# We will start in a few minutes



4<sup>th</sup> Investor Day Grupo Éxito

grupo éxito

INTER

INTER

Super ....

April 19, 2023 - Brazil



The following material is a Presentation of general background information about Almacenes Éxito S.A. (the "Company"). The information contained herein is a summary and does not pretend to be complete information about the Company. This Presentation has been prepared solely for informational purposes and is not to be construed as a recommendation for investors. It has not been approved by any regulatory authority and does not constitute or form part of any offer, solicitation or invitation in any form for the subscription or acquisition of shares or any other securities, and neither this Presentation nor any information or statement contained herein shall form the basis of or be relied upon in connection with any contract or commitment whatsoever. This Presentation is for your information only. Certain information included in this Presentation is subject to updating, completion, revision and amendment and such information may change materially. No person is under any obligation to update or keep current the information contained in the Presentation and any opinions expressed in relation thereto are subject to change without notice.

Statements contained in this Presentation relating to the business outlook of the Company, projections of operating/financial results, growth prospects of the Company and market and macroeconomic estimates are merely forecasts and are based on the beliefs, plans and expectations of Management in relation to the Company's future. These expectations are highly dependent on changes in the market, Colombia, Uruguay and Argentina's general economic performance, the industry and international markets, and hence are subject to change. This Presentation contains forward-looking statements. The words "may", "will", "would", "should", "believes", "anticipates", "wishes", "expects", "estimates", "intends", "forecasts", "plans", "predicts", "projects", "targets" and similar words and expressions (or their negatives) are intended to identify these forward-looking statements. Forward-looking statements may contemplate future predictions that are merely estimates and not guarantees of future performance. Any projection, forecast, estimate or other forward-looking statement in this Presentation only illustrates hypothetical performance under specified assumptions of events or conditions and are not reliable indicators of future results or performance.

All figures are expressed in millions (M) or billion (B) of Colombian Pesos (COP) unless otherwise stated and expressed in long scale (COP B represent 1,000,000,000,000).



# Agenda Wednesday, Abril 19, 2023

- DR listing process
- Macro and retail environments in Colombia
- Grupo Éxito's key facts
- Retail Strategy, segments and private label
- Commercial innovation, segments and models:
  - ✓ Éxito segment and Wow model
  - ✓ Carulla segment and Fresh Market model
  - ✓ Low-cost segment and Surtimayorista model

- Omni-channel strategy
- Business Ecosystem:
  - ✓ Real Estate business / VIVA malls
  - ✓ Loyalty Coalition / Puntos Colombia
  - ✓ Financial Retail / TUYA
- Operational Excellence Program
- Financial Information
- International Operations
- ESG strategy
- Viva Envigado shopping mall and Éxito Wow visits



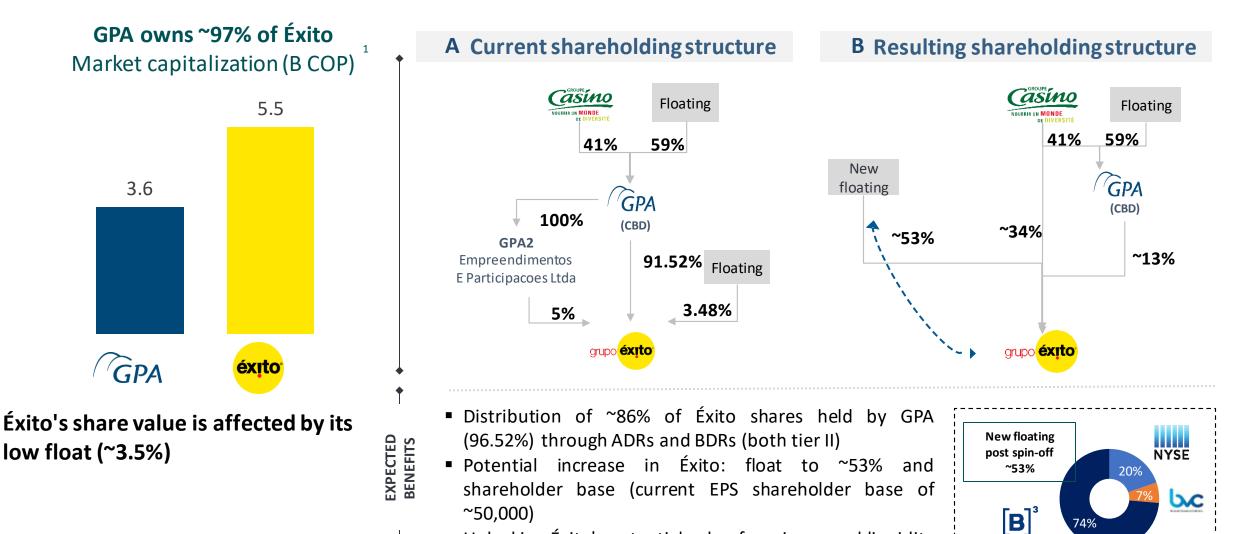
# **Listing Process**

K

éxito

# **ADRs y BDRs**

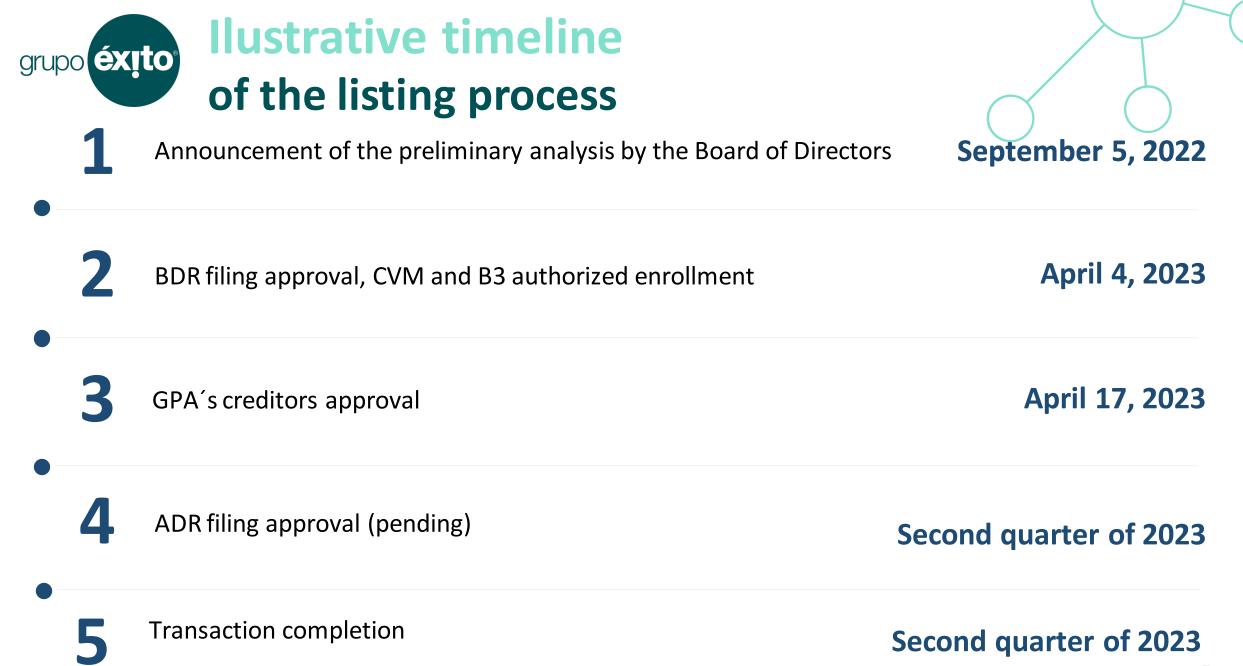
### **Potential for unlocking value** grupo éxito for Grupo Éxito and its shareholders

