous to the environment.

Our customers brought more than **46,145 tons** of post-consumer material to the company's approximately **108 collection points.**

We recovered **3.5** tons of plastic, **116.0**2 tons of aluminum and **121.22** tons of tetrapack [long shelf-life beverage cartons] at the recycling collection points, which are part of the pilot program carried out in alliance with Puntos Colombia to raise awareness and encourage our customers to separate and return the recyclable materials.



Our real estate projects were developed with high international standards in sustainable construction





Six stores (Éxito La Central, Éxito Mosquera, Éxito La Felicidad, Ensueño, Dual, Éxito Tunja) and **3** Viva shopping centers (La Ceja, Wajiira, Tunja) have the LEED (Leadership in Energy & Environmental) certification, awarded by the Green Building Council of the United States, which recognizes projects with superior performance design, construction and sustainable operation.

We advanced in the optimization of digital receipts and advertising promotions

We reduced the amount of paper used for receipts and advertising promotions at the register by **18%** in **49** company stores.

■ In 2019, we achieved:

- → The elimination of 100% of expanded polystyrene (ePSstyrofoam) from our produce section and maximize the bulk sales of fruits and vegetables.
- The status of being a retailer with less plastic waste, reinforcing actions such as distributing fewer plastic bags at the point of sale and eliminating plastic straws, among others.
- Creating the postconsumption operation model and implementing it in four locations, in order to strengthen our recycling system for reusable waste.
- → The incorporation of 28 electric vehicles into our service fleet for the home delivery of groceries and other products requested by customers through e-commerce platforms and the Éxito and Carulla applications.

In 2020, our challenges are:

- The expansion of our recycling program, installing recycling drop-off points at six new locations.
- The implementation of a carbon footprint management plan.
- The continual promotion of active mobility among our customers, through the use of bicycles and electric scooters.



We promote bringing healthy living habits within reach of everyone

In order to do so, we strive to:

- Market healthy alternatives
- Create awareness among customers, suppliers and employees
- Promote physical activity and sports



The commitment is to contribute to the Sustainable Development Goals 3 GOOD HEALTH AND WELL-BEING



12 RESPONSIBLE CONSUMPTION AND PRODUCTION













Promoting healthy living habits is essential for the body's balance. Consciously focusing on proper nutrition is essential for a healthy life. The Taeq brand offers a wide variety of products with nutritional benefits, which provides its consumers with a number of varied food options for every taste."

We encourage healthy living through healthy food

3,402 healthy food references endorsed by the nutritionist team under FSA (Food Standards Agency).

The Bueno para ti (Good for you) portfolio has an **8.7%** share in the large food consumption category.

100% of the new Taeq products use the voluntary Guideline Daily Amount labeling system to provide consumers nutritional information and awareness of any risky ingredients.

We offer natural and nutritious foods

More than **2,200** natural and healthy foods that include fresh produce.

More than **1,100** healthy foods with a focus on special needs that provide nutritional and health benefits.

Nearly **30** organic fruits and vegetables and **70** high demand organic products.

Fruit of the week: more than 1.3 million units sold, thanks to the Fruta de la semana (Fruit of the week) strategy, which highlights the nutritional characteristics of different fruits and vegetables each week.

1 28% growth in units

Taeq is the fourth healthy brand with the highest sales in Colombia

With record sales and figures surpassing **COP5,000 million per month**.

More than **390 foods** with nutritional and health benefits make up Taeq's portfolio of healthy products, the most complete brand in the market with a multi-category healthy portfolio.



We challenge our employees to have healthy lifestyle habits



Because we are the largest private employer in Colombia, we are committed to encouraging our employees to adopt healthy lifestyles. In 2019 we launched a 21-day challenge, during which we scheduled exercise activities and food tips to promote healthier living.

2,301 employees signed up for the **21-day challenge.**

- 684 employees underwent initial nutritional screening.
- 38% of the employees increased their water consumption, 20% did physical activity more frequently, 21% decreased their sugar consumption and 11% improved their fruit and vegetable consumption.

We promote health and nutrition at work

More than **41,500** servings of fruit were consumed by employees at administrative headquarters.



We invite our customers to create healthy lifestyle habits

More than **25,000** people visited the **Healthy Carulla** fair, where **150 brands** participated showing off some **1,500 products** focused on healthier living.

"Carulla es saludable (Carulla is healthy) is a pleasant learning space in where I learned how to connect the mind with the body in order to achieve a balance and attain a sense of well-being."

Thematic days of the Éxito and Carulla stores sought to create awareness and increase consumer popularity in the portfolio of healthy products offered by the brands. More than 140 providers joined this initiative.



We support Colombian cycling and the country's great sporting events; that is why, along with the Éxito, Bronzini Active, Taeq and Viva shopping center brands, we joined the Tour Colombia 2.1 (2019) cycling race held in Antioquia.

Promote physical activity and sports

We sponsored sports activities and professional teams as a way to encourage physical activity.

Tour Colombia 2.1

It is one of the most important cycling races in Colombia. **28 teams** and **168 cyclists** participated, such as Chris Froome, Egan Bernal, Nairo Quintana, Rigoberto Urán and Miguel Ángel López.

Ruta Colombia

The biggest event for Colombian cycling enthusiasts.

More than **2,000 cyclists** and **9,000** attendees.

FEI Children's International Classics

Equestrian competition involving all the national leagues and drawing young riders from around the nation.

More than 2,000 participants.



Carrera de las rosas

The Race of the Roses has distances between 2k and 10k aimed at promoting breast cancer awareness

More than **5,000** participants

Carrera por la Policía

Charity athletic race to support education, welfare and health programs for law enforcement officers More than **2,500** participants

Club América de Cali

We sponsor this soccer team of the Colombian Professional League

Deportivo Independiente Medellín

We also sponsor this Colombian Professional League soccer team Clásico de ciclismo infantil del mundo (Children's cycling classic of the world)

I In 2019, we attained:

- → The consolidation of our healthy portfolio with an offering of new products: no sugar added, gluten-free, fiber-focused, low or no-fat, protein-focused, lactose-free, organic, low or no-sodium, low or no-calories and vitamin and/or mineral-focused.
- The implementation of a healthy lifestyle initiative among our employees through the 21-day challenge, which sought to create healthy habits related to sports, food and personal care.
- → The promotion of Lunes de Vida Sana (Healthy Life Mondays) in collaboration with the Éxito brand in which the company promotes the purchase and consumption of healthier products.

