We will start in a few minutes



3rd Investor Day Grupo Éxito

grupo éxito

INTER

Super.

April 11 and 12, 2023



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Statements contained in this Presentation relating to the business outlook of the Company, projections of operating/financial results, growth prospects of the Company and market and macroeconomic estimates are merely forecasts and are based on the beliefs, plans and expectations of Management in relation to the Company's future. These expectations are highly dependent on changes in the market, Colombia, Uruguay and Argentina's general economic performance, the industry and international markets, and hence are subject to change. This Presentation contains forward-looking statements. The words "may", "will", "would", "should", "believes", "anticipates", "wishes", "expects", "estimates", "intends", "forecasts", "plans", "predicts", "projects", "targets" and similar words and expressions (or their negatives) are intended to identify these forward-looking statements. Forward-looking statements may contemplate future predictions that are merely estimates and not guarantees of future performance. Any projection, forecast, estimate or other forward-looking statement in this Presentation only illustrates hypothetical performance under specified assumptions of events or conditions and are not reliable indicators of future results or performance.

All figures are expressed in millions (M) or billion (B) of Colombian Pesos (COP) unless otherwise stated and expressed in long scale (COP B represent 1,000,000,000,000).





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Tuesday, April 11

- Macro and retail environments in Colombia
- Grupo Éxito's key facts
- DR listing process
- Retail strategy, segments and complementary businesses
- Private label
- Commercial innovation, segments and models:
 - ✓ Éxito segment and Wow model
 - ✓ Carulla segment and Fresh Market model
 - ✓ Low-cost segment and Surtimayorista model
- Store visits (Wow, Fresh Market, Surtimayorista)

Wednesday, April 12

- Omni-channel strategy
- Business Ecosystem:
 - ✓ Real Estate business / VIVA malls
 - ✓ Loyalty Coalition / Puntos Colombia
 - ✓ Financial Retail / TUYA
- Operational Excellence Program
- Financial Information
- International Operations
- ESG strategy
- Viva Envigado shopping mall and Éxito Wow visits

Management team and presenters





Carlos Mario Giraldo Chief Executive Officer



Jacky Yanovich

Chief Operating Officer Colombia



Jorge Jaller

Vice President Retail



Ivonne Windmuller Financial Vice President



José Gabriel Loaiza Vice President of Omnichannel and Innovation



Vice President Real Estate



Andrés Restrepo

Corporate Manager Carulla



General Manager Puntos Colombia



Carlos Villegas





Macro and retail environments in Colombia

Carlos Mario Giraldo CEO



Grupo éxito Challenges: inflation and private consumption

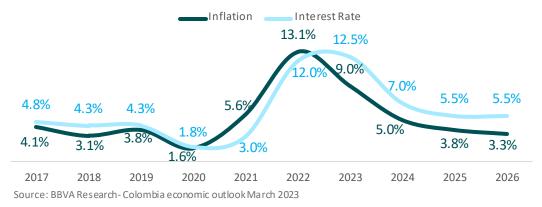
Country's economic growth outpacing LatAm and the Caribbean



Household spending has been a major driver of growth, but is expected to be below 1% in 2023



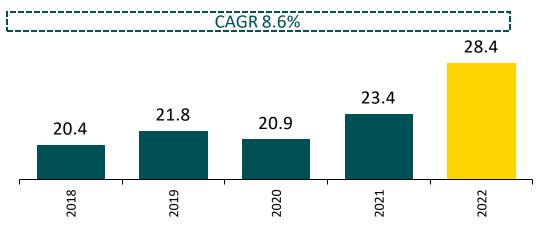
Interest rate hike to contain inflation (pressured by food trend 12M from 27.8% Dec/22 to 21.8% Mar/23)



The Colombian peso was the second most devalued currency in the region in 2022 (closing rates)

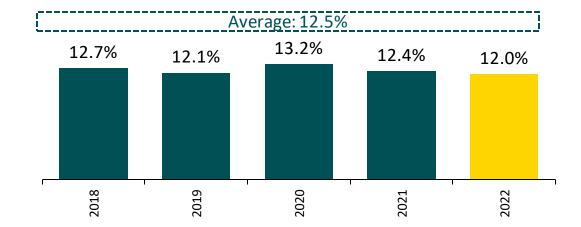


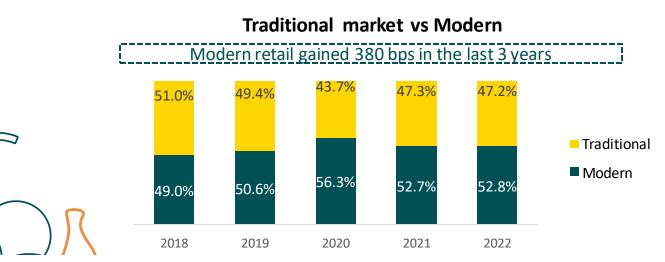
grupo éxito Evolution and levels of formalization



Retail market evolution (B USD)

Market share¹ Grupo Éxito (Traditional + Modern)





Notes: (1) Source: ACV Nielsen, includes modern market operators and excludes specialists.



Grupo Éxito: Key Facts

Carlos Mario Giraldo CEO





Consolidated Results¹

Revenue \$20.6 B COP

Omnichannel participation² 9.6%

Recurring EBITDA \$1,662 M COP 8.1% margin



Colombia

Revenue:	\$15.3 B COP
EBITDA margin:	8.1%
Market share ³ :	28%
Stores:	492

Uruguay

Revenue:	\$3.6 B COP
EBITDA margin:	
Market share ³ :	42%
Stores:	94

Argentina

Revenue:\$1.7 B COPEBITDA margin:4.3%Market share3:7%Stores:33

Notes: (1) Figures as of 2022 expressed in millions (M) or billions (B) of Colombian pesos (COP) and in long scale (billions ~1,000,000,000,000) (2) Share of consolidated sales in 2022 (3) Sources: Nielsen (in 11 Colombia includes the formal market and in Uruguay includes players such as Grupo Disco, Tata, TI and El Dorado) and Scentia (in Argentina).









Leading retail platform in Colombia and Uruguay

- Leadership and diversification
- Highly recommended brands
- Strong cash flow generation



Innovation in new business models and formats

- Formats: Éxito WOW, Carulla Fresh Market, and Surtimayorista
- Private Label: Food and Non-Food

່ງມີ Leading Omnichannel platform ່ງກຳເວີ in LatAm (9.6% of share¹)

- Solid platform
- Strong digital penetration
- High-value generation potential of initiatives under development



Asset and Traffic

Monetization

- Viva I Real Estate business
- Puntos Colombia I Loyalty program
- TUYA I Financial services



Market penetration levers Focus to drive food sales growth





Complementary Businesses Creation and shared value

Financial Retail



- Partnership 50/50 with Bancolombia
- 2.1 M of cards issued
- Total portfolio of \$4.5 B COP (+25.6% vs 2021)
- Tuya's valuation by market indicators reaches
 - 2.5 times book value
- Lower NPL 30 levels (high single digits)

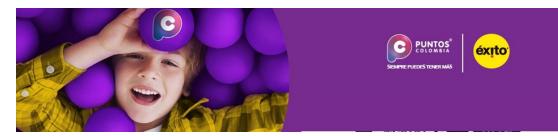


Loyalty Program



- 6.2 M of active clients² (+14%)
 - +35.6 M points redeemed (30% in allies)
 - 2022 revenues of ~ \$75 M USD

Low single-digit EBITDA margin



Notes: Figures as of 2022, in dollars consider an average exchange rate of \$4,255.44 pesos (2) Clients as of December 2022 with approval of habeas data (constitutional right to protect, by lawsuit filed before the courts, a person's image, privacy, honor, information, self-determination and freedom of information).



Complementary Businesses Creation and shared value

Real Estate Business



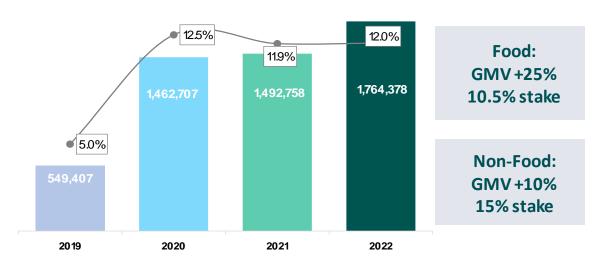
- #1 operator of shopping centers in Colombia
- VIVA Malls: Joint venture with FIC¹, 51% interest, 18 assets
- VIVA Malls accounted for 39.8% of other revenues and 13% of consolidated recurring EBITDA
- Recurrent EBITDA margin² of 63.9%
- Valuation of Viva Malls \$2.9 B COP (~\$600 M USD), 1.4 times book value (with cap rate of 7% to 8%)
- Occupancy rate 96.5%

758,000 m² of leasable area, 34 assets (568,000 m2 through the Viva Malls investment vehicle)

Omnichannel

GMV ^{3,4}	share sales ³	Orders
MCOP \$1.8 B	12.0%	13.3 M
(+18.2% vs 2021)	(vs 11.9% in 2021)	(+69.6% vs 2021)

GMV Evolution^{3,4} (\$) and Participation³ (%)



Notes: Figures as of 2022, in dollar figures consider a closing exchange rate of \$4,810. 2 pesos (1) Fondo Inmobiliario Colombia (2) Lower margin when compared to the calculation of other pure real estate participants, as our net income includes IFRS 15 cost and expense adjustment (78.4% when adjusted) (3) Includes .com, marketplace, home delivery, Shop&Go, Click&Collect, digital catalogs and virtual B2B (4) GMV: Gross 16 Merchandise Value.



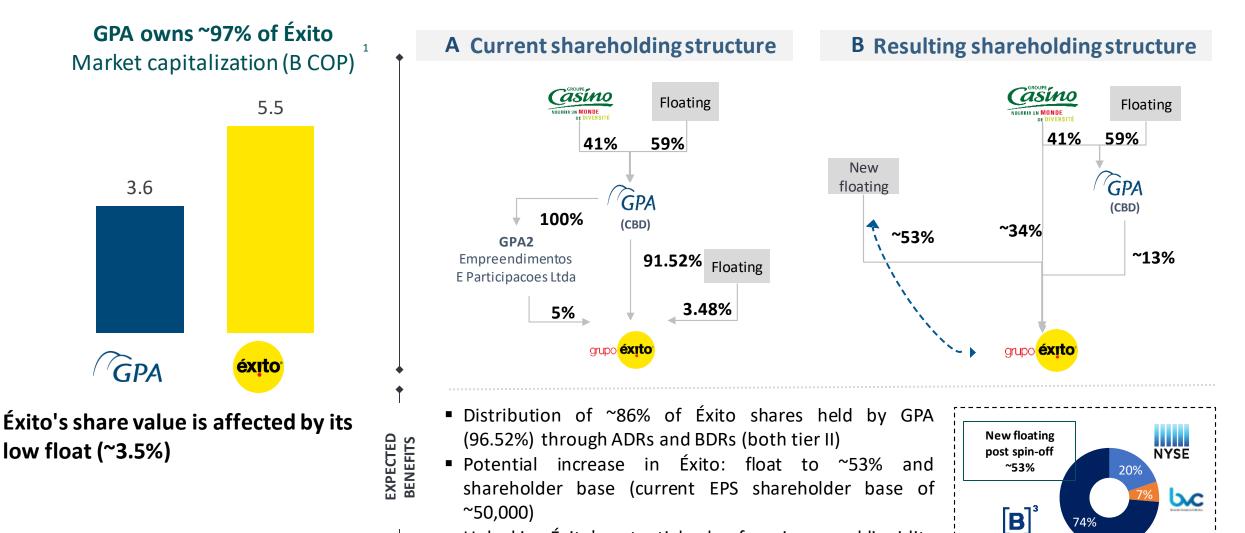
Listing Process

K

éxito

ADRs y BDRs

Potential for unlocking value grupo éxito for Grupo Éxito and its shareholders



Source: S&P Capital IQ, closing share price on March 31, 2023 (Éxito COP \$4,100 and GPA: \$14,73 BRL (FX COP/BRL: 914,2489).