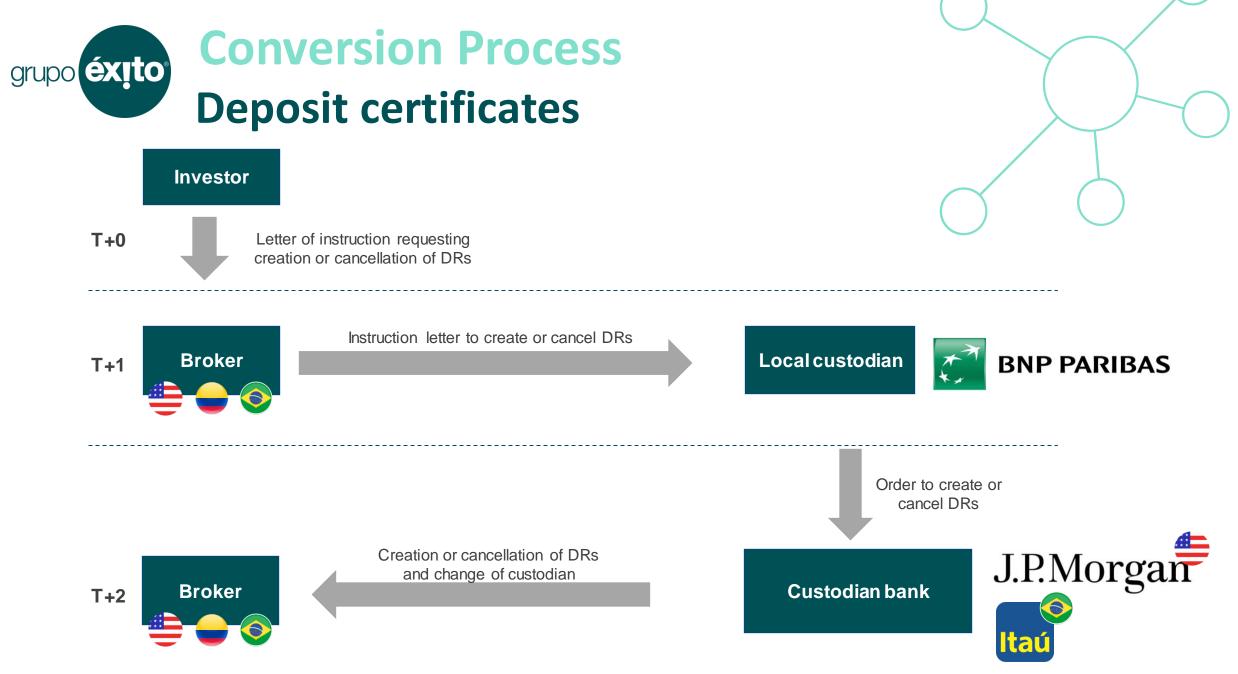


Source: S&P Capital IQ, closing share price on March 31, 2023 (Éxito COP \$4,100 and GPA: \$14,73 BRL (FX COP/BRL: 914,2489)

• Unlocking Éxito's potential value from increased liquidity and market visibility

74%





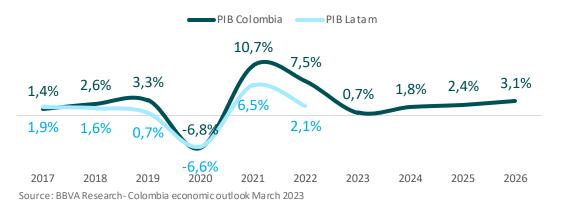


# Macro and retail environments in Colombia

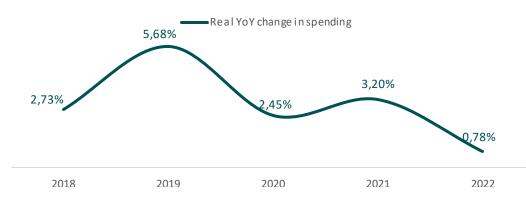


### Grupo éxito Colombia: Macroeconomic Indicators Challenges: inflation and private consumption

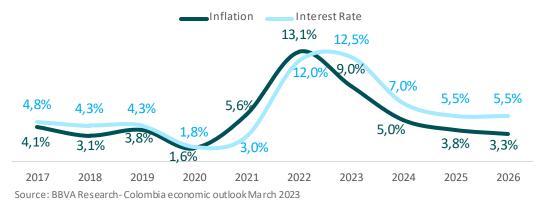
Country's economic growth outpacing LatAm and the Caribbean



# Household spending has been a major driver of growth, but is expected to be below 1% in 2023



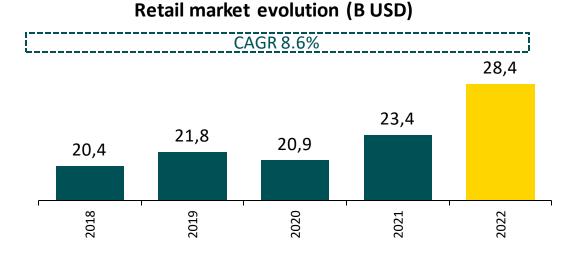
Interest rate hike to contain inflation (pressured by food trend 12M from 27.8% Dec/22 to 21.8% Mar/23)



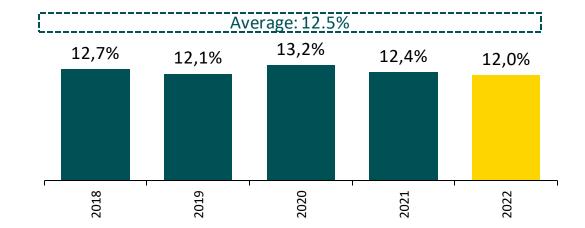
# The Colombian peso was the second most devalued currency in the region in 2022 (closing rates)

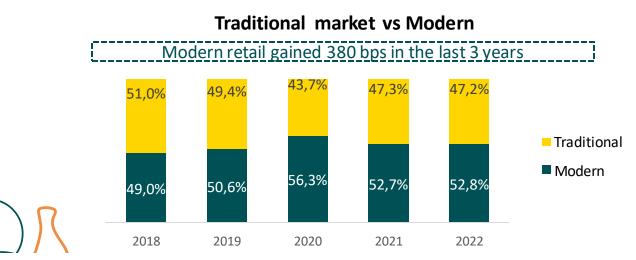


# grupo éxito Evolution and levels of formalization



Market share<sup>1</sup> Grupo Éxito (Traditional + Modern)





Notes: (1) Source: ACV Nielsen, includes modern market operators and excludes specialists.