In 2020, our challenges are:

- To hold a healthy living fair in conjunction with the Éxito and Carulla brands, during which healthy living habits are promoted through food and sports.
- To launch digital functionality in Éxito and Carulla's mobile apps that will enable customers to better understand how to make balanced purchases.
- To broaden our healthy products portfolio to offer more alternatives to our consumers.



We are Colombia's largest private employer

To achieve this, we focus on these sectors:

- Developing our people as individuals and as talented employees
- Becoming an attractive, diverse and inclusive workforce.
- Fomenting social dialogue



The commitment is to contribute to the Sustainable Development Goals





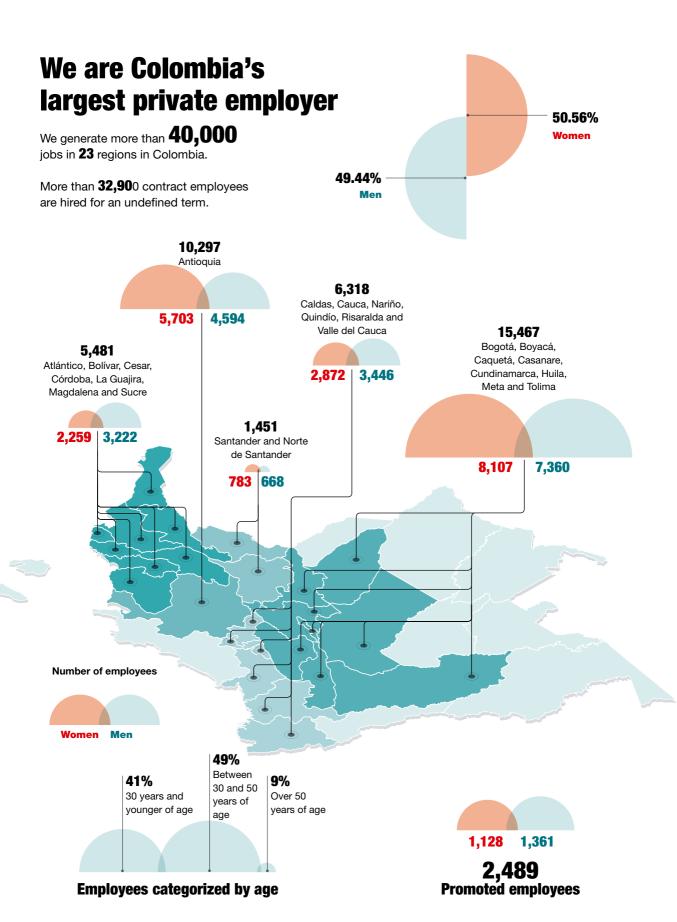




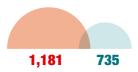




After my maternity leave, I was very happy to find a clean, private and comfortable space to extract, store and deliver my breast milk to my baby. Today, Miguel Angel is 10 months old, and thanks to the fact that I was able to exclusively feed him breast milk until he was six months old, he is now a big and healthy baby."



We are the company with the largest number of trainees in Colombia.



1,916 Trainees

Our employees are our best reason to smile

We invested more than **COP85,000 million** in more than **513,000** benefits for our employees and their families.





Danny Pinchao, PGC supply and sales coordinator at the Simón Bolívar Éxito in Cali, and his family enjoy the home they acquired thanks to the Plan mi casa program.

93% of employees participated in a survey on the benefits granted by the company. By doing this, we were able to learn about their motivations, needs and lifestyles in order to offer a better benefits strategy in 2020.



Housing

More than **COP5,000 million** invested in loans for buying, building and improving housing.

More than **250** benefits granted.

11%



Education

In the realm of education, we invested more than **COP10,500 million** to contribute to the personal and academic growth of our employees and their children.

More than **20,116** benefits granted.





Health

More than **COP1,500 million** invested in programs for promoting health and preventing diseases.

More than **7,900** employees and their families benefited.

37%



Mi pension

We guided **1,222** employees through the retirement process.

COP244 million invested in retirement counseling.

249%



Time for you

We made it possible for our employees to enjoy more than **99,421** free hours for personal or family activities.



Vínculos de amor

We supported close to **886** employees in their role as parents with the bonds of love program. We provided professional support and economic assistance during birth and additional time for breastfeeding afterward.

Salas de lactancia

We opened **45** breastfeeding rooms so that employees in the breast-feeding stage have a suitable space to extract and preserve breast milk.



Escuela de economía personal y familiar

We trained more than **4,038** employees in personal and family financial planning in our school for personal and family finances.

Since its inception, more than **26,600** employees have participated in this school (**67%** of the company's employees).



We recognized the trajectory of each of our staff members. **Learn about these moments** of recognition here.



Culture and entrepreneurship

We invested **COP1,094 million** on entrepreneurship, leisure and creative expression programs.

48%

More than **52,304 benefits** granted.

122%

Mi Mascota

We created, in alliance with Fondo Presente (Grupo Éxitos employee fund), "My Pet," a benefit for employees' pets to receive medical assistance.

388 services delivered.



Recreation and sports

We invested **COP17,000 million** in recreation programs and sport for our employees and their families.

More than **90,359** benefits granted.



Mi renta

"My rent" is an income taxes program, a new benefit to guide employees and their families through the process of preparing income tax returns. In collaboration and through the management of our strategic partner Tributi, we offer this adequate and easy service without cost to our workers. **655** employees and families were benefited.





Movámonos

We fortified our sustainable mobility program Movámonos (Let's move).

We held the Feria de Movilidad Sostenible (Sustainable Mobility Fair) exclusively for employees, where we offered special discounts on bicycles, skateboards and EVs and economic aid for those who participated.

- → Close to 1,000 employees participated in the fair.
- → We were recognized by Try My Ride* as the winner of the 2019 sustainability challenge.
- → We received an award from the Bogotá District Secretariat of Mobility for the good mobility practices implemented with our employees as part of the Cuando te mueves Bogotá (When you move Bogotá) contest.
- * Try My Ride is a trademark of the company Vita Sana S.A.S., which provides the sustainable mobility service for Grupo Éxito. Their app is a technological development that facilitates the mobility of the company's employees.