• Unlocking Éxito's potential value from increased liquidity and market visibility

74%

18





History

- Wholesale company focused on small businesses in Brazil
- In 2011, the company was acquired by GPA
- In 2016 Assaí focused on the cash and carry format
- In 2021 Assaí was spun-off and listed in Brazil (B3) and NYSE (ADR Level II)

Securities delivered	ADR Nivel II o Shares listed in	
	ВЗ	

Benefits



Strategic focus on each company's business (operations in different markets with different opportunities and business models)



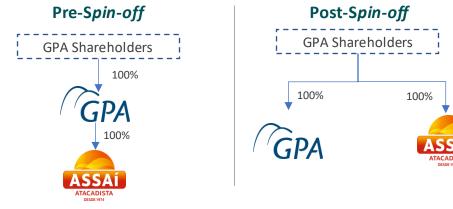
mproved operational efficiency: GPA focused on product and service quality, Assaí focused on supply chain and logistics



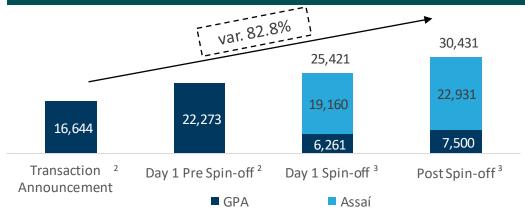
Improved allocation of resources, each company separately obtains more attractive financing conditions

Stakeholder value creation, the intrinsic value of each individual company is recognized by shareholders

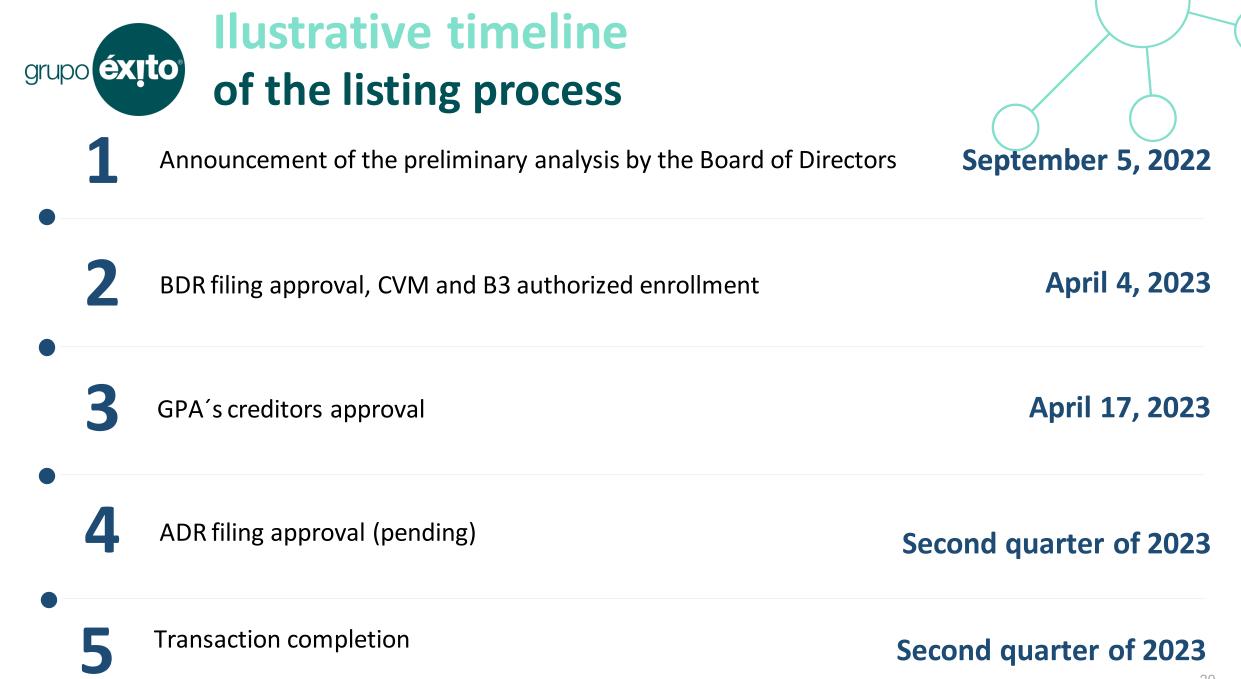
Shareholder structure¹

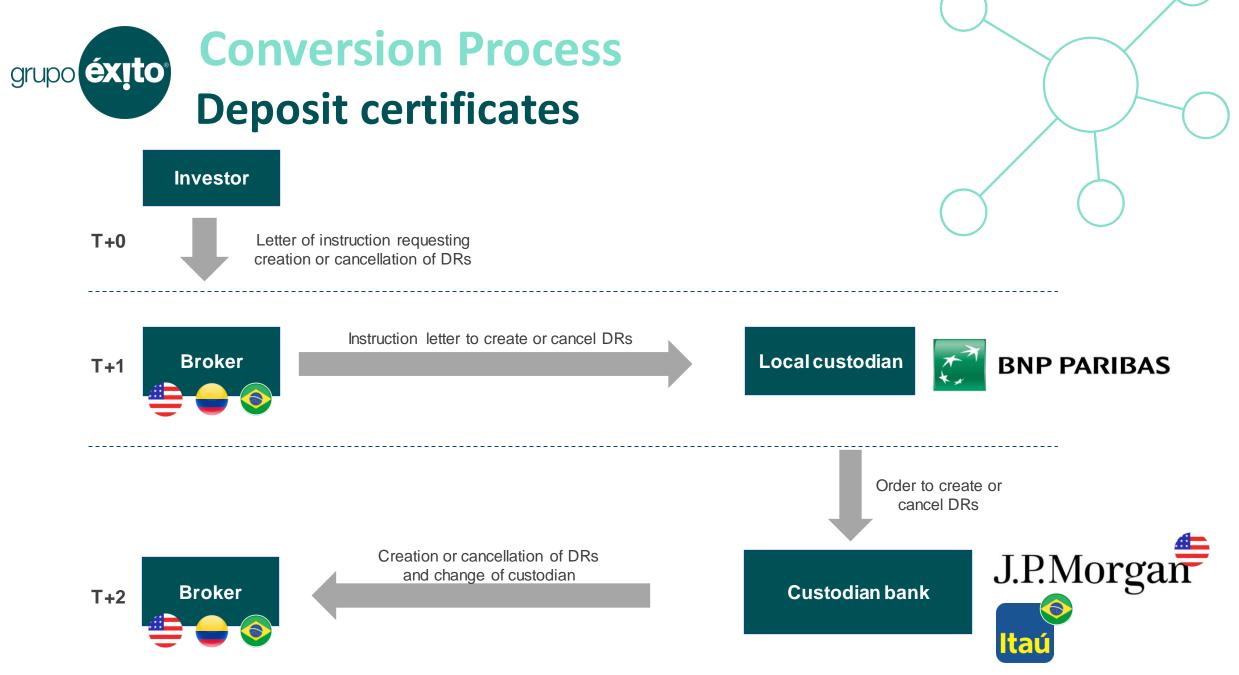


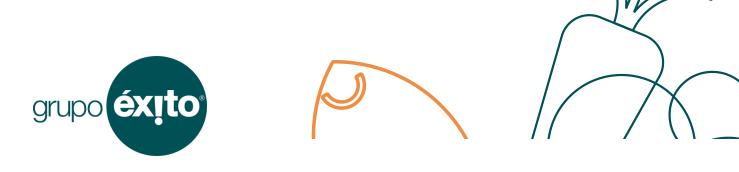
Unlocking value (market cap Assaí BRL M)



Notes: (1) Pre-Spin-off: Simplified structure post corporate reorganization (2) Bloomberg - Market capitalization as of September 9, 2020, date of press release issued by GPA informing about the possibility of a Spinoff between GPA and Assaí (3) Market capitalization at market close.







Retail strategy, segments and private label

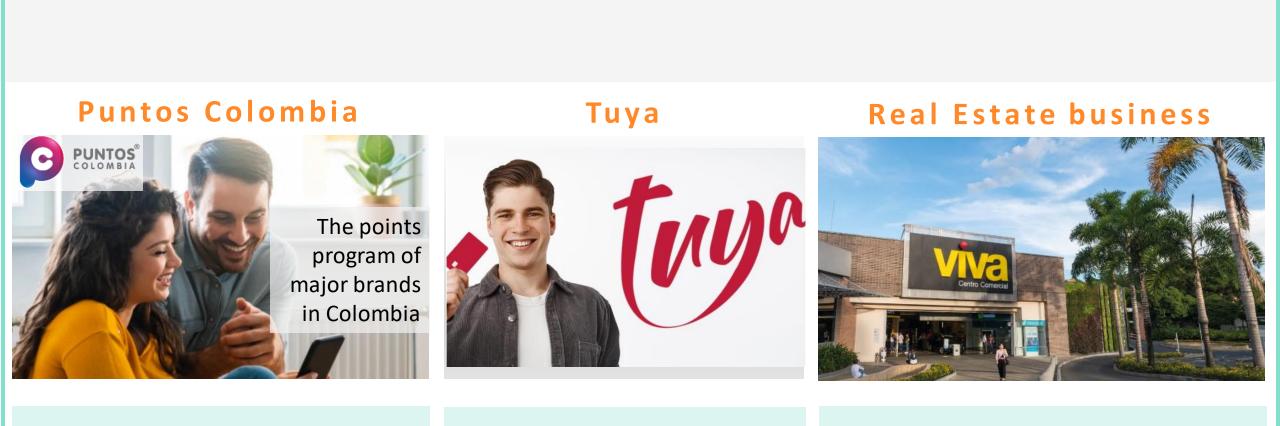
Jacky Yanovich Chief Operating Officer Retail Colombia











The country's largest loyalty platform

Banking as a service

Colombia's largest specialized vehicle for the development and operation of commercial real estate spaces

25



Private Label

Food | Non-Food Unbeatable Portfolio

(Part)

I TER

INTER

INTER





Private Label Unbeatable Products



- Basic and valuable products
- Price check twice a week
- Best price position



213 subcategories





JJ/O in sales

8.8% share in food sales

A strategy for each brand

- Éxito: Unbeatable portfolio
- Carulla: The best price
- Surtimax: Max Cheap
- Super Inter: Max Cheap

Notes: Figures as of 2022.