# Grupo Éxito: Key Facts

, V //





### Consolidated Results<sup>1</sup>

Revenue \$20.6 B COP

### Omnichannel participation<sup>2</sup> 9.6%

Recurring EBITDA \$1,662 M COP 8.1% margin



### Colombia

| Revenue:                    | \$15.3 B COP |
|-----------------------------|--------------|
| EBITDA margin:              | 8.1%         |
| Market share <sup>3</sup> : | 28%          |
| Stores:                     | 492          |

### Uruguay

|                             | the concord |
|-----------------------------|-------------|
| Revenue:                    | \$3.6 B COP |
| EBITDA margin:              | 9.9%        |
| Market share <sup>3</sup> : | 42%         |
| Stores:                     | 94          |

### Argentina

Revenue:\$1.7 B COPEBITDA margin:4.3%Market share3:7%Stores:33

Notes: (1) Figures as of 2022 expressed in millions (M) or billions (B) of Colombian pesos (COP) and in long scale (billions ~1,000,000,000,000) (2) Share of consolidated sales in 2022 (3) Sources: Nielsen (in 13 Colombia includes the formal market and in Uruguay includes players such as Grupo Disco, Tata, TI and El Dorado) and Scentia (in Argentina).









# Leading retail platform in Colombia and Uruguay

- Leadership and diversification
- Highly recommended brands
- Strong cash flow generation



# Innovation in new business models and formats

- Formats: Éxito WOW, Carulla Fresh Market, and Surtimayorista
- Private Label: Food and Non-Food

# ່ງມີ Leading Omnichannel platform ່ງກຳເວີ in LatAm (9.6% of share<sup>1</sup>)

- Solid platform
- Strong digital penetration
- High-value generation potential of initiatives under development



## **Asset and Traffic**

# Monetization

- Viva I Real Estate business
- Puntos Colombia I Loyalty program
- TUYA I Financial services



# Market penetration levers Focus to drive food sales growth







# **Complementary Businesses Creation and shared value**

# **Financial Retail**



- Partnership 50/50 with Bancolombia
- 2.1 M of cards issued
- Total portfolio of \$4.5 B COP (+25.6% vs 2021)
- Tuya's valuation by market indicators reaches
  - 2.5 times book value
- Lower NPL 30 levels (high single digits)

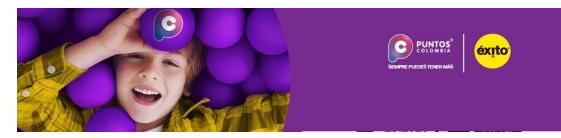


## Loyalty Program



- 6.2 M of active clients<sup>2</sup> (+14%)
  - +35.6 M points redeemed (30% in allies)
    - 2022 revenues of ~ \$75 M USD

Low single-digit EBITDA margin



Notes: Figures as of 2022, in dollars consider an average exchange rate of \$4,255.44 pesos (2) Clients as of December 2022 with approval of habeas data (constitutional right to protect, by lawsuit filed before the courts, a person's image, privacy, honor, information, self-determination and freedom of information).

# Launch of 3 disruptive activities that will leverage the growth of Puntos Colombia

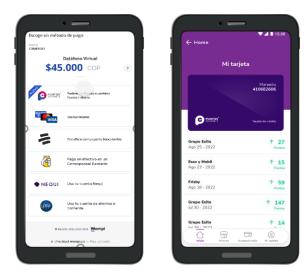
### 1. Loyalty as a Service



**SMBs Loyalty Program** focused on customer loyalty and increasing sales:

- Points Program
- Marketplace

# 2. Payments and financial services



**Financial products and services** for companies and for natural customers:

- Payment button Uompi
- Billfold
- Credit card

### 3. Media Services and Data Monetization



**Digital Media Service** leveraging ecosystem data in:

- On-site (Marketplace, home PCo)
- Direct (email, SMS, push)
- Off-site



19



# Retail strategy, segments and private label







# Private Label Unbeatable Products



- Basic and valuable products
- Price check twice a week
- Best price position



**213** subcategories





**5370** in sales

8.8% share in food sales

A strategy for each brand

- Éxito: Unbeatable portfolio
- Carulla: The best price
- Surtimax: Max Cheap
- Super Inter: Max Cheap

Notes: Figures as of 2022.





43% of sales were Arkitect, People and Bronzini brands







sold in 2022

~ 28.2 M in Private Label

**12** Collections

+300 production workshops

**9,600 jobs** Throughout Didetexco



**97%** own-brand garments are manufactured in Colombia



Sustainable Gold Stamp

Notes: Figures as of 2022.





**35%** Share of sales in the home category



Portfolio of basic and functional products for home spaces, such as kitchen, living room, dining room and bedroom



Price/quality ratio Focus on functionality and design



Value, innovation and design High quality and durability



Finlandek's share of sales



Trendy designs for new generations

Collections with Colombian designers and artisans



# Éxito segment and Wow model





# Éxito segment formats

# **Strategy and value proposition**

| Hyper <i>WOW!</i> (+3.000 m2) | <ul> <li>New and innovative experience</li> <li>The hypermarket of the future</li> <li>Global benchmark</li> </ul>  |  |
|-------------------------------|---|--|
| Hyper (~ +3,000 m2)           | <ul> <li>All in one place</li> <li>Complete commercial offer in businesses</li> </ul>   |  |
| Neighbour (2,000 ~ 3,000 m2)  | <ul> <li>Proximity and a complete commercial proposal adapted to the area of influence</li> <li>Improved shopping experience and more compact footprints</li> </ul> |  |
| Super (1,000 ~ 2,000 m2)      | <ul> <li>Easy, fast and simple shopping</li> <li>Consumer products</li> <li>Low non-food mix</li> </ul>   |  |