Celebrations

Grupo Éxito invested more than **COP34,500** million in programs to celebrate special days for our employees and their families. A total of **194,411** benefits were provided, of which **91%** was used to fund personal days off.



Por ti es posible (This is possible thanks to you)
We rewarded more than **5,165**employees for their years of service at the Company.



Volunteering

We made it possible for nearly **200** employees to participate in the **"Somos Gen Cero"** - We are Generation Zero volunteer program, though which they allocated three working days to support the activities scheduled by the Fundación Éxito.

We build a better place to work

We developed, promoted and trained the company's talent through close and inspiring leadership models, to achieve the proposed results and generate an appropriate work environment.

87% of the employees participated in the work environment assessment.

This led to a more positive perception as evidenced by new initiatives in recognition, organizational clarity, leadership and developmental opportunities.



We encourage our employees to learn

We consolidated the training processes on corporate culture, knowledge of the organization and work performance through the courses offered by the Organizational Learning Unit.

Employees received more than

2,086,901 million hours of virtual and handson training.

More than

52,084 employees participated in training processes.

82,904 attendees in the face-to-face training programs.

6%



44,116

employees
were trained on
corporate culture
and how to develop
an adequate
and appropriate
response to it.

38%



More than **28,500** employees attended courses to learn about the company's businesses and brands, in order to improve both their knowledge and performance in their respective positions.



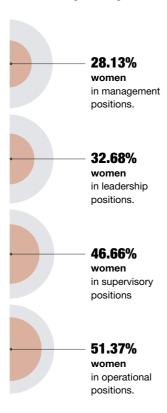


More than **49,600** employees attended training on basic and complementary skills for adapting to their positions.

18%

We promote gender equality

Women's participation by position



We launched the second Mujeres Lideres de la Operación (Female Leaders of the Operation) program.

We launched the second "Mujeres Líderes de la Operación" (Female Leaders of the Operation) program with the participation of 15 women who stood out in their positions. The program seeks to enhance their skills and strengthen their professional development.



We obtained the "Equipares" Silver Seal of Labor Equality certification

In 2019 we achieved the Silver Award, which allows us to identify and advance in closing gender gaps within organizations. The program is led by the Colombian Ministry of Labor, the High Presidential Counselor's Office for Women's Equity and the United Nations Development Program.

We will continue with the certification process in the Equidad Laboral (Job Equality) Program in pursuit of the Gold Award in 2021.

"The Operation's Women Leaders Program has influenced my professional development as a leader in a comprehensive and competitive manner, strengthened greater management skills and knowledge of the retail business."

SANDRA MARROQUÍN

Manager Éxito Fontanar Chia.



From left to right: Carlos Mario Giraldo Moreno, CEO Grupo Éxito; Alicia Arango Olmos, Minister of Labor; Iván Duque Márquez, President of Colombia; Luis Alberto Moreno, President of the Inter-American Development Bank.

We present the Gender Parity Initiative to the National Government

We delivered the action plan of the Gender Parity Initiative (GPI) in Colombia to the National Government as co-leaders and representatives of the business sector. This initiative is led by the Ministry of Labor, with the support of the Inter-American Development Bank and the World Economic Forum.

Through this initiative, we are striving to encourage female participation in the labor force and their promotion to leadership positions, as well as narrowing the gender wage gap in Colombia.



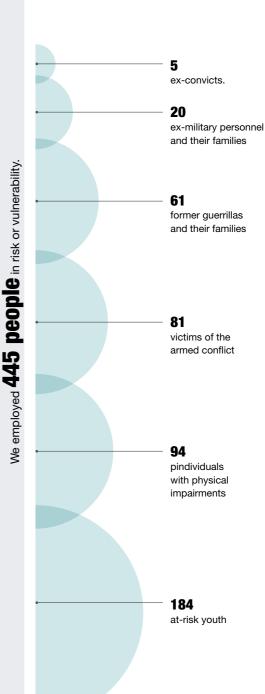


Learn more here about our commitment to diversity and inclusion.

We promote labor inclusion

Since the creation of the Assistance to Populations at Greatest Risk of Vulnerability program in 2006, nearly

2,300 people have been given opportunities to join the labor force.



"Being in Grupo Éxito for 10 years has allowed me to achieve job stability and grow as a person. I am happy for my colleagues and because, as a woman, I have felt the support of the company."

ROCÍO BUENO

Éxito Piedecuesta, Santander.

We protect the health and integrity of our employees

The rate of workplace accidents fell by **12.5%**, and we had no fatal incidents among our employees. We trained **25,000** workers through our Risk Management School, strengthening their skills to protect the life and integrity of colleagues, clients and facilities.

We encourage social dialogue

We recognize the right to unionize and the right to not unionize. We respect collective bargaining agreements and promote social dialogue between the different stakeholders.

We have **four** collective agreements in effect until 2019 and a collective employment agreement for the food industry, which govern the labor conditions of employees.

In 2019, we:

- → Launched the Equipares in Sello Plata certification process for ensuring equal opportunity employment for both sexes, which will help us overcome the gender gap within the organizations.
- Encouraged leadership competence in all staff who lead teams within the organization, seeking with this to improve productivity and create an appropriate work environment.
- → Supported the training in continuous improvement methodologies defined by the company (SixSigma, Kaizen events, 5's).

In 2020, our challenges are:

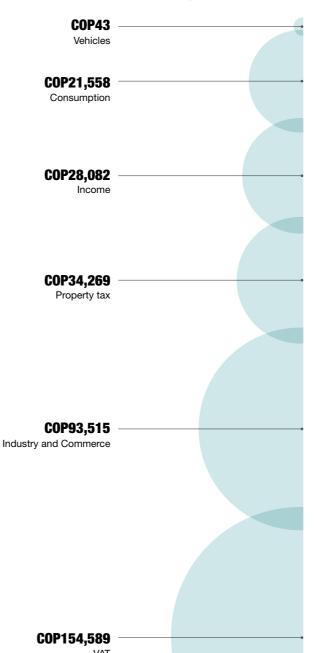
- → To strengthen the strategy of Labor Inclusion with a focus on people with disabilities.
- To continue strengthening the gender equality management system in order to obtain the Gold 2021 Award.
- → To create the EX 1.0 employee experience model (Before, during and after).
- Designed and implemented an intrapreneurship experience model for employees.