43% of sales were Arkitect, People and Bronzini brands







sold in 2022

~ 28.2 M in Private Label

12 Collections

+300 production workshops

9,600 jobs Throughout Didetexco



97% own-brand garments are manufactured in Colombia



Sustainable Gold Stamp





35% Share of sales in the home category



Portfolio of basic and functional products for home spaces, such as kitchen, living room, dining room and bedroom



Price/quality ratio Focus on functionality and design



Value, innovation and design High quality and durability



Finlandek's share of sales



Trendy designs for new generations

Collections with Colombian designers and artisans



Sales +23%





Sales +90,000 M

12.7% Omnichannel participation

5% participation in Electrodigital's sales

452 PLU's

SMPLY

8 Categories

Portfolio: large and small household appliances, audio and video, hardware, stationery and sport goods

Notes: Figures as of 2022.

finlandek^



Éxito segment and Wow model

Jorge Jaller Retail VP



Innovative formats and models Éxito segment and Wow model







Éxito segment formats

Strategy and value proposition

Super (1,000 ~ 2,000 m2)	 Easy, fast and simple shopping Consumer products Low non-food mix 	
Neighbour (2,000 ~ 3,000 m2)	 Proximity and a complete commercial proposal adapted to the area of influence Improved shopping experience and more compact footprints 	
Hyper (~ +3,000 m2)	 All in one place Complete commercial offer in businesses and categories 	
Hyper <i>WOW!</i> (+3.000 m2)	 New and innovative experience The hypermarket of the future Global benchmark 	





▶ ~ 20,000

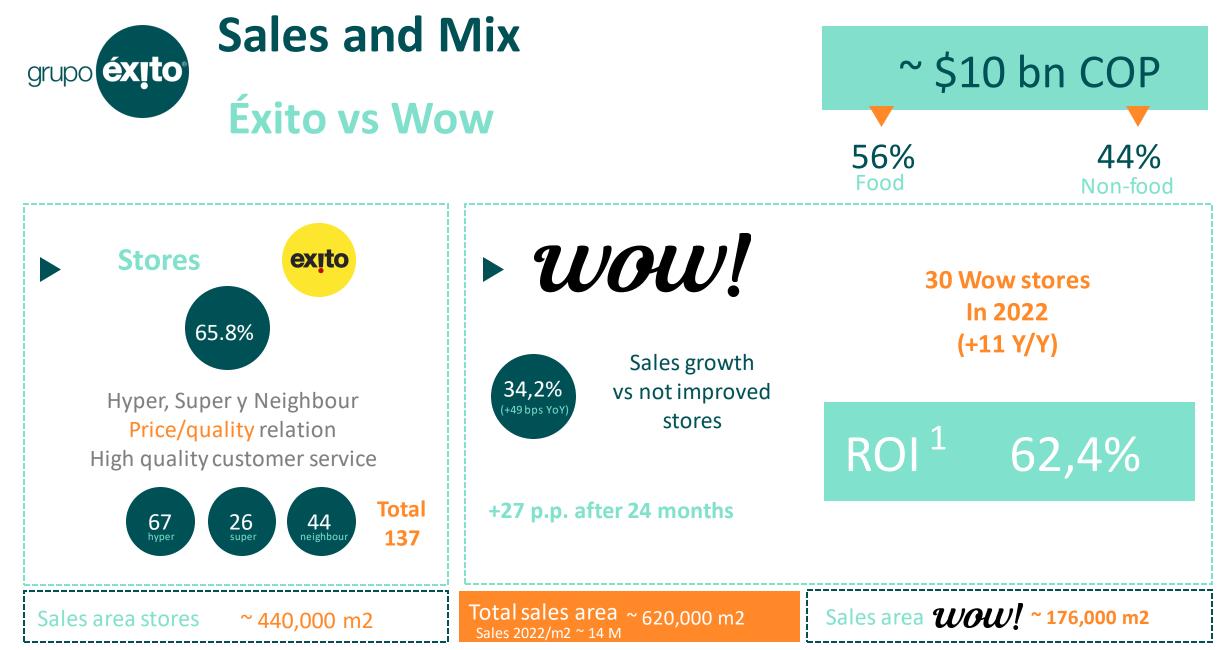
57% of total company











Notes: Figures as of 2022 (1) Return on investment calculated as EBITDAR/investment in the 20 Wow stores, 13 months after remodeling in 2018 and 2019.



Value strategies

By category



FMCG

To be the best option for complete marketing Premium assortment, traditional brands and private labels Memorable experience for each category

PLU ~ 18,000





Direct purchase from farmers Freshest product with transparency in its origin The best choice in ready meals and bakery products

PLU ~ 5,000



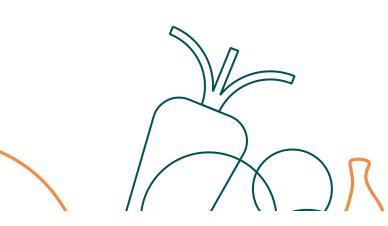
Apparel

Democratization omniclient of conscious fashion Differentiating and profitable business leveraged on proprietary and exclusive brands Omnichannel shopping experience

PLU ~ 43,000



Total PLU's ~ 76,000 Éxito









Electrodigital

Impacting the daily life of Colombians through technology

The best entertainment in products and services



Bazar

Leading in the sale of seasonal products

Offering everything in one place

PLU ~ 3,000



Home

Differentiated, functional and emotional assortment

Strong point-of-sale and omnichannel experience







Video: https://streamable.com/4f9puv

<u>Market research:</u> https://app.box.com/s/qpfwv9psqw0qqfoy7f2aarjkn2oy7tn5



















Carulla segment and Fresh Market model

Andrés Restrepo Manager Carulla

comercializamos en nuestras tie





# Stores	107
Supermarkets	81
Convenience	26
% Digital sales	17.4%
# Employees	~ 4,600
Main elements of the value proposition	 Superior service / experience Fresh and high-quality products Sustainability
Sales area	~ 89,000 m2
Sales area promotion	Super ~1,000 m2 Convenience ~200 m2

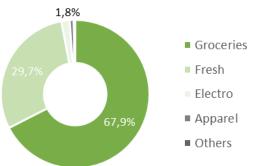






Carulla Calle 140 (~2,100 sqm)

Commercial Mix





Carulla grupo éxito The freshest and healthiest life

Superior experience		Innovation		Sustainability	
Expert advice on core		Commercial with		Continuous work with	
categories and service		exclusive products,		a focus on	
hosts		channels, and		environmental impact	
		experience		mitigation	
Cu	iste	omer and business knowle	edg	P	



Our

value

proposal:

Our Strenghts:

- (81 SM and 26 convenie
- Differentiated commercial proposal in fruits, vegetables, meats, fresh bakery, delicatessen, imported products and liquors
- Loyalty segmentation \sim top customers buy 10x more than average
- Strong brand in markets such as Bogota, Medellin and Cartagena

les 86% buy local Top #2 in customers

Fresh bakery: 1 out of 2 customers buy fresh bakery products Top #1 in customers 44





Clients

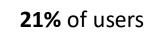
~ 2 million

+8.7% vs 2021 +500,000 new customers



10% clients "phygital"







37% visits Carulla +11 times a year

Loyalty strategy at SuperCliente Carulla

GREENS 28% of sales 7 visits **DIAMOND** 36% of sales 48 visits

BLACK 36% sales 76 visits

Carulla Cooking School

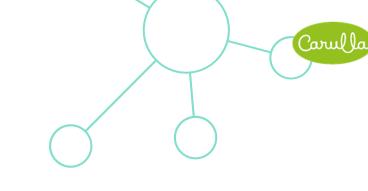








Commercial innovation



Digital channels innovation

Exlcusive brands

Differentiation: World of imported products and exclusive brands

Sales +11% vs 2021 driven by liquors

+2,400 exclusive PLUs (+700 of the brand)





- Local entrepreneurs support model with innovative products
- Relevant category development for the brand (beverages):
 - 42 active entrepreneurs
 - +34% in sales vs 2021



%

- 95,000 active clients/month in all functionalities
- Mi Descuento: Personalized coupons with supplier monetization



RappiTurbo 🕬

Alliances to develop the ultra convenience in main cities:

- Portfolio of 1,500 PLUs
- +6 million of orders
- 29% of clients are new to the brand
- Strong concentration in alcoholic and non-alcoholic beverages



Top 5 best stores to visit in 2023 according to IGD¹

30 Fresh Market stores in 9 cities of the country

60% of sales from the brand

Sales +9.3 p.p. vs regular stores (+24 months)

ROI²+19.4%

+1pp **EBITDA** vs regular stores

First *retail*

Carbon Neutral Food Retailer in LatAm

Differentiation and freshness



Notes: Figures as of 2022 (1) (British Institute of Food Distribution). (2) Return on investment calculated as EBITDAR/investment in the 17 Fresh Market stores, 13 months after their remodeling in 2018 and 2019.



Carulla A premium sustainable brand



Certified Ganso: Sustainable livestock 13% of sales derive from beef





Carbon neutral In 2022, **FreshMarket stores** were certified by third consecutive year

#1 carbon neutral food retailer in LatAm 30 certified stores

Through:

🔘 icontec

Carbono Neutro

Certificado

- Cleaner operation with less conventional energy consumption
- Inclusion of renewable energies like solar panels
- Implementing natural refrigerating gases like CO₂ and propane gas in our refrigeration system

What means this?

In 2022 we compensated **13,532** tons of CO₂ which translate into **40% of all gas emissions of the Carulla brand** and 6% of Grupo Éxito's total emissions



Free of plastic bags

#1

Food retailer in Colombia free of plastic bags in cashier stands

We invite all our customers to carry **reusable bags** with them and incentivize the re-use by giving **Puntos Colombia** for each one



grupo éxito

The most proffitable segment and model



- The greatest sale/m2: 25% increase vs the Groups average
- > Superior retail margin and operational expenses
- EBITDA ranging from 12% and 14%
 (+400 bps vs Group's average)



2,020

Super

2,021

2,022

> 37% of FM represent 58% of sales

2,018

2,019

F.M

2,017

- > Sales/m2 are +25% vs brands average
- > EBITDA + 100 pb vs non-reformed stores



4	

Our challenges:

- Accelerated and continuing innovation to guarantee the leadership on the premium retail segment
- Maintain EBITDA levels given inflationary effects on expenses
- Accelerate digital, own and alliance channels growth in a profitable way



1. Optimize capex and increase returns

2. Omnichannel acceleration | 17.4% of brand sales

Carul lo

Focus of growth

- **3.** Profitable development of fresh business | Differentiation
- 4. Traffic monetization | 17 bps vs opportunistic sales
- 5. Guarantee the preference and fidelity of our customers

Carul



Low-cost segment and Surtimayorista model

José Loaiza VP of Omnichannel & Innovation







Cash and Carry of proximity

Low-cost value proposition, volume, high returns, focus on professional client

46 stores

~ 42,000 m2 of sales area

+10 stores as of 2022 4 conversions + 6 organic



Supermarkets of independent origin

Low-cost value proposition with convenience locations

60 stores

~ 57,000 m2 of sales area

+10 stores as of 2022 6 Vecino conversions + 4 conversions into Super Inter 3.0



Proximity supermarkets

Low-cost value proposition, high quality, variety of products

70 stores

~ 30,000 m2 of sales area

+31 stores as of 2022 2 openings + 1 conversion + 28 renovations

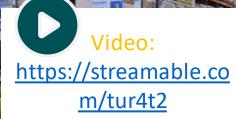














Surtimayorista

Cash & Carry of proximity



Competitive price Convenience / proximity Intelligent producto mix Complete market for retail and Stores and Low-cost omnichannel professional clients Per unit and wholesale Served meats, vegetables and fruits **46** stores in the country Channels to ease the pruchase of omni-clients **High shelving Sales counter** Awards storage Chatbot & teleshopping welfare Challenging brands with same quality and lower prices