Total employees



27

▶ ~ 20,000

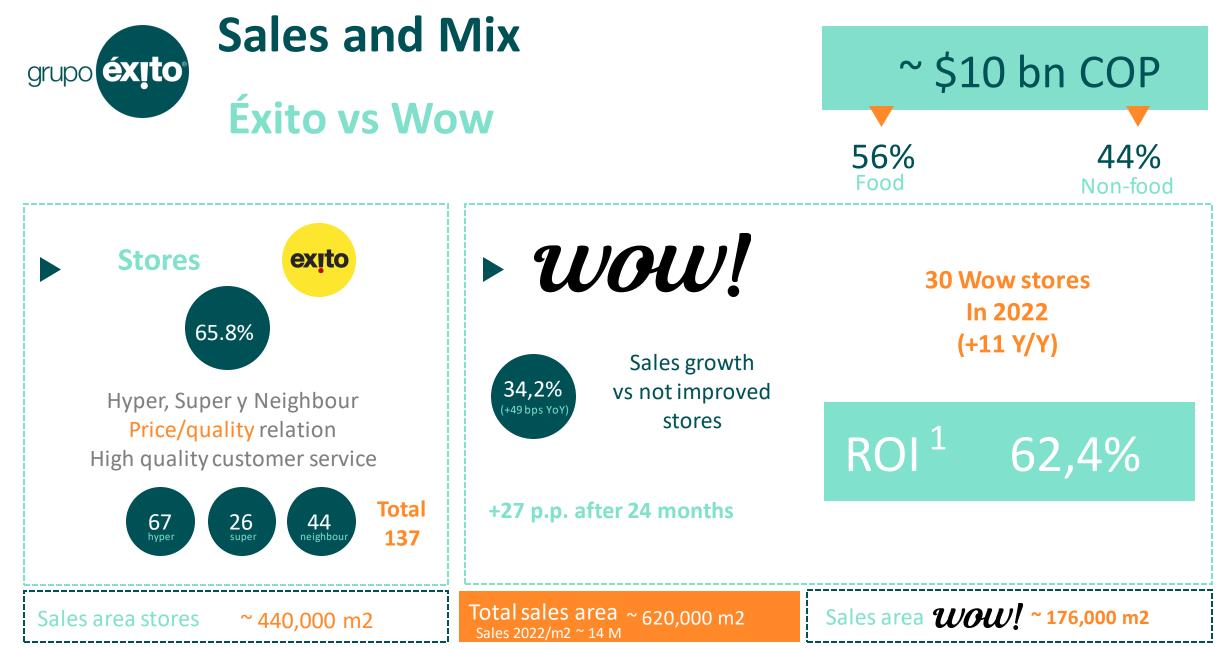
57% of total company











Notes: Figures as of 2022 (1) Return on investment calculated as EBITDAR/investment in the 20 Wow stores, 13 months after remodeling in 2018 and 2019.

# Éxito Wow

Video: https://streamable.com/4f9puv

<u>Market research:</u> https://app.box.com/s/qpfwv9psqw0qqfoy7f2aa <u>rjkn2oy7tn5</u>







# Carulla segment and Fresh Market model

### comercializamos en nuestras tie





| # Stores                                     | 107  |
|--|--|
| Supermarkets                                 | 81   |
| Convenience                                  | 26   |
| % Digital sales                              | 17.4%  |
| # Employees                                  | ~ 4,600  |
| Main elements<br>of the value<br>proposition | <ul> <li>Superior<br/>service/experience</li> <li>Fresh and high-quality<br/>products</li> <li>Sustainability</li> </ul> |
| Sales area                                   | ~ 89,000 m2  |
| Sales area promotion                         | Super ~1,000 m2<br>Convenience ~200 m2   |

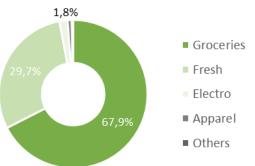






### Carulla Calle 140 (~2,100 sqm)





Notes: Figures as of 2022.



### Carulla grupo éxito The freshest and healthiest life

| ork with |
|----------|
| on       |
| l impact |
| on       |
|          |
| כ        |



Our

value

proposal:

### Our Strenghts:

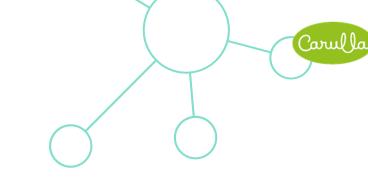
- P
- Differentiated commercial proposal in fruits, vegetables, meats, fresh bakery, delicatessen, imported products and liquors
- Loyalty segmentation  $\sim$  top customers buy 10x more than average
- Strong brand in markets such as Bogota, Medellin and Cartagena

les 86% buy local Top #2 in customers

### Fresh bakery: 1 out of 2 customers buy fresh bakery products Top #1 in customers 33



### **Commercial innovation**



### Digital channels innovation

### **Exlcusive brands**

Differentiation: World of imported products and exclusive brands

Sales +11% vs 2021 driven by liquors

+2,400 exclusive PLUs (+700 of the brand)





Notes: Figures as of 2022.

- Local entrepreneurs support model with innovative products
- Relevant category development for the brand (beverages):
  - 42 active entrepreneurs
  - +34% in sales vs 2021



%

- 95,000 active clients/month in all functionalities
- Mi Descuento: Personalized coupons with supplier monetization



# RappiTurbo 🕬



Alliances to develop the ultra convenience in main cities:

- Portfolio of 1,500 PLUs
- +6 million of orders
- 29% of clients are new to the brand
- Strong concentration in alcoholic and non-alcoholic 34 beverages



Top 5 best stores to visit in 2023 according to IGD<sup>1</sup>

30 Fresh Market stores in 9 cities of the country

60% of sales from the brand

sales +9.3 p.p. vs regular stores (+24 months)

**ROI<sup>2</sup>**+19.4%

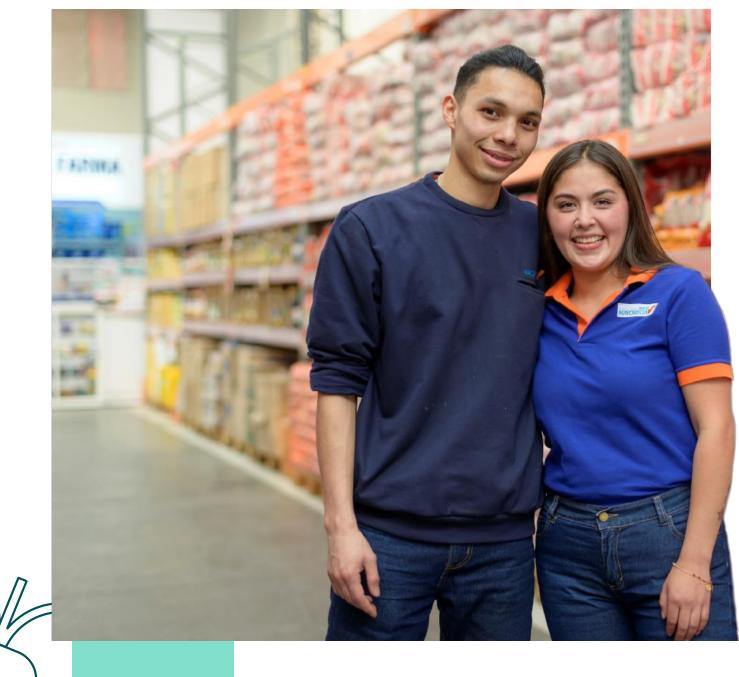
+1pp **EBITDA** vs regular stores



Notes: Figures as of 2022 (1) (British Institute of Food Distribution). (2) Return on investment calculated as EBITDAR/investment in the 17 Fresh Market stores, 13 months after their remodeling in 2018 and 2019.