We contribute to the development of regions through the timely payment of taxes and obligations

We pay more than **COP360,000** million in taxes and obligations

COMPLIANCE WITH TAX OBLIGATIONS

(Figures in millions of pesos)



More than **COP1,500 million** were donated to institutions to contribute to social projects, environmental protection and knowledge management

Municipal Tax Payment Details (Industry and Commerce)

COP206

Piedecuesta

Facatativá

(Figures in millions of pesos)

Municipality	2019	Municipality	2019	Municipality	2019
Acacías	COP62	Florencia	COP421	Pitalito	COP114
Albania	COP58	Floridablanca	COP371	Planeta Rica	COP54
Amagá	COP46	Fredonia	COP56	Popayán	COP640
Apartadó	COP289	Funza	COP994	Puerto Berrío	COP133
Aranzazu	COP13	Fusagasugá	COP354	Puerto Colombia	COP65
Armenia	COP715	Gachancipá	COP18	Puerto Salgar	COP9
Barbosa	COP30	Galapa	COP5	Ricaurte	COP124
Barrancabermeja	COP247	Garzón	COP66	Riohacha	COP546
Barranquilla	COP4,788	Girardot	COP233	Rionegro	COP866
Bello	COP2,192	Girardota	COP45	Sabanalarga	COP213
Bogotá	COP29,829	Girón	COP60	Sabaneta	COP802
Bucaramanga	COP2,043	Guarne	COP1	Sahagún	COP30
Buenaventura	COP451	Honda	COP44	Salento	COP3
Buga	COP97	Ibagué	COP602	San Jerónimo	COP118
Caicedonia	COP142	Ipiales	COP344	San Pedro	COP107
Cajicá	COP139	Itagüí	COP248	Santa Fe	CODEO
Calarcá	COP129	Jamundí	COP338	de Antioquia	COP53
Cali	COP5,580	La Calera	COP68	Santa Marta	COP1,228
Campoalegre	COP10	La Ceja	COP217	Santa Rosa	COP28
Carepa	COP69	La Dorada	COP75	Sincelejo	COP705
Carmen	COP12	La Estrella	COP144	Soacha	COP365
de Viboral	COP12	La Mesa	COP25	Sogamoso	COP157
Cartagena	COP2,893	La Tebaida	COP156	Soledad	COP534
Cartago	COP151	Líbano	COP26	Sopó	COP23
Caucasia	\$COP433	Lorica	COP105	Tocancipá	COP25
Cereté	COP56	Madrid	COP52	Tolú	COP108
Chía	COP1,029	Magangué	COP131	Tuluá	COP241
Chinchiná	COP21	Malambo	COP181	Tunja	COP727
Chiquinquirá	COP72	Manizales	COP448	Turbaco	COP77
Circasia	COP75	Marinillla	COP21	Turbo	COP147
Corozal	COP45	Medellín	COP10,076	Valledupar	COP925
Cota	COP25	Melgar	COP152	Villa María	COP42
Coveñas	COP24	Montería	COP1,119	Villavicencio	COP983
Cúcuta	COP1,340	Mosquera	COP204	Yopal	COP398
Dosquebradas	COP192	Neiva	COP934	Yumbo	COP179
Duitama	COP73	Ocaña	COP113	Zarzal	COP45
El Retiro	COP48	Palmira	COP306	Zipaquirá	COP252
Envigado	COP7,064	Pasto	COP382	Total	COP93,515
Espinal	COP25	Pereira	COP2,398		

COP205

Sustainability in Uruguay and Argentina Our teams in South American countries in which we are

Our teams in South American countries in which we are present carry out initiatives that favor sustainability. These are some of the results:

Libertad

Grupo Disco

Grupo Disco has committed itself to actions aligned with the Sustainable Development Goals (SDGs) of the 2030 Agenda approved by the United Nations, which generate alliances with strategic partners that pursue the same goals.

- Carrying out campaigns to contribute to the education of vulnerable children and young people served by specialized organizations and hospitals.
- Contributing to the Coranzocitos Foundation aimed at training Uruguayan physicians to learn how to detect congenital heart defects.
- Reducing the impact on the environment through initiatives to reduce emissions and promote water management, encourage projects to combat deforestation and strive to use less plastic.
- Promoting activities that encourage responsible trade through social audits of suppliers.
- Promoting the use of nylon bags in compliance with the plastic bag law that went into effect in Uruguay in July of 2019. Consumers purchased 80% less plastic bags.
- Updating the Guide to Labor Inclusion, in alliance with the Working Group on Disability and Businesses, DERES and other public and private companies. The Guide describes how to initiate the process of incorporating people with disabilities into the labor force.
- → Training of more than 3,850 employees in food handling, cardiac resuscitation and corporate fitness.

Libertad

→ Food recovery:

The salvage and donation of **94,235 kilos of food** in alliance with the Food Bank Network of Argentina through its Zero Food Waste Recovery Program. This reflected a 71% increase over the food donation in 2018.

→ Let's donate smiles:

Customers donated **COP1,419,382.63** through the Donemos sonrisas (Donate Smiles) program and helped fund 11 social projects in local institutions.

> Active Schools Campaign:

A donation of **five water filters** through an alliance with Colgate and the Proyecto Agua Segura (Safe Water Project) to make water drinkable in five rural schools in the province of Tucumán.

→ Gondolazo:

Donation of 1,780 kilos of food to the Food Bank Network thanks to the contribution of our customers.

→ Collections:

- School supplies fundraising marathon.
 A donation of 500 school kits and
 backpacks to at-risk children, thanks
 to the contribution of our clients and
 collaborators.
- Abrigando corazones. A donation of 1,826 kilos of coats.
- Toy marathon. A donation of 2,500 dolls made with banner lines by Pyme Vasalisa, an organization promoting diversity.
- For a different Christmas. A donation of 3,000 educational toys made from recycled cardboard by Pyme Ondulé.

→ Energy from renewable sources:

Libertad is the first retailer in Argentina to buy energy from wind power. During 2019 the consumption of energy from renewable sources was 51%.