PDO on 80% of products

Multi-task teams





Pruchase & pick-up





National brand \$2,700

Products of ~ 2,000 PLU guarantee the catering of essential products

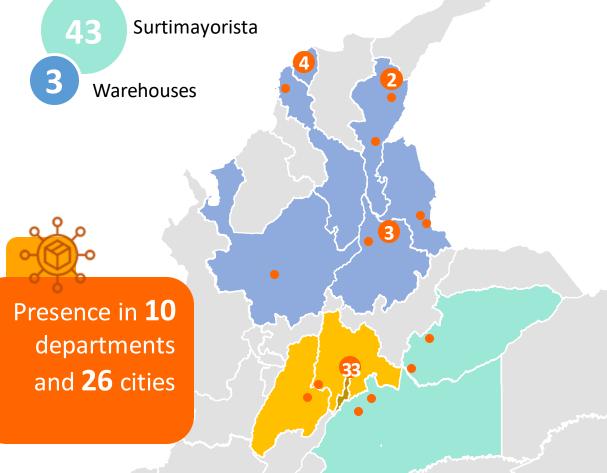
Fidelity Professional clients

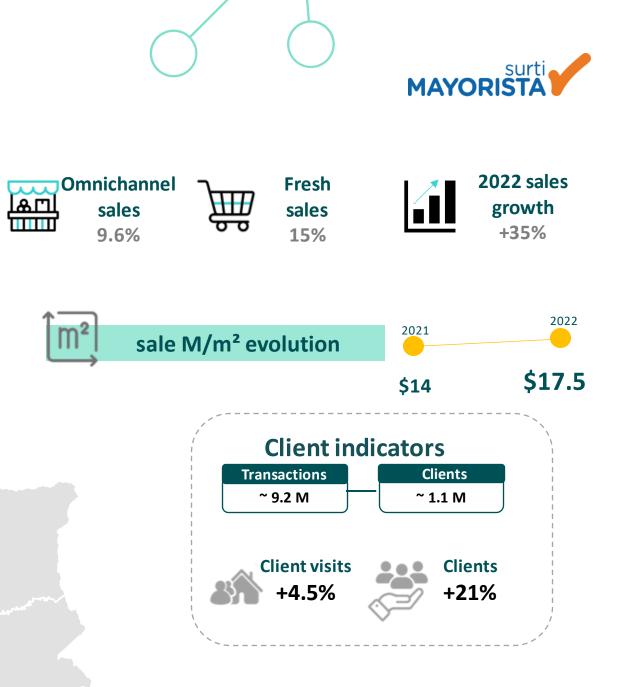
We reward the loyalty of our customers

Personalized service Exclusive discounts Dataphones discount Credit card











Strategic partners and misurtii



 Δ liado

grupo éxito

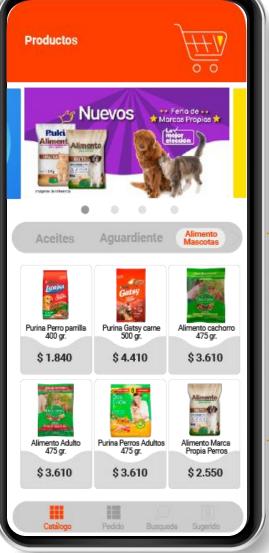
Focussed on the traditional channel

+USD 52 M sales

1,671 Allies

2022/2	1
Allies network	8%
Sales	21%
EBITDA	77%





Focussed on the traditional channel and mom&pop's

+USD 14 M sales +14,000 active clients

	2022 vs 2021
Sellers	324%
Sales	172%
Orders	265%

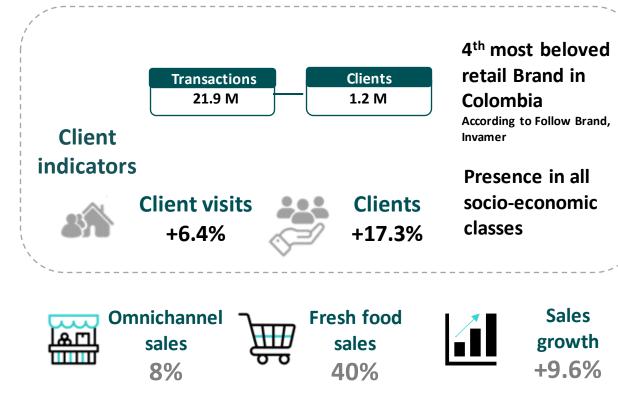
Footprint in **6** states in the country











Consolidation of the new Vecino concept:

- Sales growth: ▲ 15%
- Focused on plaza markets: fruit and vegetables, meats, grain y dairy



4 departments and 17 (
das
2 And a lot of the second seco

Reforms	2020	2021	2022
Stores	7	25	35
Stake in brand sales	8.2%	47.7%	70.8%













Private Label





ADODELARO

para tu bolsillo

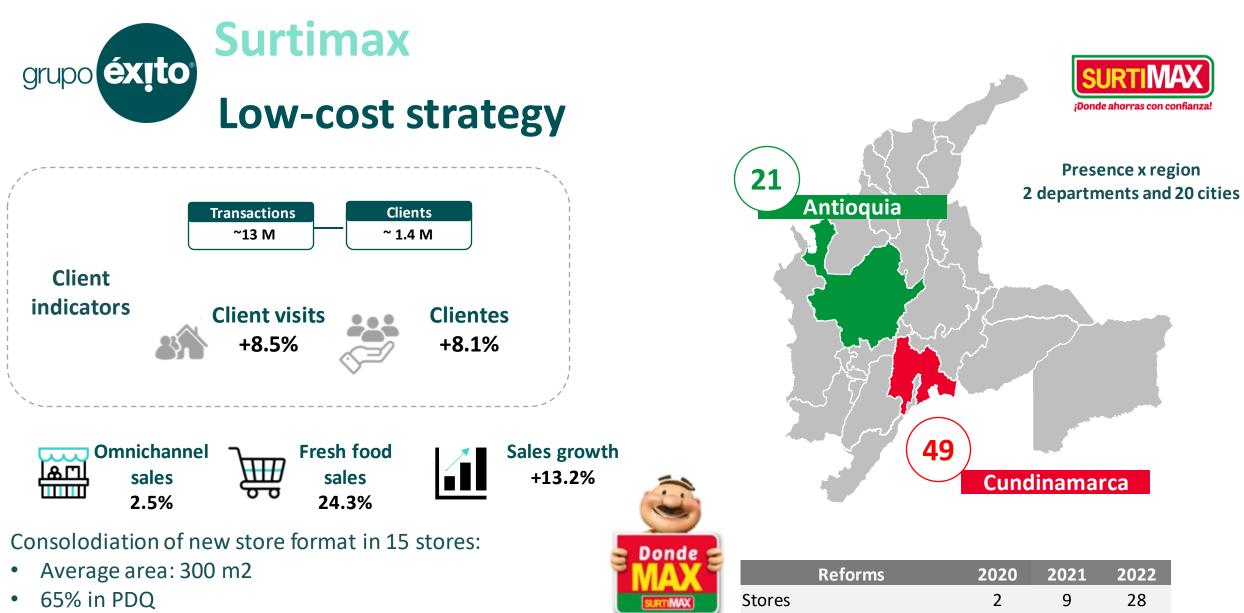












- Sales growth: ▲ 28%
- Share of MP+ ME: **32%**, the biggest of Grupo Exito
- Fresh food is main leverage: Venta ▲ 29% ; % Stake/Sales: 25% Notes: Figures as of 2022.

Refurbishments, conversions and openings accounted for 56% of sales in 2022

2.5%

13.3%

43%

Stake in brand sales



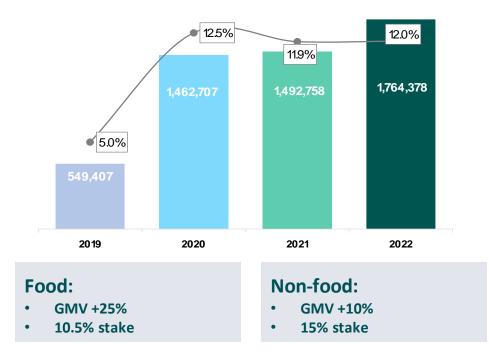
Omnichannel strategy

José Loaiza VP of Omnichannel & Innovation



GMV ^{1,2}	Stake in sales ²	Orders
MCOP \$1.8 B	12.0%	13.3 M
(+18.2% vs 2021)	(vs 11.9% in 2021)	(+69.6% vs 2021)

GMV (\$) evolution and stake (%)



- App of Misurtii: +164% in sales ~ COP \$57,500 M
- Turbo: 41.3% participation over Rappi's total sales (which grow at 113%)

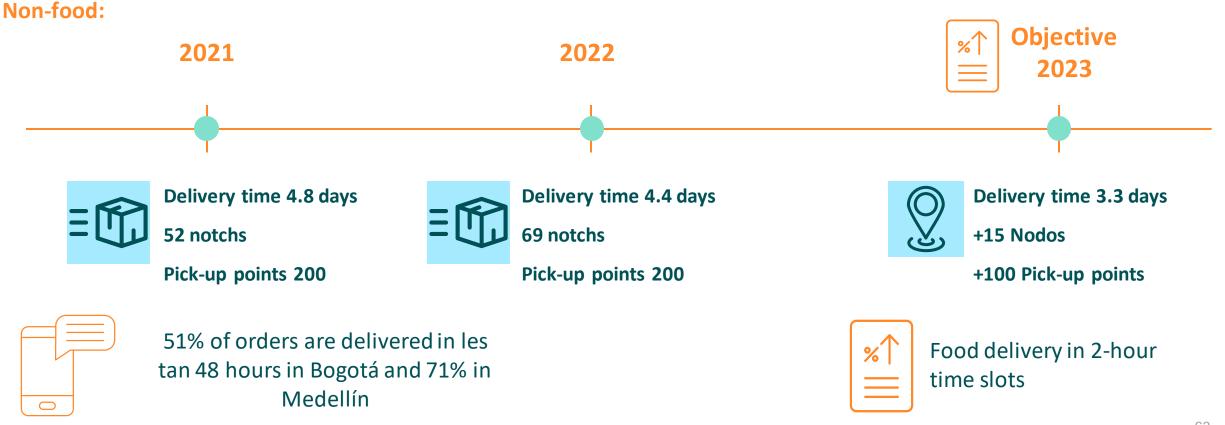
62

- Click & Collect, WhatsApp, apps and websites: +28.6%
- Marketplace: **22% stake** over GMV⁽²⁾ of no-food related products
- Apps: **1.6 M** of downloads (+22.6%)

Notes: Figures as of 2022 (1) Includes .com, marketplace, home delivery, Shop&Go, Click&Collect, digital catalogs and virtual B2B (2) GMV: Gross Merchandise Value.



Abate on delivery time due to greater network of stores



Omnichannel strategy grupo éxito Constant innovation in our APP



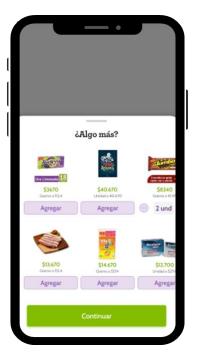






Personalization

Order tracker from the lobby of the APP



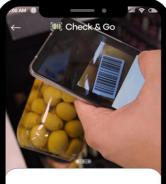




Selecciona tus productos favoritos y escanéalos para agregarlos a tu carrito. Debes escanear uno a uno tus productos.