# Low-cost segment and Surtimayorista model







https://streamable.com/tur4t2

**Cash and Carry of proximity** 

Low-cost value proposition, volume, high returns, focus on professional client

#### 46 stores

~ 42,000 m2 of sales area

+10 stores as of 2022 4 conversions + 6 organic



Supermarkets of independent origin

Low-cost value proposition with convenience locations

60 stores

~ 57,000 m2 of sales area

+10 stores as of 2022 6 Vecino conversions + 4 conversions into Super Inter 3.0



#### **Proximity supermarkets**

Low-cost value proposition, high quality, variety of products

70 stores

~ 30,000 m2 of sales area

+31 stores as of 2022 2 openings + 1 conversion + 28 renovations



## **Surtimayorista**

## **Cash & Carry of proximity**



#### **Competitive price Convenience / proximity Intelligent producto mix Fidelity** Professional clients Complete market for retail and Stores and Low-cost omnichannel professional clients We reward the Per unit and wholesale Served meats, vegetables and fruits **46** stores in the country loyalty of our customers Channels to ease the **Personalized service** pruchase of omni-clients **Exclusive discounts High shelving Sales counter** Awards storage **Dataphones discount** Chatbot & **Credit card** teleshopping welfare Challenging brands with same quality and lower prices



PDO on 80% of products

Multi-task teams



Pruchase & pick-up



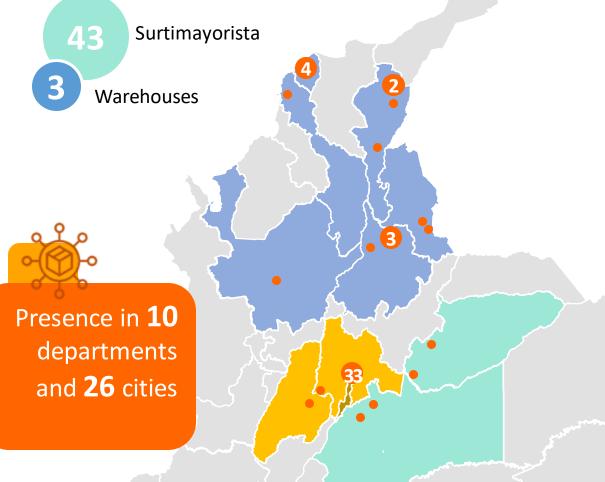


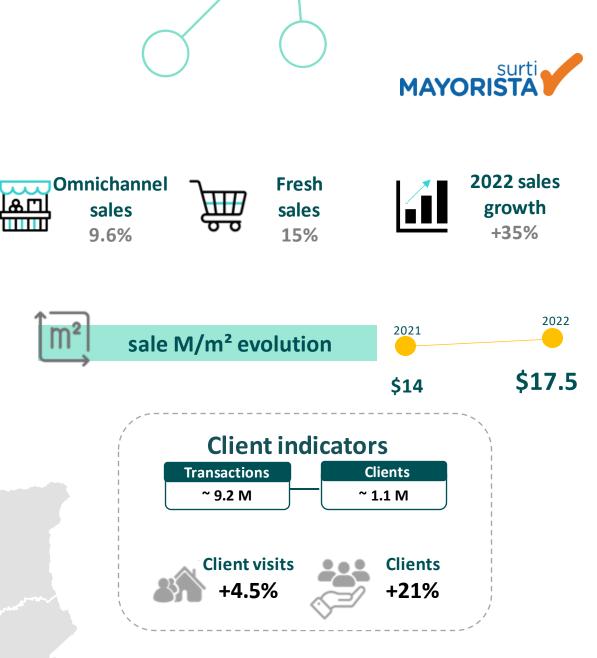
National brand \$2,700

Products of ~ 2,000 PLU guarantee the catering of essential products









https://streamable.com/tur4t2





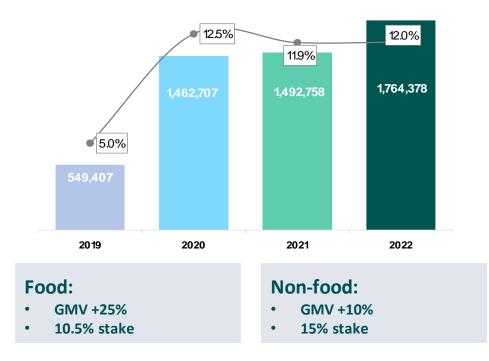
## Omnichannel strategy

COWOR



| <b>GMV</b> 1,2   | Stake in sales <sup>2</sup> | Orders           |
|------------------|-----------------------------|------------------|
| MCOP \$1.8 B     | 12.0%                       | 13.3 M           |
| (+18.2% vs 2021) | (vs 11.9% in 2021)          | (+69.6% vs 2021) |

GMV (\$) evolution and stake (%)



- App of Misurtii: +164% in sales ~ COP \$57,500 M
- Turbo: 41.3% participation over Rappi's total sales (which grow at 113%)

42

- Click & Collect, WhatsApp, apps and websites: +28.6%
- Marketplace: **22% stake** over GMV<sup>(2)</sup> of no-food related products
- Apps: **1.6 M** of downloads (+22.6%)

Notes: Figures as of 2022 (1) Includes .com, marketplace, home delivery, Shop&Go, Click&Collect, digital catalogs and virtual B2B (2) GMV: Gross Merchandise Value.



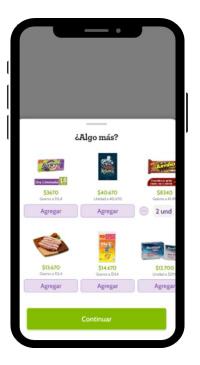






**Personalization** 

Order tracker from the lobby of the APP







12,000

**Active users/day** 

Selecciona tus productos favoritos y escanéalos para agregarlos a tu carrito. Debes escanear uno a uno tus productos.





<u>Upcoming</u>

Check & Go: A new way to buy in Carulla stores, trhough an easy and quick purchase

Notes: Figures as of 2022.