→ Graduates:

27 employees of the distribution center completed their high school studies and were able to graduate.

Almacenes Éxito S. A.

Independent limited assurance report on the environmental indicators included in the 2019 Sustainability Report of Almacenes Éxito S.A. for the year ended December 31, 2019



Independent limited assurance report on the environmental indicators included in the 2019 Sustainability Report of Almacenes Éxito S.A. for the year ended December 31, 2019

To the Shareholders and the Administration of Almacenes Éxito S.A.

May 15, 2020

We have undertaken a limited assurance engagement on the environmental indicators (hereinafter identified sustainability information), detailed below, included in the 2019 Sustainability Report (hereinafter IS19 by its acronym in Spanish), for the year ended on 31 December 2019 (hereinafter the 'Review Period'). This engagement was conducted by a multidisciplinary team including assurance auditors and sustainability experts.

Identified Sustainability Information

- a. The Identified Sustainability Information of the environmental indicators included in Almacenes Éxito S. A.'s IS19 (hereinafter 'the Company') issued by the Administration, both printed and, in a PDF¹, file is listed below:
 - I. Carbon footprint
 - a. Scope 1 and 2
 - b. Specific items of scope 3
 - II. Waste management
 - a. Recycled material
 - b. Other waste

Our limited assurance procedures were only performed on the Identified Sustainability Information, which respond to the assurance criteria described in Appendix I; for the year ended December 31, 2019; and we have not performed any procedure with respect to earlier periods or any other element included in IS19 and, therefore, we do not express a conclusion thereon.

¹ The maintenance and integrity of the Almacenes Éxito S.A. website (www.grupoexito.com.co), the repository of the pdf version of the 2019 Sustainability Report, is the responsibility of the Company's Administration. The work carried out by PwC does not include the consideration of these activities and, accordingly, PwC accepts no responsibility for any difference between the information presented on the website and the objects of limited assurance in the Report issued by the Administration of the Company on which said assurance was made and the conclusion was issued.



To the Shareholders and the Administration of Almacenes Éxito S. A. Independent Limited Assurance Report

May 15, 2020

Criteria

The criteria used by the Company to prepare the Identified Sustainability Information, subject matter of the limited assurance, were established in accordance with the formalized procedures that, in relation to those indicators, the Administration defined, set out in Appendix I.

Management's Responsibility for the limited assurance objects

The Company's Administration is responsible for the preparation and presentation of the Identified Sustainability Information in accordance with the Criteria set forth in Appendix I. This responsibility includes the design, implementation and maintenance of internal control relevant to the preparation and presentation of Identified Sustainability Information that is free from material misstatement, whether due to fraud or error.

Our Independence and Quality Control

We have complied with the independence and ethical requirements of the Code of Ethics for Certified Public Accountants issued by the International Ethics Standards Board for Accountants, which is founded on fundamental principles of integrity, objectivity, professional competence and due care, confidentiality and professional behavior.

Our firm applies International Standard on Quality Control 1 and, accordingly, maintains a comprehensive system of quality control including documented policies and procedures regarding compliance with ethical requirements, professional standards and applicable legal and regulatory requirements.

Our Responsibility

Our responsibility is to express a limited assurance conclusion on the Identified Sustainability Information based on the procedures we have performed and the evidence we have obtained. We performed our limited assurance engagement in accordance with International Standard on Assurance Engagements, for non-assurance engagements or for reviews of historical financial information, ISAE 3000 (Revised), issued by the International Auditing and Assurance Standards Board, and with respect to greenhouse gas emissions, the "International Standard on Assurance commitments" ISAE 3410 (for its acronym in English). These standards require that we plan and perform the engagement to obtain limited assurance regarding whether the Identified Sustainability Information is free from material misstatement.



To the Shareholders and Administration of Almacenes Éxito S. A. Independent Limited Assurance Report

May 15, 2020

A limited assurance engagement involves assessing the suitability in the specific circumstances, of the Company's use of the criteria as the basis for the preparation of the Identified Sustainability Information, assessing the risks of material misstatement of the Identified Sustainability Information whether due to fraud or error, responding to the assessed risks as necessary in the circumstances, and evaluating the overall presentation of the Identified Sustainability Information. A limited assurance engagement is substantially less in scope than a reasonable assurance in relation to both the risk assessment procedures, including an understanding of internal control, and the procedures performed in response to the assessed risks.

The procedures we performed were based on our professional judgment and included inquiries, observation processes performed, inspection of documents, and reconciliation of the relevant supporting documentation. Given the circumstances of the engagement, we performed, among others, the following procedures:

- a. Understanding of the tools used to generate, aggregate and report the Identified Sustainability Information through inquiries with those responsible for the processes listed.
- b. Substantive and detailed testing on sampled bases determined in accordance with assurance standards, on the information taken to determine the indicators subject to limited assurance by means of:
 - i. Inspection of policies and procedures established by the Company.
 - ii. Inspection of supporting documentation from both internal and external sources.
 - iii. Arithmetic calculations in accordance with formulas previously defined in the reporting criteria that are set out in the accompanying Appendix I.

The procedures performed in a limited assurance engagement vary in nature and timing from, and are less in extent than for, a reasonable assurance engagement. Consequently, the level of assurance obtained in a limited assurance engagement is substantially lower than the assurance that would have been obtained had we performed a reasonable assurance engagement. Accordingly, we do not express a reasonable assurance opinion about whether the Company's Identified Sustainability Information has been prepared, in all material respects, in accordance with the Criteria that are set out in Appendix I.

We believe that the evidence obtained is sufficient and appropriate to provide a basis for our limited assurance conclusion.



To the Shareholders and Administration of Almacenes Éxito S. A. Independent Limited Assurance Report

May 15, 2020

Limited Assurance Conclusion

Based on the procedures we have performed and the evidence we have obtained, nothing has come to our attention that causes us to believe that:

1. The environmental indicators included in the IS19, regarding the information that responds to the assurance criteria described in the accompanying Appendix I, are not prepared, in all material respects, in accordance with the criteria.