12,000

Active users/day



Upcoming

Check & Go: A new way to buy in Carulla stores, trhough an easy and quick purchase



Focus on high-quality services, nurturing opportunities for Colombian SMEs



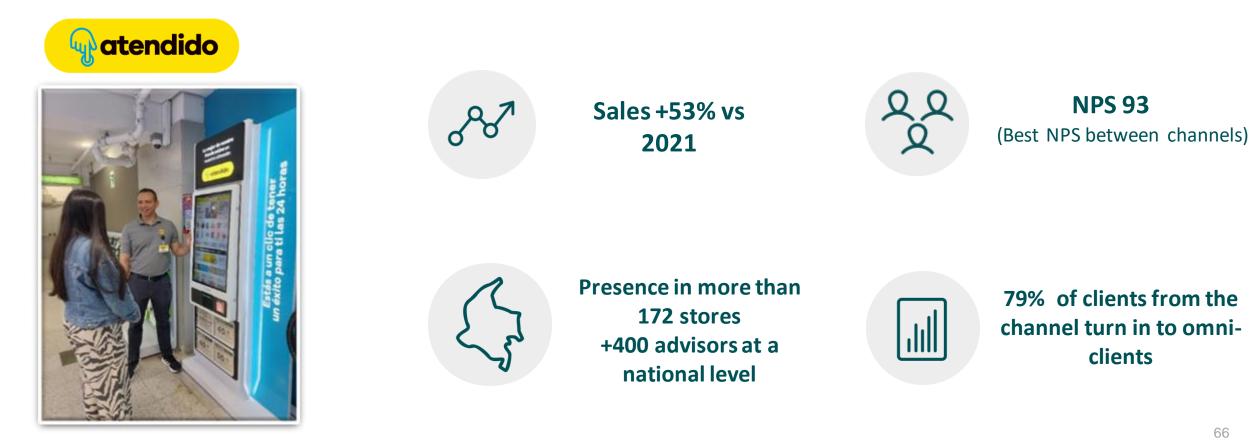
Technologic migration for a European solution(go Live S2/23)



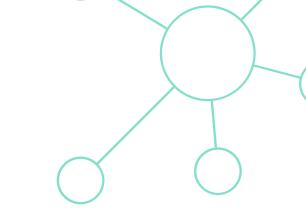
Upcoming fulfillment service and intenationalization of operations with LTSA⁶⁵



Omnichannel integrator digitizing more than 170 stores



grupo éxito Omnichannel Strategy Innovation in digital services



Rappi Turbo





• Sales ~ \$225,000 M COP (15x vs 2021)

Realiza tu pedido por

el botón de Turb

- ~ +6 M orders
- ~ 40% share on Rappi's sales
- 80% of orders are delivered in 10 minutes, 90% in less than 15 minutes



Misurtii App

Live a new experience when it comes to supplying your business

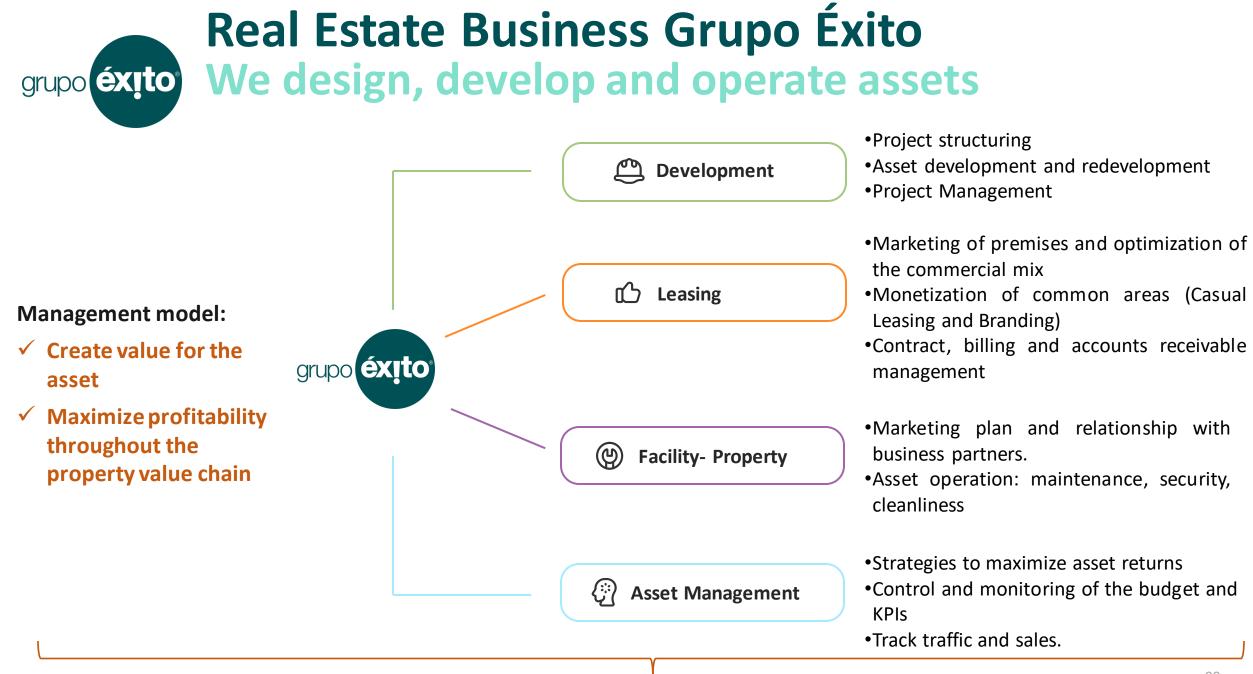
- ~ 14,000 clients
- **+164% Sales** ~ \$57,500 M COP
- ~ 27% share on partners sales
- Average ticket of 1.8 M





Real Estate Business / VIVA malls

Juan Lucas Vega Real Estate VP



Experienced support team, leveraged in technology and processes

grupo éxito A hidden value in Éxito share valuation

Real Estate Business¹



A complementary business of greater relevance and contribution to the Company's margins

758,000 m ² of gross leasable area	Occupancy rate 96.5% in 2022	Rental income & administrative charges
568,000 m² Viva Malls	(vs. 96.4% in 2021)	+29% in 2022

Viva Malls A solid structure formed by the largest banks and construction companies



Notes: (1) Includes the real estate business operated directly by Grupo Éxito and Viva Malls.



18 assets and 568,000 m2 of leasable areas



Digital services
available for tenants
and customers



In COP M	2022	2021	% Var
Operating Revenue	344,920	288,858	19.40%
Recurring EBITDA	220,344	182,980	20.40%
EBITDA Margin	63.90%	63.30%	54 bps

Secured leases with stable cash flows and hedge against inflation protect part of the company's EBITDA

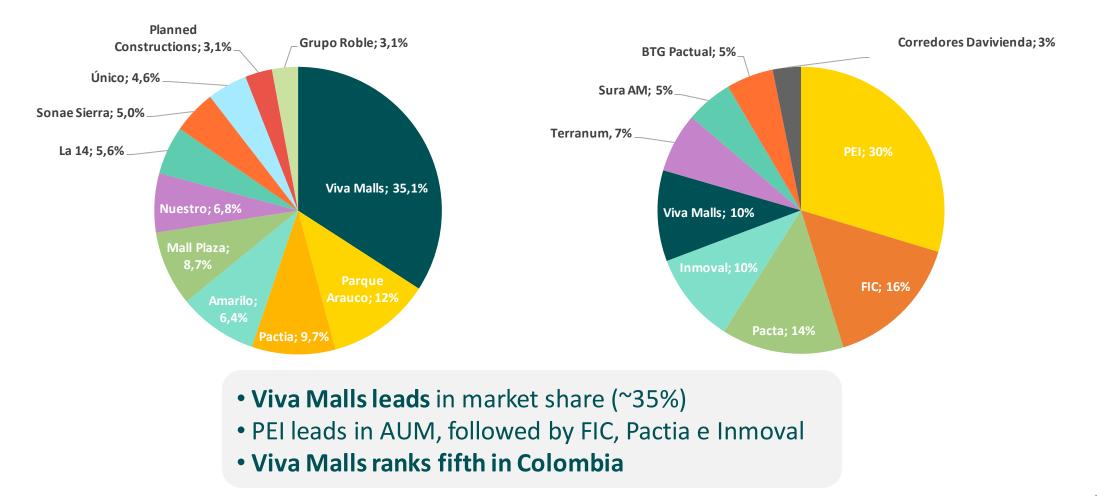
Viva Malls ~ 18% of Colombia's EBITDA

\$345,000 M in revenue in 2022
~ 45% of Colombia's other income
\$220,000 M of recurring EBITDA

Notes: Data as of 2022 (1) Includes the real estate business operated directly by Grupo Éxito and Viva Malls (2) Viva Malls has a lower recurring EBITDA margin when compared to the calculation of other pure real 71 estate participants, as net income does not include the adjustment of costs and expenses according to IFRS 15 and the payment of wealth tax recorded in January (78.4% when adjusted).



Market share – 2.2 M m² GLA



Market share in AUM – 28.3 Bn COP

grupo éxito World-class tenants Flows secured with long-term contracts

Main trading partners



M

Viva Concepts





BISTR♀ Gastronomy

vivapark

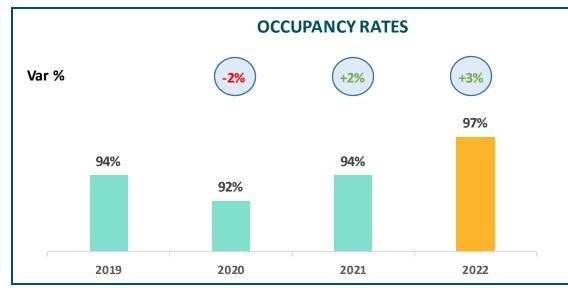


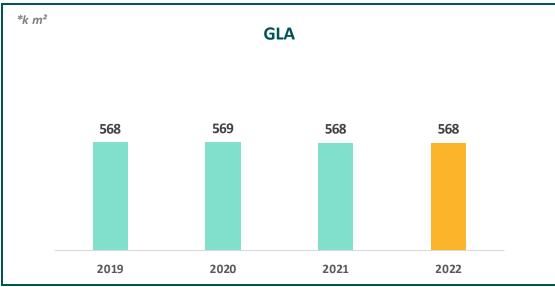
Sports

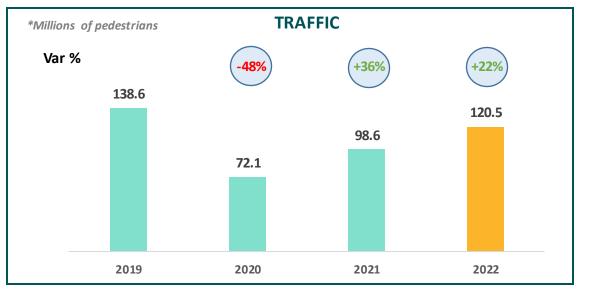


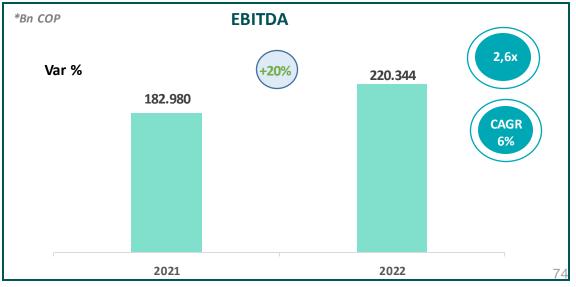
viva*motors*

grupo éxito Viva Malls Main indicators



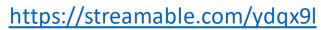












Under construction

Under structuring



Sustainability Strategies



Carbon neutral First brand of shopping centers in Colombia certified as Carbon Neutral