## Focus on high-quality services, nurturing opportunities for Colombian SMEs





Technologic migration for a European solution(go Live S2/23)

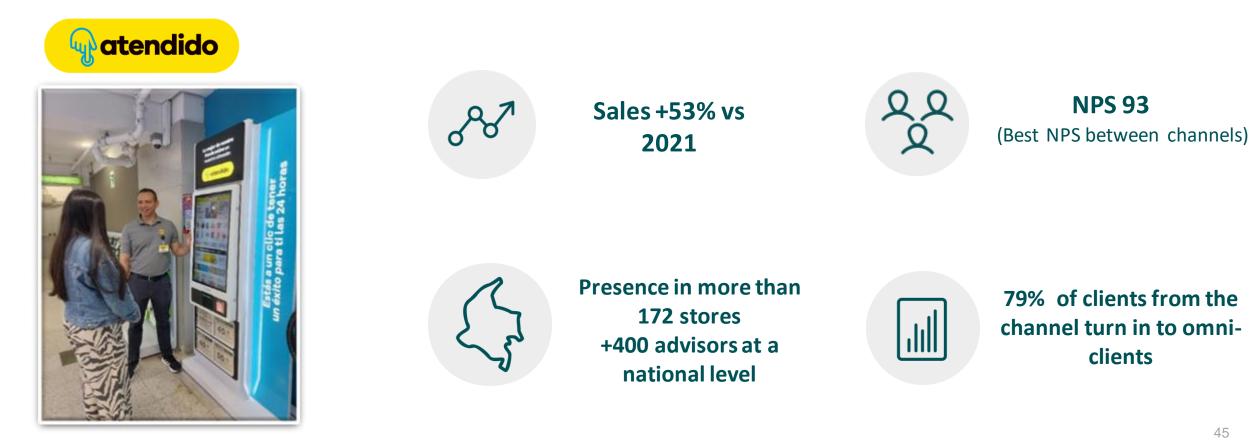


Upcoming fulfillment service and intenationalization of operations with LTSA

44



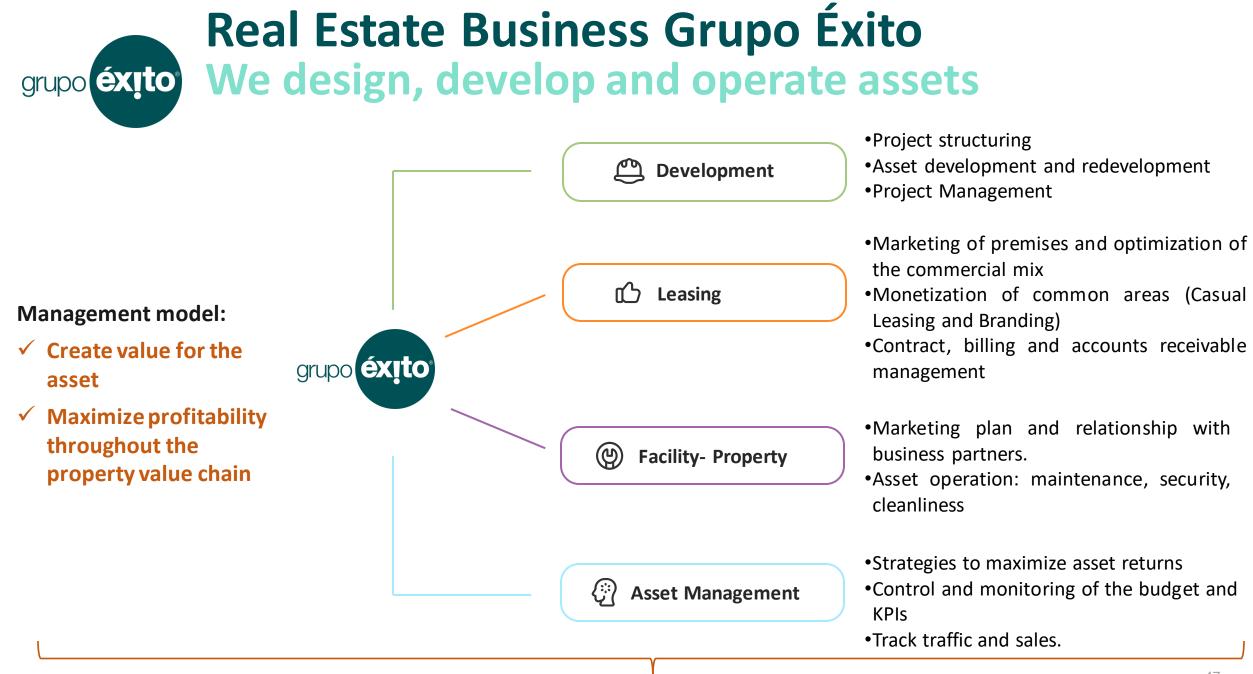
## **Omnichannel integrator digitizing more than 170** stores







## Real Estate Business and VIVA malls



Experienced support team, leveraged in technology and processes

## grupo éxito A hidden value in Éxito share valuation

### **Real Estate Business<sup>1</sup>**



A complementary business of greater relevance and contribution to the Company's margins

| 758,000 m <sup>2</sup> of gross<br>leasable area | Occupancy rate<br>96.5% in 2022<br>(vs. 96.4% in 2021) | Rental income & administrative charges |  |
|--|--|--|--|
| 568,000 m² Viva Malls                            |  | +29% in 2022                           |  |

### Viva Malls A solid structure formed by the largest banks and construction companies



Notes: (1) Includes the real estate business operated directly by Grupo Éxito and Viva Malls.



#### 18 assets and 568,000 m2 of leasable areas



Digital services available for tenants and customers



| In COP M          | 2022    | 2021    | % Var  |
|-------------------|---------|---------|--------|
| Operating Revenue | 344,920 | 288,858 | 19.40% |
| Recurring EBITDA  | 220,344 | 182,980 | 20.40% |
| EBITDA Margin     | 63.90%  | 63.30%  | 54 bps |

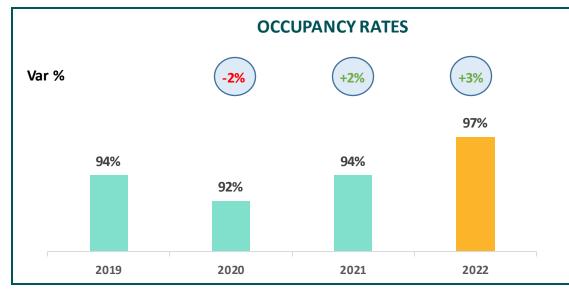
Secured leases with stable cash flows and hedge against inflation protect part of the company's EBITDA

Viva Malls ~ 18% of Colombia's EBITDA

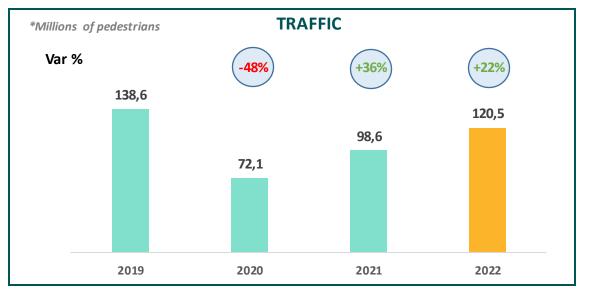
\$345,000 M in revenue in 2022
~ 45% of Colombia's other income
\$220,000 M of recurring EBITDA

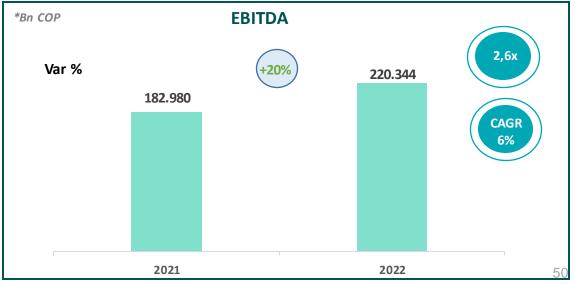
Notes: Data as of 2022 (1) Includes the real estate business operated directly by Grupo Éxito and Viva Malls (2) Viva Malls has a lower recurring EBITDA margin when compared to the calculation of other pure real estate participants, as net income does not include the adjustment of costs and expenses according to IFRS 15 and the payment of wealth tax recorded in January (78.4% when adjusted).