Inherent Limitations

Without qualifying our conclusion, we draw attention to the fact that:

- i. The non-financial information is subject to more inherent limitations than financial information, given both the nature and methods used to determine, calculate, sample or estimate such information. Qualitative interpretations of the relevance, materiality and accuracy of the information are subject to individual assumptions and judgments.
- ii. Our assurance is made on the Identified Sustainability Information corresponding to the year under review and, therefore, does not include information from previous years included in IS19, related to projections and future goals, or with financial information of the Company for the year under revision, unless otherwise stated in the attached Appendix I. We have not performed any work outside the agreed scope and, therefore, our conclusion is restricted to the Identified Sustainability Information that respond to the assurance criteria described in Appendix I.

The absence of a significant body of established practice on which to draw to evaluate and measure non-financial information allows for different, but acceptable, measures and measurement techniques and which can affect comparability between entities. In addition, GHG quantification is subject to inherent uncertainty because of incomplete scientific knowledge used to determinate emission factors and the values needed to combine emissions of different gases.



To the Shareholders and Administration of Almacenes Éxito S. A. Independent Limited Assurance Report

May 15, 2020

Restriction on use and distribution

Our report, including the conclusion, has been prepared solely for the purpose of the Company's Administration presenting it to the Shareholders of Almacenes Éxito S.A., within the context of reporting its performance and activities in the IS19. We permit the disclosure of this report in the 2019 Sustainability Report. To the fullest extent permitted by the law, we do not accept or assume responsibility to anyone other than the Company's Administration, and the Shareholders of Almacenes Éxito S.A, except in the event that there are express terms agreed with us and with prior written notification.

(Original in Spanish signed by:)

Diego Henao T.P. 20732-T Socio PricewaterhouseCoopers AG Ltda.

Appendix 1

The assurance criteria detailed below are suitable to environmental indicators (identified sustainability information subject to limited assurance) which were defined in accordance with the formalized procedures that, in relation to these indicators, the Company's Management established.

These assessment criteria are an integral part of our Independent practitioner's limited assurance report on environmental indicators included in the 2019 Sustainability Report of Almacenes Éxito S.A. for the year ended December 31, 2019.

Indicators for limited assurance objects	Criteria	Nothing came to our attention (✓) – N/A
1. Carbon Footprint Indicator	The Company's Administration included in its Sustainability Report (hereinafter IS19 by its acronym in Spanish), the result for the Carbon Footprint indicator for the Grupo Éxito Company (hereinafter the company), in the period between January 1 and December 31, 2019 (hereinafter the reporting year), which includes the services of Retail, Cedi, HQ (Headquarters), Didetexco, Ideal, Viva Malls, LTSA, Workshop car and airplane based on the procedures established by the company, as indicated below:	√
	Scope 1	
	The calculation of total direct emissions corresponds to the application of the following formula: Greenhouse Gas Emissions (Scope 1): Ton of CO ₂ equivalent emissions per fuel consumption + Ton of CO ₂ equivalent emissions per fugitive emissions (Consumption of refrigerant gases). This calculation is in the documents "200306_Informe HC 2019 Grupo éxito.docx" and "Calculo Huella de Carbono 2019 Grupo Exito.xlsx".	✓
	The calculation of emissions per fuel consumption is made with the following equation: GHG emissions = Fuel consumption (gal-m³) x EF emission of fuel used (kg CO₂ / gal-m³)	√
	For this calculation, the information of Diesel Consumption, Natural Gas, Propane Gas, Gasoline and JET A1 was included, which was provided in the following documents:	
	 "Copia de Formato de recolección de información - Retail 2020_V6 def", for Retail Diesel and Propane consumption information. "Reporte GAS sostenibilidad 20.04.2020", for Retail Natural Gas consumption information. "Formato recoleccion Informacion tiendas Cedi 2019 v2", for Cedi fuel consumption information. "Formato recoleccion Informacion tiendas HQ 2019 v2", for Headquarters fuel consumption information. 	

Indicators for limited assurance objects	Criteria			Nothing came to our attention (✓) – N/A
	 "Formato recoleccion de informato recoleccion Informato" "Formato recoleccion de informato" 	mación Didetexco icion tiendas Viva mación ILTSA 20	for Industria de Alimentos fuel consumption information. 2019 (2)", for Didetexco fuel consumption information. 2019v2", for Viva Malls fuel consumption information. 119_V2", for LTSA fuel consumption information. 019", for Workshop car and airplane fuel consumption	
	Fuel consumption information is sup	ported as follows	:	✓
	 Gas Natural is supported by o Propane Gas and Diesel are Gasoline is supported by reco Jet A1 is supported by the mo In accordance with the estab 	consumption invo supported by con eipt of tanks filling onthly consumption ished by the Com	·	
	The calculation of fugitive emiss GHG emissions = consumption		ith the following equation: s (lb) x EF emission of the refrigerant gas used (kg CO ₂ / lb)	✓
	R-290 and Ammonia was included, which was built based on the docun	from the source onent "Consolidado	on of refrigerants R-22, R-410, R-12, R-404, R-134, R-507, locument "Huella de carbono-Mantenimiento-2019.xlsx" o 2019.xlsx", which is administered by the National mation is supported by the purchase invoices and the	√
	The emission factors used for Scop	e 1 are:		√
	Activity Emissio	n Unit	Source	
	Fuel Diesel 10,15 consumption	kg de CO ₂ /gal	http://www.upme.gov.co/Calculadora_Emisiones/aplicacion/calculadora.html	
	0,00136		Cálculo a partir de FE, LHV y densidad.	
	0,00008	2 kg de N₂O/gal	Cálculo a partir de FE, LHV y densidad.	