837 Recycled tons

grupo éxito

Destined to the Éxito Foundation: nutrition of ~ 2,000 children Viva expects to reach GOLD status (80%) by 2024



4 shopping centers with LEED certificate



1,143 bicycle cells

Viva promotes sustainable mobility with 36 charging stations for vehicles and 16 for motorcycles, bicycles and scooters



+15,000 solar panels Viva generates renewable energy that covers 21% of its

consumption

Water-saving valves

System tested in Viva Envigado (-10% of consumption in 2022) Portfolio in 2023 should reduce consumption by up to 15%



~ -1.2 CO₂ tons emitted

Use of renewable energy, LED lights, lighting system automation and efficient cooling systems



Wind Energy Test

The first test generated 360 kWh/month, which supplied 2 coworking stations

Sustainability projects

Notes: Data as of 2022.



hydroponic agriculture project (Green Terraces)



Biodegradable



Ċ,

Preferential parking cells for electric and hybrid vehicles

Water by hydraulic drive



F

Solar lamps for parking lots and perimeters

Recycling point (Ecopoint)



Puntos Colombia Loyalty Coalition

Mariana Botero General Manager

PUNTOS[®]

COLOMBIA

Puntos Colombia: the largest loyalty program in Colombia

Offer to companies

- Partnership in loyalty program: access to +6.2 M users, 12,000 companies
- Brand visibility
- In-depth customer knowledge
- Marketplace: product sales channel
- Sale of audiences
- **Complementary** products



PCO Loyalty Platform

Offer to users

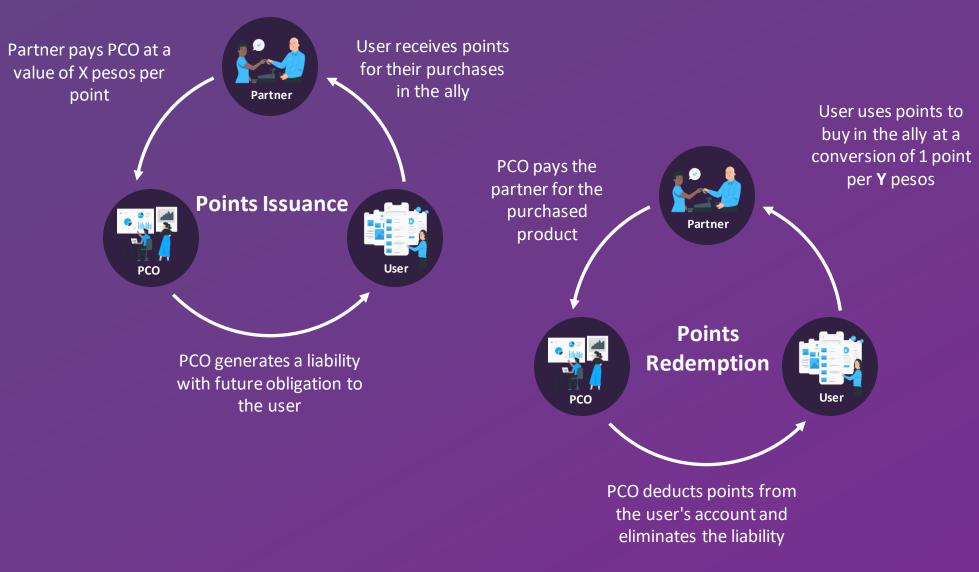
- Loyalty program: accumulation and redemption in +160 partners in all purchases
- PCO Centralized Marketplace shopping
- Transfer of points between accounts
- Bill and service payments through the **Puntos Pay** wallet





Economic model of a loyalty coalition

PCO Loyalty Program Monetization Model



3 sources of value

- 1. Point spread: X COP in Revenues – Y COP in costs
- 2. Value of money over time: revenue by selling points in the issuance vs associated cost at the time of redemption
- **3. Expiration of points:** Revenue without associated

costs for overdue points



79

5 key factors position PCO as a unique offering with a solid business model



1. Scale in users with high level of engagement



2. Proven and quantified value proposition for partners

+6.2 M users, 12,000 companies +2 M APP downloads Present in 1 in 3 households +70 NPS +4,000 physical points of sale

3.6X Grupo Éxito's annual loyalty turnover

2.5x annual revenue of the rest of Grupo Éxito's ecosystem



5 key factors position PCO as a unique offering with a solid business model

[\$]

3. Solid and selfsustaining financial model



4. Unique data in quality and quantity



5. Talent and culture

+ 50 declared and enriched variables

~320,000 M COP Revenue

Positive net income

since 2020 (2 years of launch)

100% monitoring of Bancolombia credit card data at the merchant level

89.4 Contributor NPS

52% of female talent

+80% Retail consumption data monitoring



Launch of 3 disruptive activities that will leverage the growth of Puntos Colombia

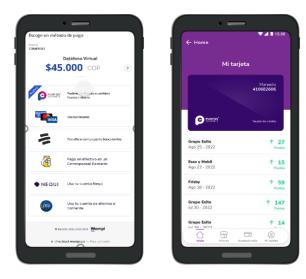
1. Loyalty as a Service



SMBs Loyalty Program focused on customer loyalty and increasing sales:

- Points Program
- Marketplace

2. Payments and financial services



Financial products and services for companies and for natural customers:

- Payment button Wompi
- Billfold
- Credit card

3. Media Services and Data Monetization



Digital Media Service leveraging ecosystem data in:

- On-site (Marketplace, home PCo)
- Direct (email, SMS, push)
- Off-site



1. PCO button allows accumulation / redemption in stores with digital channels

Value proposition:



Simplicity and speed throughout the process



Security supported through technical functionalities

Liquidity and universality by massifying the accumulation and redemption of points https://streamable.com/oyugyw



2. Media Services offers access to data and channels to enhance brands



Unique data



Use unique PCO data and analytics capabilities to define audiences that will deliver the right brand message to the right person at the right time









Specialized measurement and reporting capabilities

Advanced analytical capabilities











We are not a Co-Branded card

But a **Joint Venture** between two giants...



Largest retailer in Colombia Independent company with independent staff and Board of Directors Banking License Mastercard License



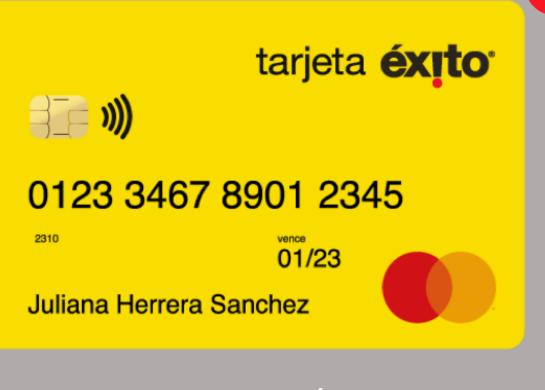
Largest bank in Colombia



Try

1.4 M cardholders

18% of total annual sales of the retailer (~29% excluding food category)



(vy





mastercard



~ +45,000 Carulla cards in 2022

Revenue ~ +505,000 M COP (+21% vs 2021)

terjete wie of the formation of the form

First credit card in Colombia with contactless technology, today with ~60% de adoption in the Andean region

Partner with greater adoption of apple pay.



Monthly expenditure

Average ticket

7 More units per purchase









[nya

Surtimayorista

negocios

o Uh del

2391 0077 5704 7003

5242

First stage: Clients: ~3,800 Revenue: ~\$33,000 M COP

Notes: Data as of 2022.



Potential **1,000,000** Surtimayorista clients Goal: ~**16%** share

Complementary to the Merchant's Club

Sale by digital channel

83% early activation, the highest in our portfolio

Goal: to be the main payment method of the whole

ECOSYSTEM





THIS ENABLES US A BUSINESS MODEL THAT IS



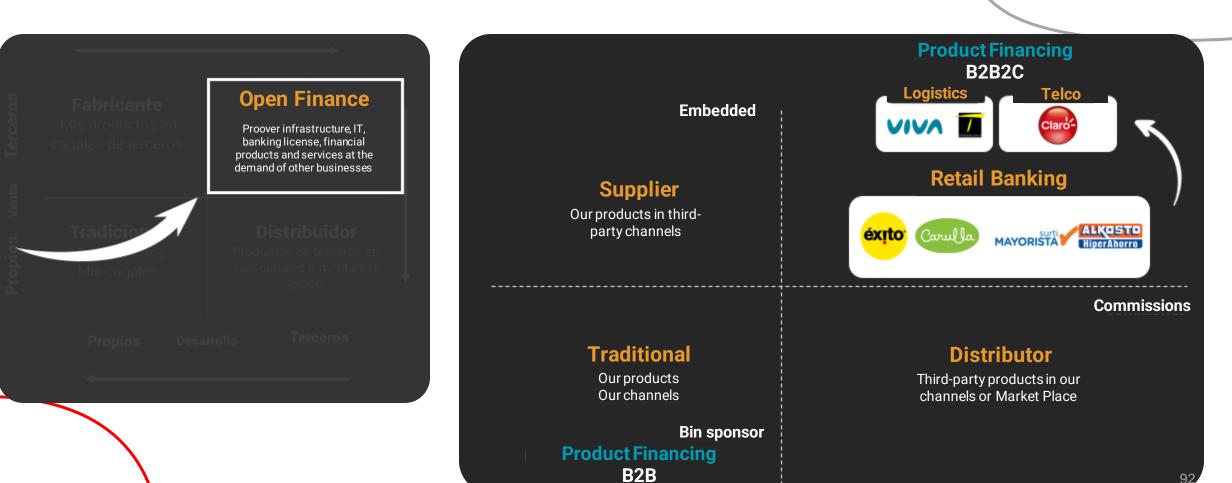




ALLIED PARTNER

END CUSTOMER

Corporate Strategy supported in a **B2B2C** business model which is leveraged in evolving open banking, embedding financial services that complement the value proposition of our clients, the ALLIES...