## grupo éxito Viva Malls Main indicators









Notes: Data as of 2022.



https://streamable.com/ydqx9l

## **Under structuring**

**PUERTA DEL NORTE** 

(Medellín AM) ~ 30,000 m<sup>2</sup> GLA







**Operational Excellence Model**, International **Operations and Financial Information** 

## **Operational Excellence Program**

**Strategic Objectives** 

We transform the way things are done, **optimizing processes** and **adopting new technologies** to generate value for our Company and our stakeholders



grupo

**Expense growth below sales** 

~20 a 30 bps of annual rate improvement

**Optimize supply and logistics operation** 

**GMROI** improvement

3

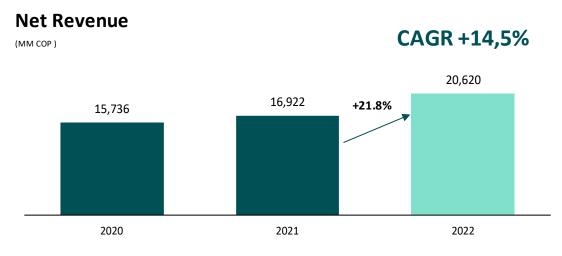
Sales operating model aimed at improving the NPS and spending ratio

~10 bps improvement in NPS



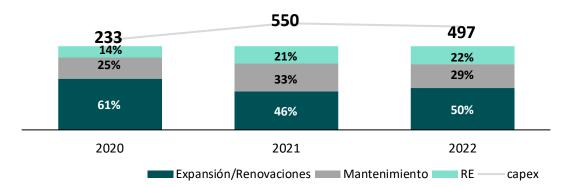
**Continuity in avoided expense levels** 

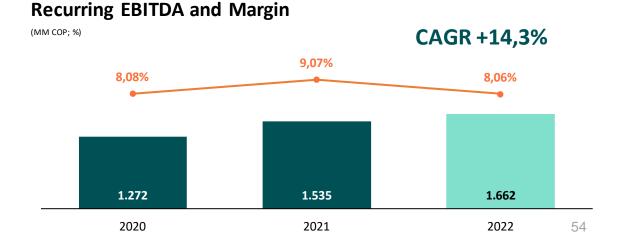


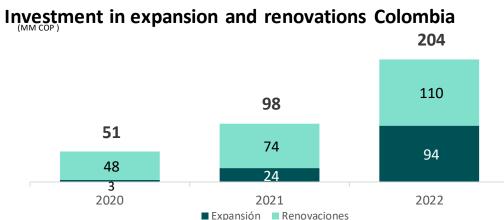


#### CapEx in LATAM

(MM COP)

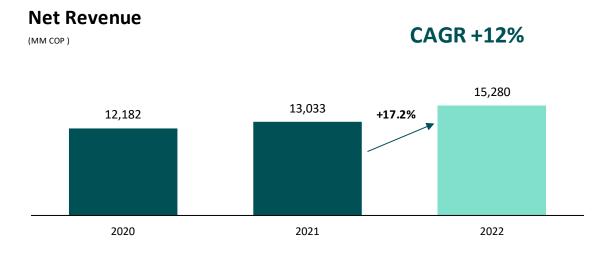






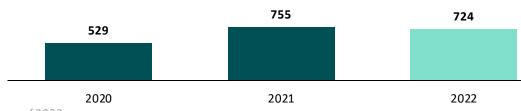
Notes: Data as of 2022. The cash flow in 2022 includes the effect of investing in inventories as a mitigation strategy to offset the rise in prices, especially food, in the region.



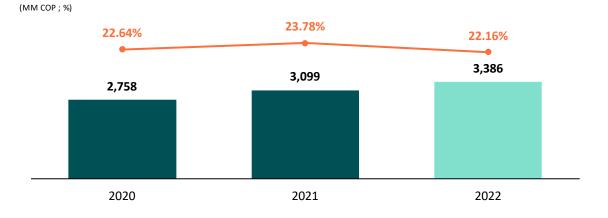


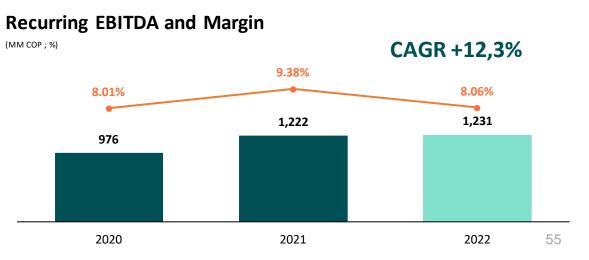
**Recurring Operating Income** 

(MM COP ; %)



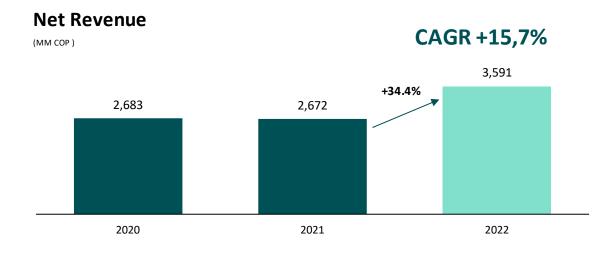
#### Gross Profit and Margin





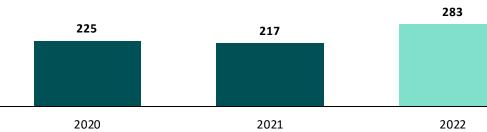
Notes: Data as of 2022.





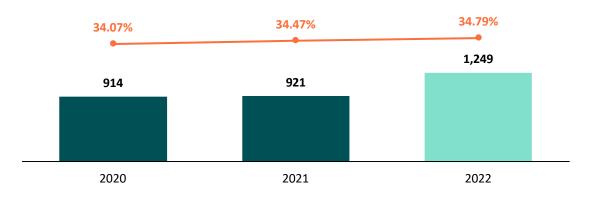
**Recurring Operating Income** 

(MM COP; %)



#### Gross Profit and Margin

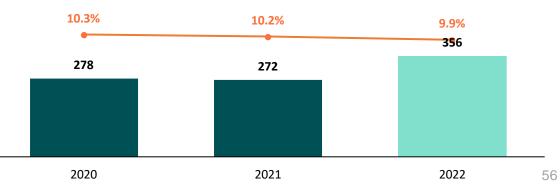
(MM COP; %)



**Recurring EBITDA and Margin** 

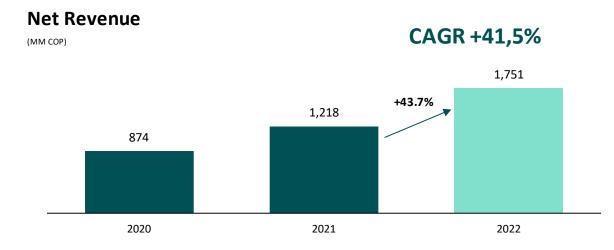
(MM COP; %)

CAGR +13,2%



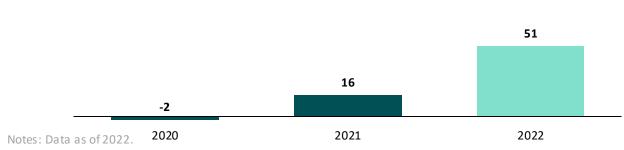
Notes: Data as of 2022.