Criteria					Nothing came to our attention (✓) – N/A
	Gasolina	7,618	kg de CO ₂ /gal	http://www.upme.gov.co/Calculadora_Emisiones/aplicacion/calculadora.html	
		0,001141	kg de CH₄/gal	Cálculo a partir de FE, LHV y densidad.	
		0,000068	kg de N₂O/gal	Cálculo a partir de FE, LHV y densidad.	
	JET A1	9,84	kg de CO ₂ /gal	http://www.upme.gov.co/Calculadora_Emisiones/aplicacion/calculadora.html	
		0,0003337	kg de CH₄/gal	Cálculo a partir de FE, LHV y densidad.	
		0,0000667	kg de N₂O/gal	Cálculo a partir de FE, LHV y densidad.	
	Gas natural	1,980	Kg de CO ₂ /m ³	http://www.upme.gov.co/Calculadora_Emisiones/aplicacion/calculadora.html	
		0,000178	kg de CH ₄ / m ³	Cálculo a partir de FE, LHV y densidad.	
		0,000004	kg de N ₂ O/	Cálculo a partir de FE, LHV y densidad.	
	Gas propano	1,3840	Kg de CO ₂ /Lb	http://www.upme.gov.co/Calculadora_Emisiones/aplicacion/calculadora.html	
		0,0001032	kg de CH ₄ /Lb	Cálculo a partir de FE, LHV y densidad.	
		0,0000021	kg de N ₂ O/Lb	Cálculo a partir de FE, LHV y densidad.	
Refrigerant gases	R-404	3,922.00	GPW	https://www.epa.gov/sites/production/files/2015- 07/documents/emission-factors_2014.pdf	
	R.507	3,985.00	GPW	https://www.epa.gov/sites/production/files/2015- 07/documents/emission-factors_2014.pdf	
	R-134A	1,430.00	GPW	https://www.epa.gov/sites/production/files/2015- 07/documents/emission-factors_2014.pdf	
	R-22	1,810.00	GPW	http://www.linde- gas.com/en/legacy/attachment?files=tcm:Ps17- 111483,tcm:s17-111483,tcm:17-111483	
	R-410	2,088.00	GPW	https://www.epa.gov/sites/production/files/2015- 07/documents/emission-factors_2014.pdf	
	R-12	8,500.00	GPW	https://www.epa.gov/sites/production/files/2015- 07/documents/emission-factors_2014.pdf	
	R-209	3.00	GPW	https://www.freshendistribuye.com.ar/manuales/2030.pdf	
				<u>l</u>	

Indicators for limited assurance objects	Criteria				Nothing came to our attention (✓) – N/A
limited assurance	Ammoniac (R-717) Scope 2 The calculation of total indirection of the interconnected nat electrical energy from uncor 2019 Grupo éxito.docx" and The calculation of indirection of the equation: GHG emissions = Energy from uncordinate equation:	s (Scope 2 ional netw nventional "Calculo ct emissio gy consur	2): Ton of ectors (conversion of sources. The Huella de Consider of the Cons	http://www.linde-gas.com/en/legacy/attachment?files=tcm:Ps17-111483,tcm:s17-111483,tcm:17-111483 be 2 corresponds to the application of the following formula: quivalent CO ₂ emissions per consumption of electrical energy intional) + Ton of equivalent CO ₂ emissions per consumption of he above is registered in the documents "200306_Informe HC Carbono 2019 Grupo Exito.xlsx". sumption of electrical energy is made with the following a) x EF energy consumption (kg CO ₂ / kWh)	our attention (√)
	of Retail. o "Formato recoleccion Cedi. o "Formato recoleccion Headquarters. o "Formato recoleccion o "Formato recoleccion Didetexco.	ión de informac Informac Informac de informac	ormación - Fi ion tiendas ion tiendas ion Ideal 20 nación Didet	Retail 2020_V8", for conventional electric energy consumption Cedi 2019 v2" for conventional electric energy consumption of HQ 2019 v2" for conventional electric energy consumption of 119" for conventional electric energy consumption of Ideal. texco 2019 (2)" for conventional electric energy consumption of Viva 2019v2" for conventional electric energy consumption and	

Indicators for limited assurance objects	Criteria					Nothing came to our attention (✓) – N/A		
	This information is supported by the electric energy consumption bills and the exported report of the Meteocontrol platform for renewable energy (Photovoltaic). In accordance with the Company's administration, the consumption projections for calculating the Carbon Footprint are valid for the second semester of the year. The emission factors used for Scope 2 are:							
		_	Emission			√		
	Electric energy consumption (conventional)	2019	0,164	Unit Kg de CO ₂ /kWh	Source https://www.xm.com.co/Paginas/detalle- noticias.aspx?identificador=2383	,		
	Electric energy consumption (renewable)	2019	0.05	Kg de CO ₂ /kWh	https://emissionfactors.com/factors/			
					the sum of the results of Scope 1 and Scope 2. Compared represents the result of Scope 1 and 2.	✓		
	Note: the result of sassurance object.	scope 3 is	not include	d in the Cor	npany's 2019 Sustainability Report, however, it is part of the	~		
	Scope 3							
	The calculation of the	he total ind	direct emiss	sions Scope	3 corresponds to the application of the following formula:	✓		
	Greenhouse Gas Emissions (Scope 3): Ton of CO ₂ equivalent emissions per air travel + Ton of CO ₂ equivalent emissions per land travel in the city of Bogotá + Ton of CO ₂ equivalent emissions per waste disposal. The above is registered in the documents "200306_Informe HC 2019 Grupo éxito.docx" and "Calculo Huella de Carbono 2019 Grupo Exito.xlsx".							
					air and land travel is made with the following equation: el EF (kg $CO_2/\ km$)	✓		
	2019viajes exito.xls	x" and "C	opia de For	mato recole	avel provided in the following documents "Huella de carbono ccion - viajes terrestres.xlsx", was included. This information Viajes Éxito platform and the sum of routes that have been			