Tvya

Monetizing the trust of **IMPORTANT ALLIES**

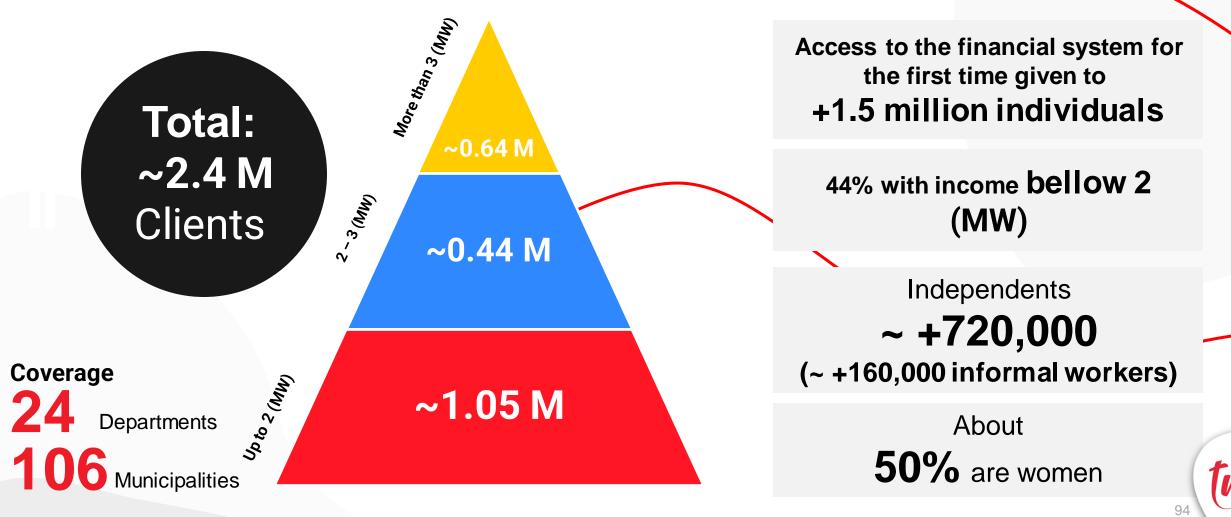




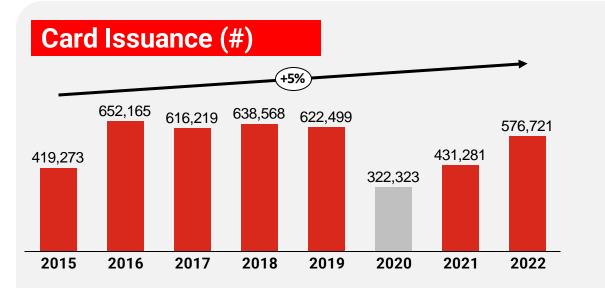
+30 M potential clients

trya

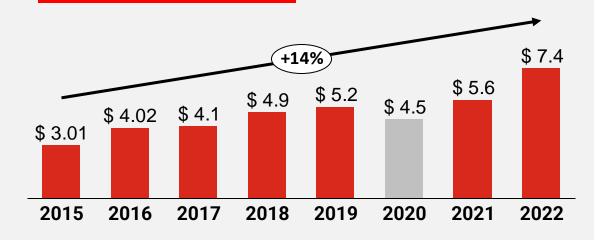
Business model that allows reaching **80%** of the Colombian population with incomes of less than **2 minimum wages (MW)** and that Traditional Banking **does not** serve...



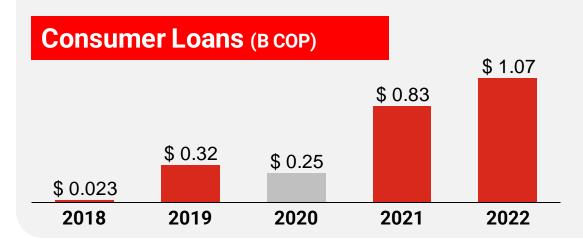
Main business drivers show a Company that has grown consistently in recent years...

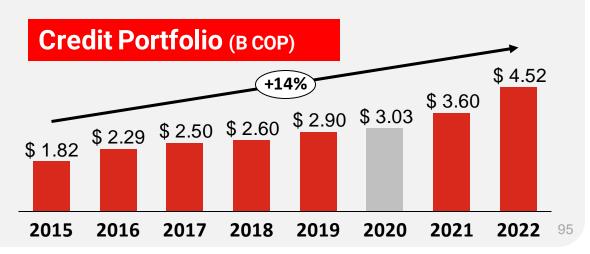


Billing (B COP)



Tuya





In 2022 we achieved financial results that reflected the good business dynamics...

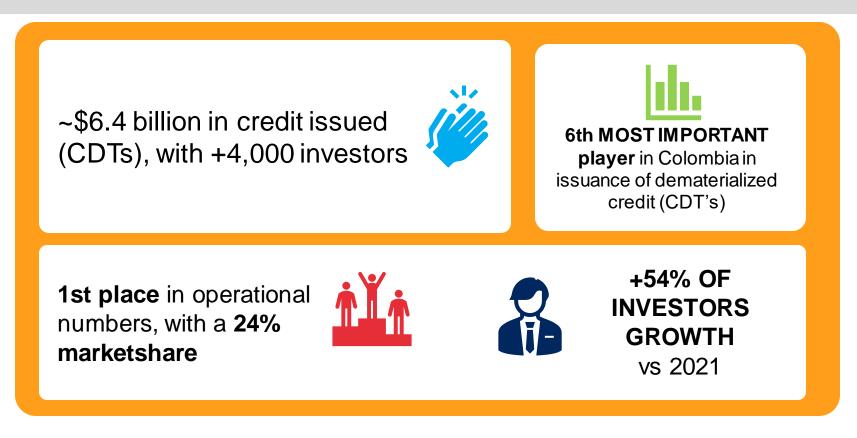




\$4.5 billion of credit portfolio (+26% vs 2021)

+26% business results before provisions vs 2021 [11]

Financial strength and trust are our best letter of introduction for our investors...



We issue subordinated social bonds. Very well received by investors, contributing to the financial inclusion of more people.

+\$55,000 million issued in local market



+40% over bid amount (bid to cover)



grupo éxito

Operational Excellence Model, International Operations and Financial Information

> Ivonne Windmueller VP of Finance

Operational Excellence Program

Strategic Objectives

We transform the way things are done, **optimizing processes** and **adopting new technologies** to generate value for our Company and our stakeholders



grupo

Expense growth below sales

~20 a 30 bps of annual rate improvement

Optimize supply and logistics operation

GMROI improvement

3

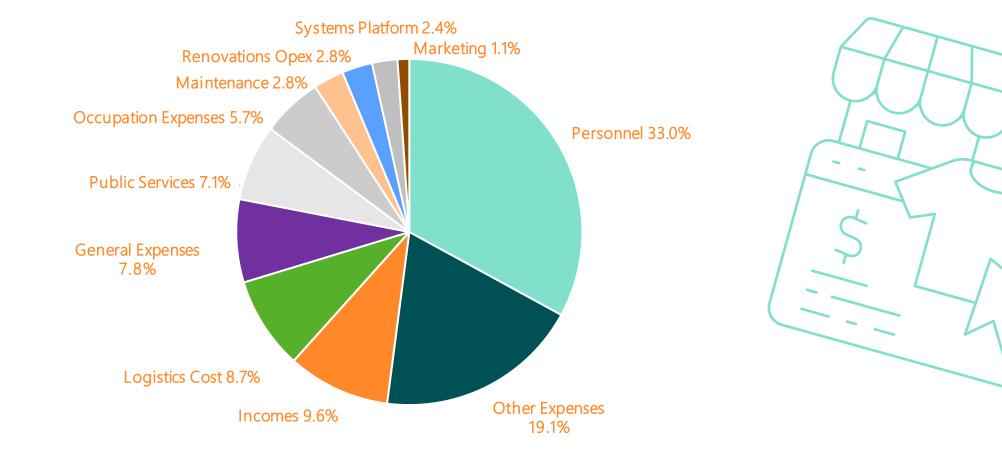
Sales operating model aimed at improving the NPS and spending ratio

~10 bps improvement in NPS



Continuity in avoided expense levels

grupo éxito Estimated savings of \$210,000 M COP





94 stores

Located in the most densely populated areas













*i*Géant

2 hypermarkets

- Country with the **highest per** capita income in the region -
- Macroeconomic stability

Operation with extensive experience in high-value supermarkets

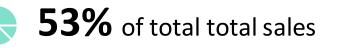
The most profitable operation of the Group

High cash generation

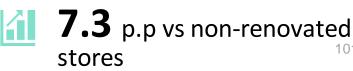


Fresh Market





101

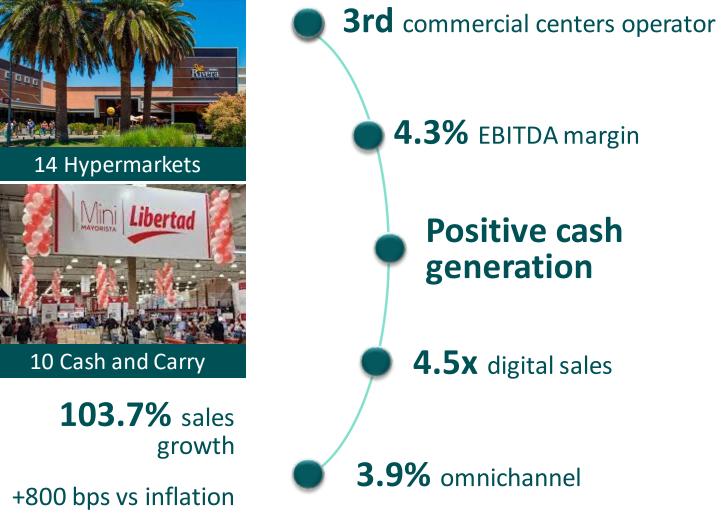


Notes: Data as of 2022



Dual Strategy: Retail / Real estate







 Net Revenue
 CAGR +14,5%

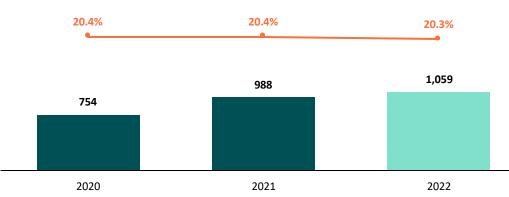
 (MM COP) 20,620

 15,736 16,922 +21.8%

 202 202

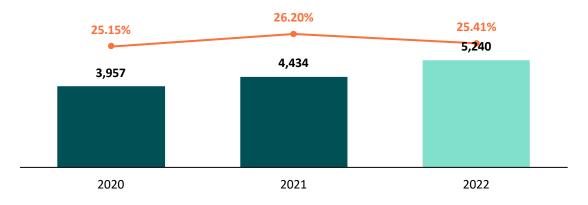
Recurring Operating Income and Expense Ratio

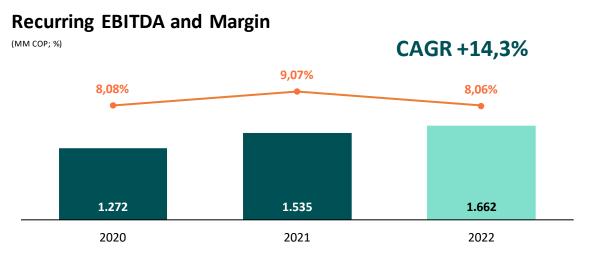
(MM COP ; %)



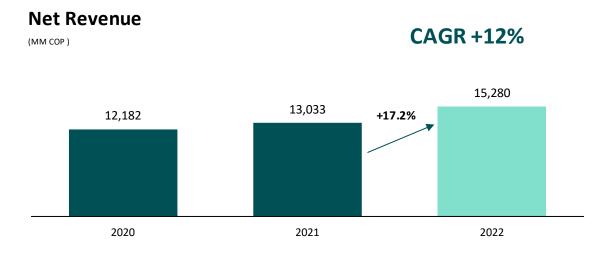
Gross Profit and Margin

(MM COP ; %)