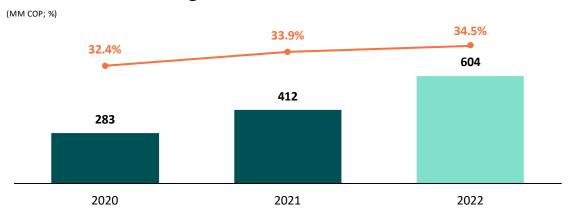


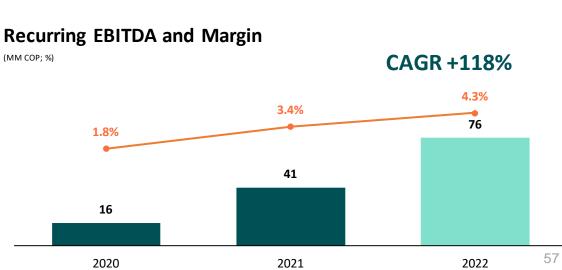
**Recurring Operating Income** 

(MM COP; %)

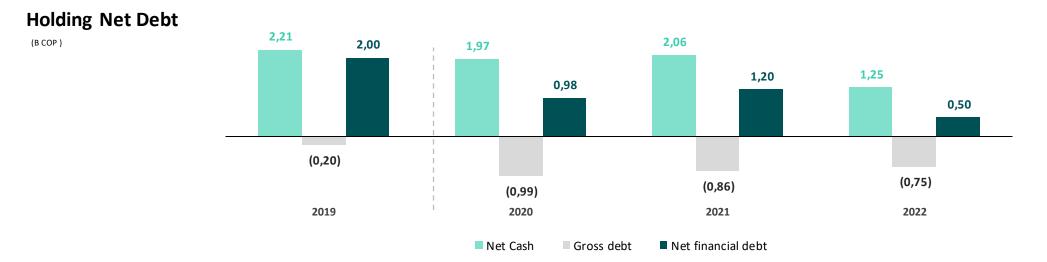


#### Gross Profit and Margin



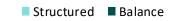


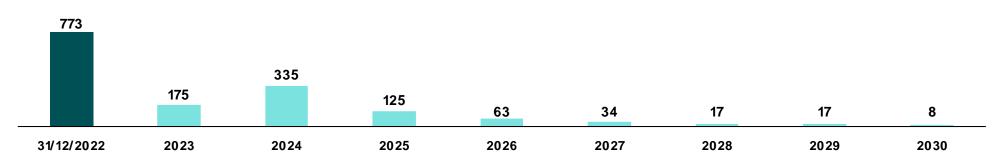




#### **Gross Debt Maturities at Holding Level**

(MM COP)





Notes: Data as of 2022.



## 94 stores

Located in the most densely populated areas

















- Country with the **highest per** capita income in the region -
- Macroeconomic stability

**Operation with extensive** experience in high-value supermarkets

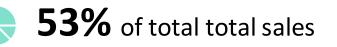
The most profitable operation of the Group

**High cash generation** 



## **Fresh Market**



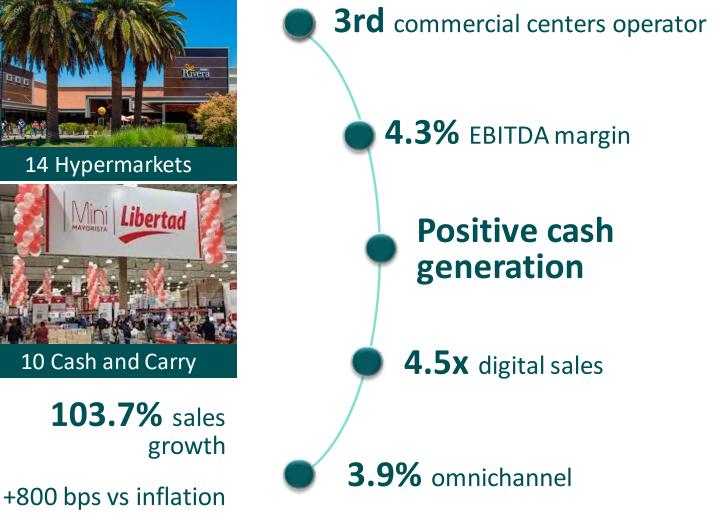


59



## **Dual Strategy:** Retail / Real estate







#### **ESG achievements 2022** grupo éxito Initiatives to generate value through economic growth, social development and environmental conservation My Planet Sustainable Trad Zero Malnutrition **Zero malnutrition** My planet Sustainable trade • VIVA and Carulla FreshMarket certified as •60.046 children benefited from nutrition and •88% of fruit and vegetables purchased locally carbon neutral by Icontec complementary programs •82 suppliers ~80k hectares monitored in •43% of reduced carbon footprint (Scope 1 and Sustainable Livestock 2) •200,403 food packages delivered to children • Gold Sustainable Fashion certification awarded •20.517 tons of material and 986 tons of and their families by CO2 ZERO recyclable material collected post-consumption •130 million units of the *Paissana* brand sold. •1 million trees donated by customers, • Presence in 27 states and 192 municipalities from towns affected by the armed conflict suppliers, employees and allies 盟 **Governance & Integrity Our people Healthy lifestyle** Governance Our people Healthy Lifestyle Integrity \* 51% of female workforce • • Ranked 8th as the Colombian company with • Elimination of over **30 ingredients** from Taeq products aimed to improve consumers health the best reputation standards according to **Equipares Goal Seal** granted by the Ministry • • Taeg ranked as the 2<sup>nd</sup> healthiest brand in Merco of Labour and the UN Colombia • Scored 69/100 in the 2022 S&P Global •400 references included changes in packaging, **Corporate Sustainability Assessment** Celebration of ' Diversity Month' with over • labeling and eco-design 30 activities • Completion<sup>1</sup> of buyback, share

Note: (1) Share buyback settlement at COP \$21,900 on June 9, share dematerialization on November 15 and share split (1:3 ratio) on November 18, 2022

dematerialization and split processes



# We provide Opportunities to

# A higher purpose for the future

because we are moved by hope, optimism and the desire to be part of the dreams of Colombian men and women

We believe in the power of building a country together!







# Thank you for

# joining us