Indicators for limited assurance objects	Criteria					Nothing came to our attention (✓) – N/A
		dardized for the mil FRIZ ESTANDAR K			ies of Bogotá, Barranquilla, Bucaramanga y Cali in the /ARIOS.xlsx".	✓
					te disposal is made with the following equation: sal (Ton) x EF per type of disposal (kg CO ₂ / Ton)	✓
	The Waste info	rmation for the calc	ulation of	the Carbon F	ootprint is supported by final disposal certificates.	√
	The emission fa	actors used for Sco	pe 3 are:			Y
	A	ctivity	Emissio n factor		Source	✓
	Air travel	Short travel < 300 miles	0,225	kg of CO ₂ / passenger - mile	https://www.epa.gov/sites/production/files/2018-03/documents/emission-factors_mar_2018_0.pdf	
		Average travel > = 300 miles < 2300	0,136	kg of CO ₂ / passenger - mile	https://www.epa.gov/sites/production/files/2018- 03/documents/emission-factors_mar_2018_0.pdf	
		Long travel > = 2300 miles	0,166	kg of CO ₂ / passenger - mile	https://www.epa.gov/sites/production/files/2018- 03/documents/emission-factors_mar_2018_0.pdf	
	Land travel	Work travel	0,343	kg of CO ₂ /mile	https://www.epa.gov/sites/production/files/2018-03/documents/emission-factors_mar_2018_0.pdf	
	Solid waste disposal	Organic waste sent to landfill	587,43	kg de CO ₂ /Ton	https://assets.publishing.service.gov.uk/government/uplo ads/system/uploads/attachment_data/file/829336/2019_ Green-house-gas-reporting-methodology.pdf	
		Security cells	21,35	kg de CO ₂ /Ton	https://assets.publishing.service.gov.uk/government/uplo ads/system/uploads/attachment_data/file/829336/2019_ Green-house-gas-reporting-methodology.pdf	
		Incineration	21,35	kg de CO ₂ /Ton	https://assets.publishing.service.gov.uk/government/uplo ads/system/uploads/attachment_data/file/829336/2019_ Green-house-gas-reporting-methodology.pdf	

Indicators for limited assurance objects	Criteria				Nothing came to our attention (√) – N/A
	Bioremediatio		kg de CO ₂ /Ton	https://assets.publishing.service.gov.uk/government/uplo ads/system/uploads/attachment_data/file/829336/2019_ Green-house-gas-reporting-methodology.pdf	
	Harnessing	1,01	kg de CO ₂ /Ton	https://assets.publishing.service.gov.uk/government/uplo ads/system/uploads/attachment_data/file/829336/2019_ Green-house-gas-reporting-methodology.pdf	
	Greenhouse gases included in the c	alculation			
	Carbon dioxide		CO ₂	1	
	Methane	l l	CH ₄	28	
	Nitrous oxide	1	N ₂ O 265		✓
	Hydrofluorocarbons	Н	IFCs	140 - 12,400	
	Perfluorocarbons	Р	FCs	7,000 – 23,900	
	"For the measurement, the CeBo considered. This measurement of	e lines (Rei considered Concil for S	- tail, Cedi, HQ the following Sustainable D	2019 Grupo éxito.docx" it is established that: 1), Didetexco, Ideal, Viva Mall, LTSA and Grupo are methodologies ISO 14064-1 (SGS, 2012), Green House Development) and the guide for preparing national	✓
	Baseline is 2015Degree of uncertainty of +/- 8	3.4%.			√
	mentioned in the criteria, provide existence of the source data, and based on the information include the reasonability of the calculation	d by the co d to the rec d in those n formulas	orresponding alculation of sources, for s used by the	the information reported in IS19 in relation to the sources Areas; to the validation, based on samples, of the the final values of the established formulas in the criteria selected samples. It does not include an assessment of Company, the sources mentioned in the criteria nor the base for the calculation in the reporting year.	v

Indicators for limited assurance objects	Criteria	Nothing came to our attention (✓) – N/A
2. Waste Management Indicator	The Company's Administration included in its Sustainability Report (hereinafter IS19 by its acronym in Spanish) the result of the Waste Management indicator for Almacenes Éxito S.A. Company (hereinafter in this criteria the reporting company) in the period between January 1 and December 31, 2019 (hereinafter the reporting year), based on the procedures established by the Company, as indicated below:	✓
	1. Recycled material: corresponds to the sum of the amount of recyclable material, in tons, that were delivered by the Company to Fundación Éxito and sold by it to external managers during the year of review. This information is registered in the recycling matrix, Excel file "Auditoria pwc.xlsx" and includes the following categories:	✓
	a. Cardboard and paper: called "Cardboard" in the waste classification of the Excel document previously mentioned in these criteria.	√
	b. Plastic hangers: called "Hanger" in the waste classification of the Excel document previously mentioned in these criteria.	√
	c. PET, Kraft paper, newspapers, magazines, glass, among others: called "Others" in the waste classification of the Excel document previously mentioned in these criteria.	✓
	d. Plastic: called "Plastic" in the waste classification of the Excel document previously mentioned in these criteria.	√
	e. Scrap: called "Scrap" in the waste classification of the Excel document previously mentioned in these criteria.	V
	This information is supported by the recyclable material sales invoices from the third party that purchased the recyclable material and its receipt support.	✓
	Other waste: corresponds to the amount of waste generated by the Company in the year of revision, disaggregated into the following categories:	✓
	a. Ordinary waste: corresponds to the total amount of ordinary waste that were generated by the Company (Retail, Cedi and HQ services) and destined to sanitary landfills. This information is included in the document "1. ASEO - Actualización contreebute 07.04.2020" which is administered by the Company's Public Services Area and is supported by the Company's cleaning bills to national level. The established density for this waste is 300 Kg/m ³ .	✓
	b. Hazardous waste: corresponds to the total amount of hazardous waste that were generated by the Company (Retail, Cedi and HQ services) and treated for its appropriate final disposal. This information is included in the document "CONSOLIDADO RESIDUOS 2019.xlsx", which is administered by the	✓

Indicators for limited assurance objects	Criteria	Nothing came to our attention (√) – N/A
	Company's Environmental Management Area and is supported with the final disposal certificates for this type of waste. c. Used cooking oil: corresponds to the total amount of used cooking oil that was generated by the Company (Retail and Cedi services) and treated for its appropriate final disposal. This information is included in the document "CONSOLIDADO RESIDUOS 2019.xlsx" which is administered by the Company's Environmental Management Area and is supported with the final disposal certificates for this type of waste. d. Organic waste: corresponds to the total amount of organic waste that were generated by the Company (Retail and Cedi services) and used for soil bioremediation as treatment. This information is included in the "CONSOLIDADO RESIDUOS 2019.xlsx", which is managed by the Company's Environmental Management Area and is supported with the final disposal certificates for this type of waste.	✓
	The scope of the assurance is limited to the crossing of the information reported in IS19 in relation to the sources mentioned in the criteria, provided by the corresponding areas; to the validation, based on samples, of the existence of the source data, and to the recalculation of the final values of the established formulas in the criteria based on the information included in those sources, for selected samples. It does not include an assessment of the reasonability of the sources mentioned in the criteria nor the assessment of the integrity of the sources of information base for the calculation in the reporting year.	