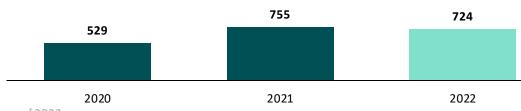






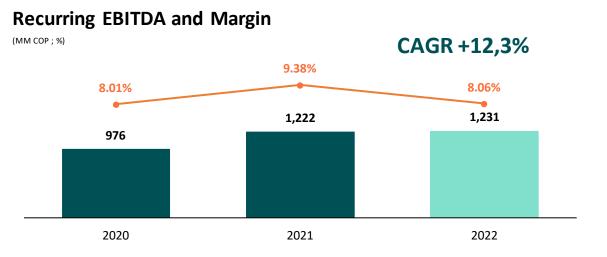
Recurring Operating Income

(MM COP ; %)

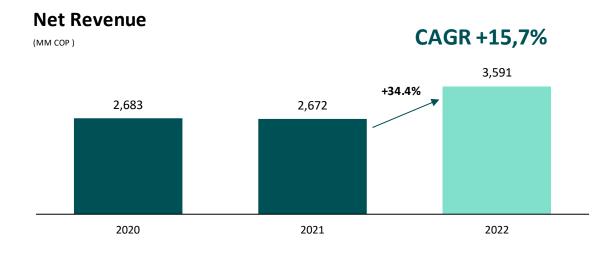


Gross Profit and Margin

(MM COP ; %) 22.64% 22.16% 3,386 2,758 2,758 2,758 2,758 2,758 2,758 2,758 2,758 2,758 2,758 2,758 2,758 2,758 2,758 2,758 2,216% 2,758 2,758 2,758 2,216% 2,758 2,758 2,758 2,216% 2,758 2,758 2,758 2,216% 2,758 2,758 2,758 2,216% 2,758 2,758 2,758 2,216% 2,758 2,758 2,758 2,216% 2,758

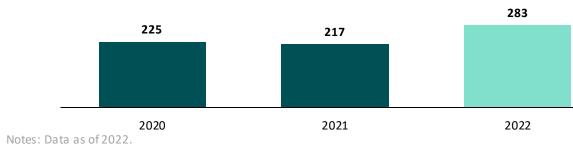






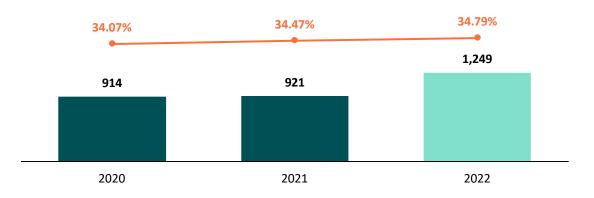
Recurring Operating Income

(MM COP; %)



Gross Profit and Margin

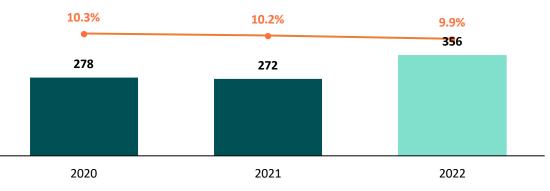
(MM COP; %)



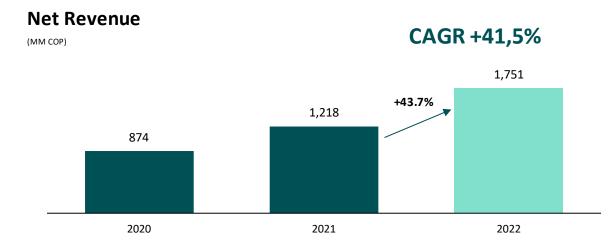
Recurring EBITDA and Margin

(MM COP; %)

CAGR +13,2%

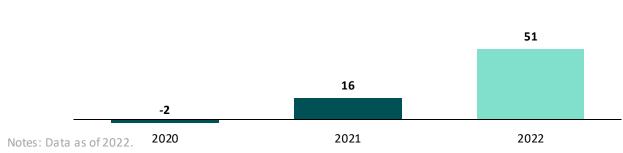




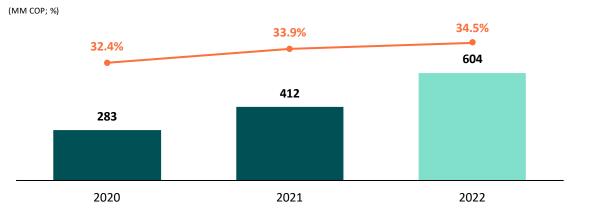


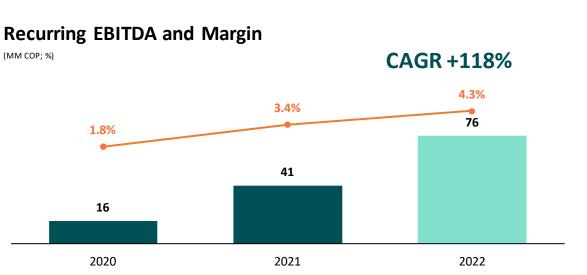
Recurring Operating Income

(MM COP; %)

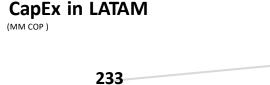


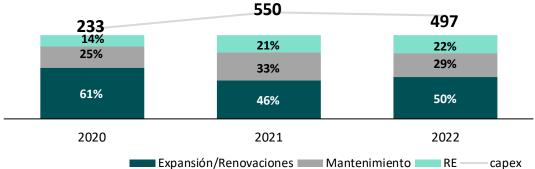






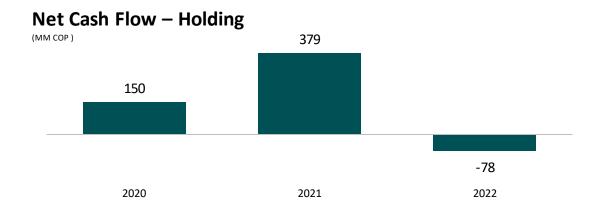










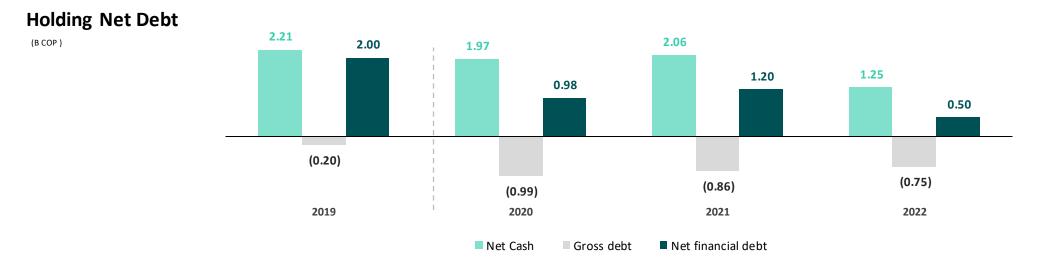






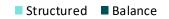
Notes: Data as of 2022. The cash flow in 2022 includes the effect of investing in inventories as a mitigation strategy to offset the rise in prices, especially food, in the region.

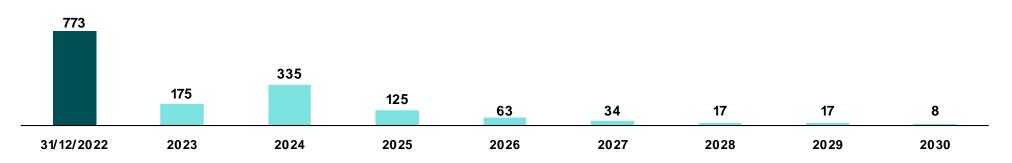




Gross Debt Maturities at Holding Level

(MM COP)







We nourish Colorities















110

Higher Purpose To provide opportunities to Colombia



We cannot limit ourselves to giving the expected minimums, but rather be able to reach the maximum possible



Sustainability Strategy: 6 pillars declared by the company



Sus taina bility

as an opportunity generation tool

grupo **éxito**



We work to nourish Colombian children



1 in 9 children in Colombia suffer from chronic malnutrition

+60,000 children benefitted **Corporate social goal:** eradicate chronic child malnutrition in Colombia by 2030



27 departments and **192** municipalities

+\$21,000 million in social investment composed by donations, own resources, allies, suppliers and recycling that contributes 48% 232,000 Donation certificates

delivered (record)

We are the ambassador

of SDG #2 in Colombia,

through the Éxito Foundation

(LS)

#





Notes: Data as of 2022.

Local purchase: a commitment to the agricultural vocation of the territories



Engine of development and economic reactivation 89% fruits and vegetables is purchased in the country



86% is purchased directly from +940 farmers and peasant families



Communities, victim of the armed conflict and present in PDET territories





Paissana, a country that heals, a contribution to the reconstruction of the social quality of Colombia



114 producrs (Fresh and Mass Consumption Products) 45 Stores (23 Éxito y 22 Carulla)





#ModaHechaenColombia Apparel business: the Company's DNA Éxito dresses Colombia

48.8 million of units sold



9,600 jobs created, (70% women)



97% of the Private Label clothing that we sell are made in Colombia

12 collections Developed by Colombian hands within everyone's reach

344 workshops

country

The Apparel brands Arkitect, Bronzini and People received the **Sustainable Gold Seal** within the framework of *Colombiamoda*

Recognition by *CO2CERO* for **good production practices** and responsible consumption



#UnÁrbolALaVez







Environmental Goal Update

We are committed to reduce our CO2 emissions by 55% (scopes 1 and 2) by 2025

Advance 2022: 41% reduction

Recycling

We continue to expand with a presence in 5 departments





We reached the goal of planting **1** million trees







Carulla Fresh Market, the first food retailer in Latin America to be **certified as Carbon Neutral**



Viva, the only of shopping malls operator with Carbon Neutral certification from Icontec



42 recycling points



17 million containers collected



986 tons collected generated resources for child nutrition

We provide opportunities to Colombia: https://stream

nttps://streamable.co m/xmrr9g

When we protect biodiversity

Canaderia Di compromiso di la biodiversi di di di colombia di colo

Colombia Magia Salvaje movie reached the hearts of Colombians, strengthening environmental awareness

First retailer in Colombia to implement a model of Sustainable Livestock



+**3 million** movie theater attendees



100% of our suppliers are monitored by satellite under concepts of respect for the agricultural frontier



We work close to the communities





Intervention of 22 units that reflect the **identity** Social workshops with of the community more than **300 people**

Terrazas Verdes: cultivating dreams and opportunities in vulnerable territories



Notes: Data as of 2022.

cities

We are diverse, equitable and inclusive



We obtained the *Equipares* Gold Seal from the Ministry of Labor, accompanied by the UN

equipares

We take on the challenge of being co-leaders of the Gender Parity Initiative (IPG)

32% of management positions are **held by** women

We have 611 employees from **diverse populations** We build transparent relationships with our stakeholders

S&P Global



Among the **top 10 food retailers in the Corporate Sustainability Assessment** by Standard & Poor's Recognized for the 4th consecutive year as a Sustainability Yearbook Member

IR recognition of the Colombian Stock Exchange obtained for the tenth year



We are the **eighth company with the best reputation** in Colombia in the *Merco* ranking



We provide Opportunities to

A higher purpose for the future

because we are moved by hope, optimism and the desire to be part of the dreams of Colombian men and women

We believe in the power of building a country together!







Thank you for

joining us

